

SiePortal User Guide

A comprehensive overview of the most relevant SiePortal features and information

WELCOME TO THE SIEPORTAL USER GUIDE

This user guide offers a **detailed walkthrough**, from registration, site navigation, to ordering, utilization and operations. It also provides a deep dive into **SiePortal's most important self-service features**, empowering you to fulfill your daily tasks completely digitally.

While this guide is ideal for new users, it also offers useful insights for Company Managers on how to efficiently administrate their companies on SiePortal.

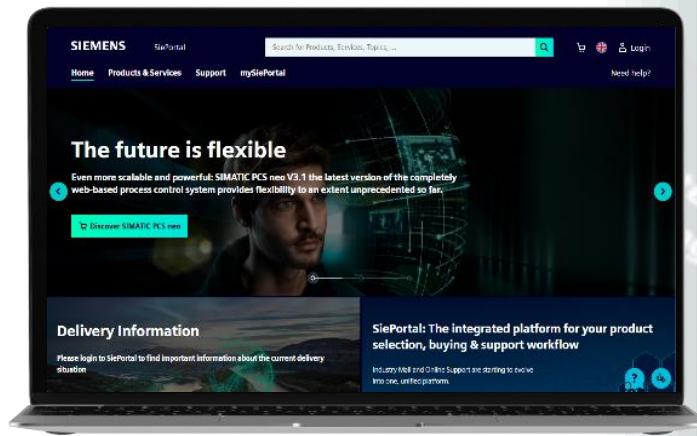


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Ordering/buying products & related services

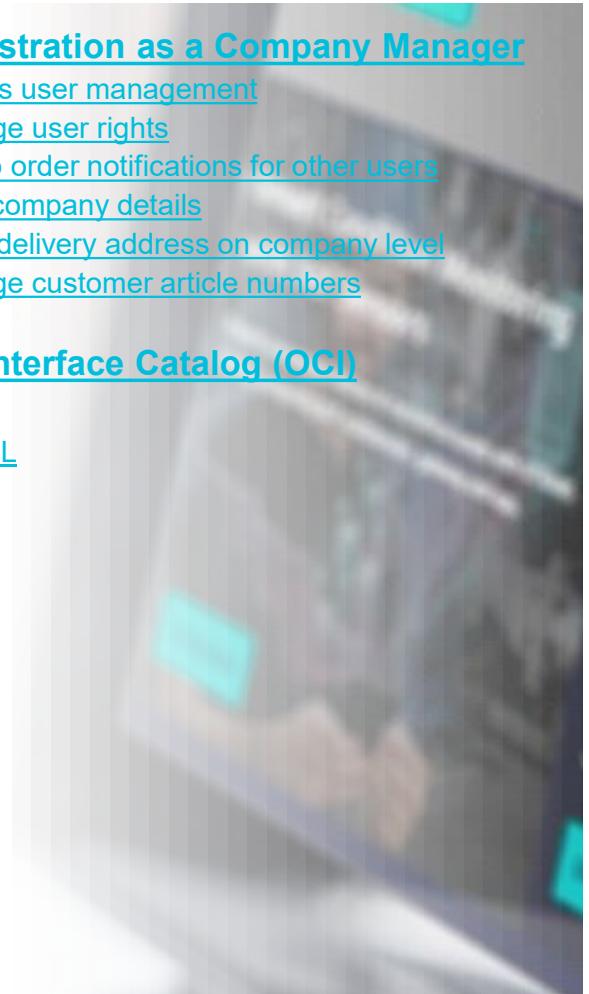
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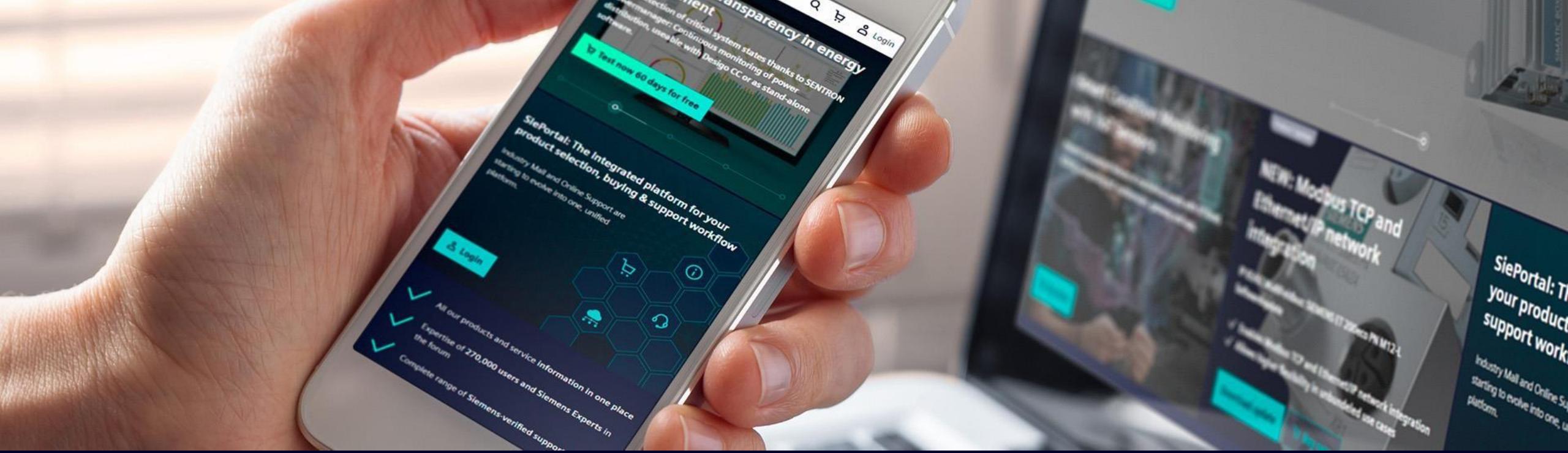
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- [OCI](#)
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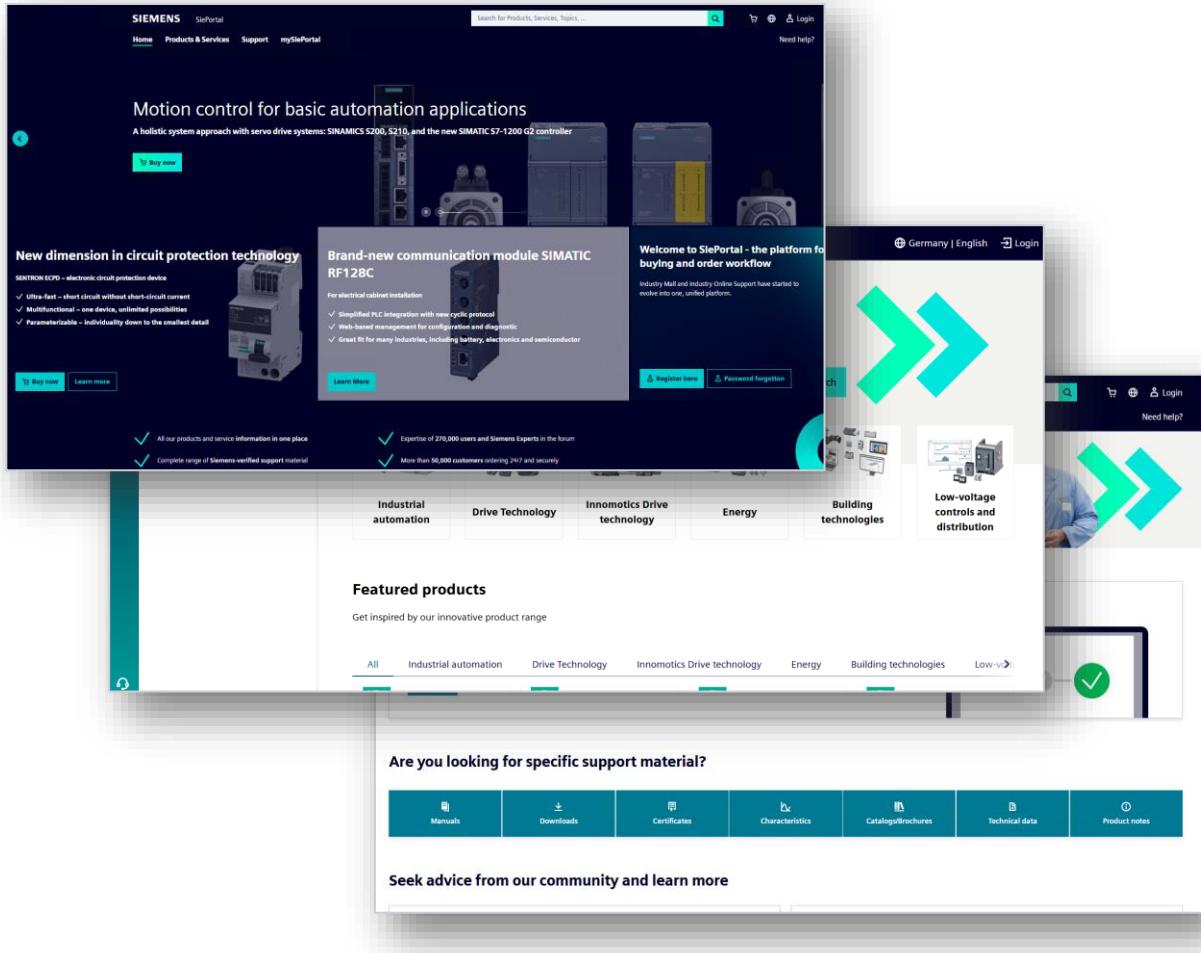
SiePortal Guide

– General Information

How to get started with SiePortal

SiePortal – eBusiness with ease

How to get started



With SiePortal, Siemens is innovating the B2B space for the product and related service business to deliver eBusiness with ease.

With SiePortal, you can:

- Discover the latest information relevant to your interests
- Find comprehensive and consistent information about products, services, and trainings
- Configure products and documents to suit your needs
- Order products, services & trainings online
- Utilize products & services after ordering
- Ensure a smooth operation
- Get support and find help

Learn more about SiePortal's account types and their benefits [here](#)

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SIEMENS

SiePortal – eBusiness with ease

Create an account to make the most out of SiePortal

Create a Siemens ID account

Create a SiePortal basic account

Create a SiePortal business account

To access SiePortal, you first need to create a Siemens ID account. This account enables customers, partners, and employees to access SiePortal and various Siemens applications and services using a single digital identity (one email address and one password).

If you already have a Siemens ID account, please proceed to the [next page](#).

Log in

Sign in to your account

Email address*

Continue

Don't have an account? [Create one](#)

OR

 [Sign in with Siemens Entra ID \(Employees AAD\)](#)

 [Sign in with Microsoft account](#)

 [Sign in with Gitlab](#)

 [Sign in with Apple](#)

Create account

Enter your information

First name*

Last name*

Email address*

I have read and agree with the [terms and conditions](#), I also consent to the processing of my personal data as further described [here](#).

Continue

Already have an account? [Log in](#)

OR

 [Sign in with Siemens Entra ID \(Employees AAD\)](#)

Set your password

SIEMENS

2024-09-12

Verify your email address

To make your Siemens ID account more secure and allow access to the applications, please use the code provided below on the SiemensID registration process to validate your email address. A confirmation message will appear subsequently.

Your verification code is: **326503**

If verification is not completed and registration is aborted, a new verification code will be sent at the next login attempt.

Contact us

Please do not reply to this e-mail, as we are unable to respond from this e-mail address.

Siemens Aktiengesellschaft, Chairman of the Supervisory Board: Jim Hagemann Snabe; Managing Board: Roland Busch, Chairman, President and Chief Executive Officer; Cedrik Neike, Matthias Rebellek, Ralf P. Thomas, Judith Wieser. Registered offices: Berlin and Munich, Germany; Commercial registries: Berlin-Charlottenburg, HRB 12300, Munich, HRB 6684, WEEE-Reg. No. DE 2369132

[Siemens.com Global Website](#) © Siemens 1996 - 2024

Create account

Already have an account? [Log in](#)

SIEMENS

2024-09-12

Verify your identity

We've sent an email with your code to

Enter the code*

Continue

Didn't receive an email? [Resend](#)

Visit [SiePortal](#), click 'Log in', then select 'Create one'.

Enter your name and email address, agree to the terms and conditions by checking the box, and click 'Continue'.

Choose a password and click 'Create account'.

A verification code will be sent to your email address.

Enter the verification code and click 'Continue'. You successfully created a Siemens ID account.

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SiePortal – eBusiness with ease

Create an account to make the most out of SiePortal

Create a Siemens ID account

Create a SiePortal basic account

Create a SiePortal business account

Once you created a Siemens ID account or logged in with an existing Siemens ID account, you will be automatically forwarded to the SiePortal registration page to set up a basic account. With a basic account you will have access to almost all SiePortal features, except for ordering.

SIEMENS

Register to SiePortal

 testsieportal@web.de

Country / Region*
United States

Language*
English

I consent to use my personal data to improve personalized offerings and to enable optimal consulting by Siemens' sales department as described [here](#).

I would like to receive marketing information from Siemens and give my consent as described [here](#).

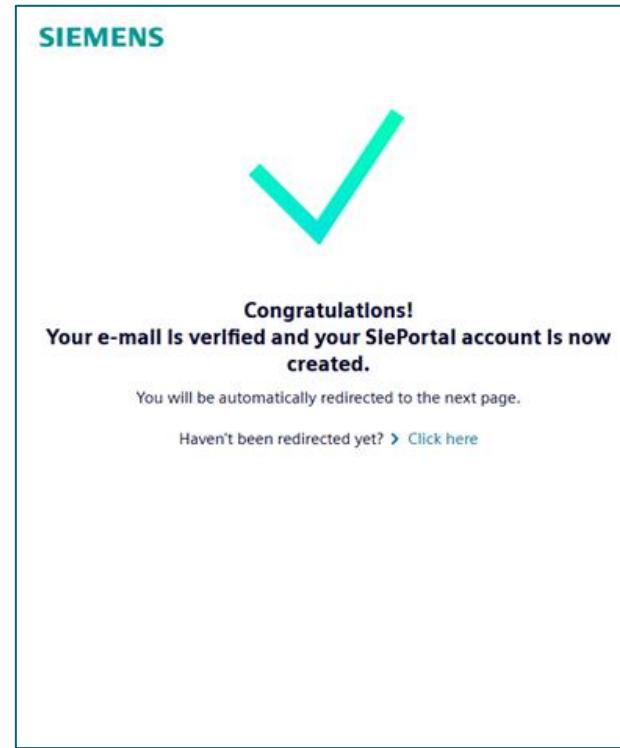
By clicking **Continue** you consent to the processing of your personal data as stated [here](#). [SiePortal Terms of Use](#), [Export Control and Sanction Compliance](#) and [Privacy Notice](#) apply.

You will be automatically redirected to the next page.

[Click here](#)

Continue

Enter your region and language, check the first box (mandatory field) and click on 'Continue'.



You can now log in to SiePortal.
To request a business account, please proceed to the next step (next page).

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SiePortal – eBusiness with ease

Create an account to make the most out of SiePortal

Create a Siemens ID account

Create a SiePortal basic account

Create a SiePortal business account

Once you have created a basic account, you can choose to apply for a business account. Business accounts are only available for users associated to a verified company.

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Your business information (1/2)

What kind of organization are you associated with?

Company
 Private
 University / College / School
 Government authorities / Public institutions

Please provide your private information

Company*

If your company is not listed here, you can add it manually! Please note that it is necessary to fill in all company data completely and accurate (incl. legal form of your company). Remember, you can only add the company available in United States.

Street / Nr.*

Postcode*
 City*

Country / Region*
 United States

State*

I'll do this later **Next >**

SIEMENS

Your business information (2/2)

What access rights would you like to get?

Catalog and ordering system
Depending on your authorization, you have access to functions such as ordering products, viewing prices and delivery times, querying the status of your orders or receiving offers. Please complete your company data in the next step.

Get access to basic technical support
You will be able to avail an hour long support service for basic installation, operation and troubleshooting questions. Access to this is based on the [terms and conditions](#).

Use and download export restricted software
You will be able to access and download software and digital products which are under export restrictions and not available generally. Access to this is based on the [terms and conditions](#). Registration may take several days due to a manual check.

Telephone*

Customer number

I'll do this later **< Previous** **Submit >**

Enter your business information.

Note: Selecting the option 'I'll do this later' will cancel the process.

Please check the access rights you would like to receive and click on 'Submit'.

Note: After submitting your request, you'll be prompted to set your interests to personalize your experience.

Note: You can only request access to a business account with the 'Catalog and ordering system' permission.

Note: Providing your customer number helps us process and assign your request more efficiently.

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Add your business profile

Upgrade request successful!



Thank you very much for submitting the upgrade request.

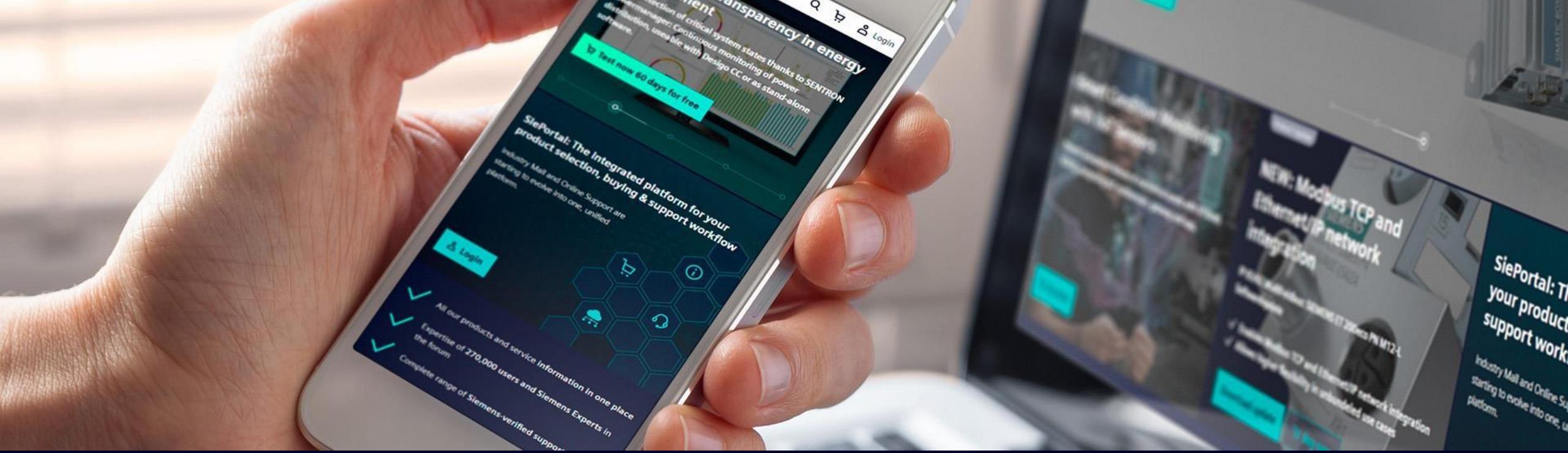
We have received your request and we will notify you once the verification is done. Please remember, it may take up to 7 days to verify your account.

You will also be able to check the status on your profile page.

Explore SiePortal

Verification is performed manually and may take between 1 to 7 business days. Once the process is complete, you will receive a notification via email.

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SiePortal Guide

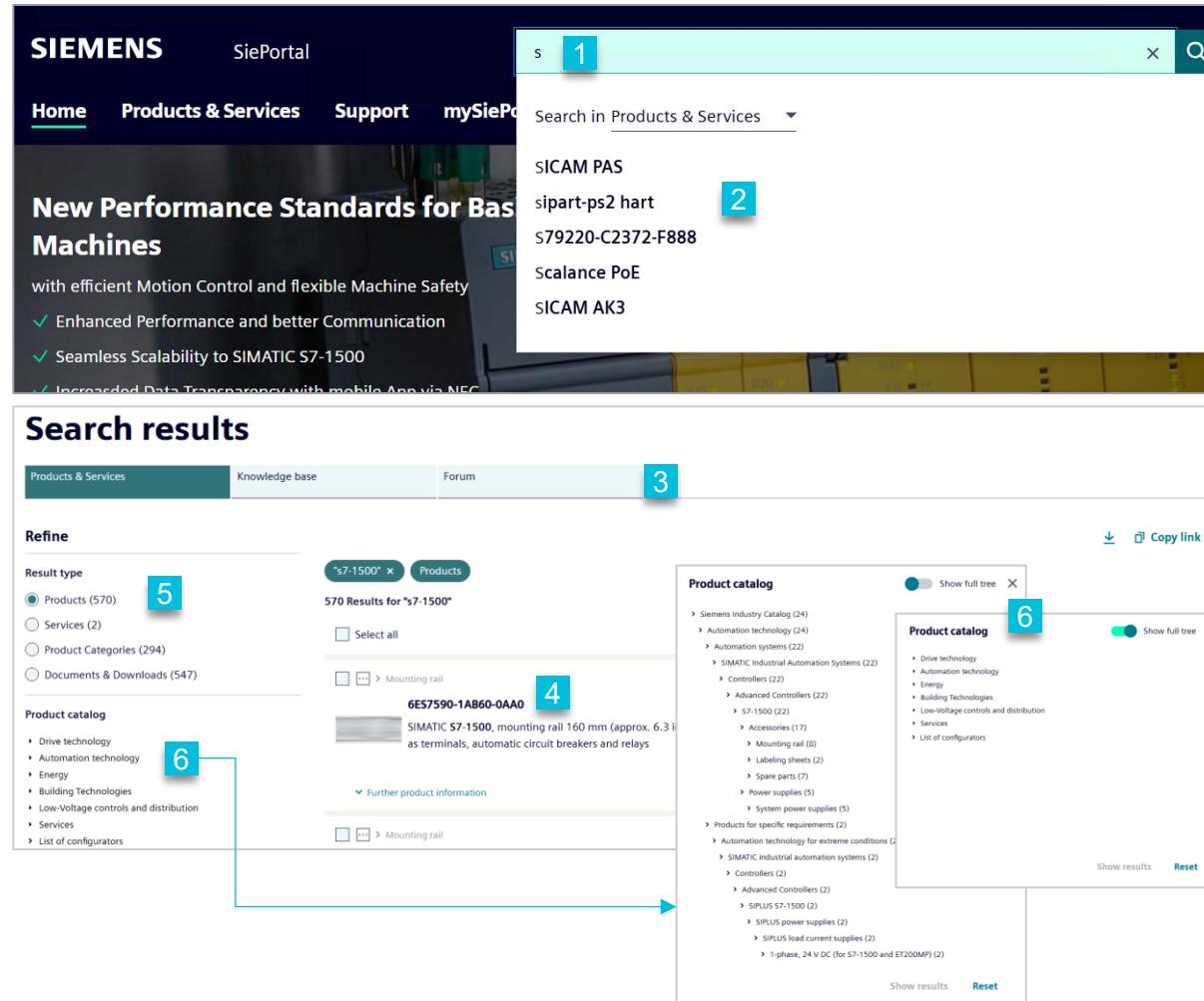
– Find and select products & services

How to find and select products and services on SiePortal

Find products & services on SiePortal

Search for products

Search for products  Compare products  Access the Product Catalog  Access Product Detail Pages



The screenshot shows the SiePortal search interface. At the top, there is a search bar with the placeholder "Search in Products & Services" and a history entry "s 1". Below the search bar, a list of suggested search results is displayed, including "SICAM PAS", "sipart-ps2 hart", "S79220-C2372-F888", "Scalance PoE", and "SICAM AK3". The main content area is titled "Search results" and shows a search for "s7-1500". The results are categorized into "Products" (570 results) and "Services" (2 results). A specific product, "6ES7590-1AB60-0AA0 SIMATIC S7-1500, mounting rail 160 mm (approx. 6.3 i as terminals, automatic circuit breakers and relays)", is highlighted with a callout box containing its description and a "Further product information" link. On the left, a "Refine" sidebar shows filters for "Result type" (Products selected), "Product catalog" (Drive technology, Automation technology, Energy, Building Technologies, Low-Voltage controls and distribution, Services, List of configurators), and a "Show full tree" button. On the right, two "Product catalog" dropdown menus are shown, one for "Mounting rail" and one for "S7-1500".

Easily find what you are looking for with the SiePortal search

1. Use the search bar to find products. You can use keywords or other criteria (e.g., article number, customer article number, product description).
2. As you type, suggested search results and results based on your search history will appear.
3. Switch between the 'Products & Services', 'Knowledge Base', and 'Forum' tabs to display search results from the respective categories.
4. The search results provide descriptions of relevant products and prices.
5. You can refine the results via the filters on the left side. Select one product to receive more information.
6. Filter by a preferred product category. Click 'Show full tree' to switch views between full product tree or the sections of the suggested product nodes where the search term was found.

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Find products & services on SiePortal

Compare products within the search results

Search for products **Compare products** Access the Product Catalog Access Product Detail Pages

Search results

Products & Services Knowledge base Forum

Refine

Result Type

Products (89)
 Services (0)
 Product Categories (3)
 Documents & Downloads (13)

"SICAM PAS" 89 Results for "SICAM PAS"
There was no exact match for SICAM PAS in the article number. Please find below the results out of the article description.

Select all

Sort by Relevance

Suggested product 0

1 **6MF7070-2FS00**
SICAM Toolbox II - Standard EM II & PSR II & OPM II & CAExplus download software, documentation and license(s) for download. Consignee e-mail address required for delivery.

2 **9CA4140-0AD00-0DB1**
SICAM PAS - Complete, course ID: PAS-COM, course language: German, date: earliest possible, location: Nuremberg. After ordering, we will contact you to arrange a date, more information at www.siemens.com/pa-dates or directly by email request to poweracademy@siemens.com.

3

2 item(s) selected **2** Please select **6MF7070-2FS00, 9CA4140-0AD00-0DB1**

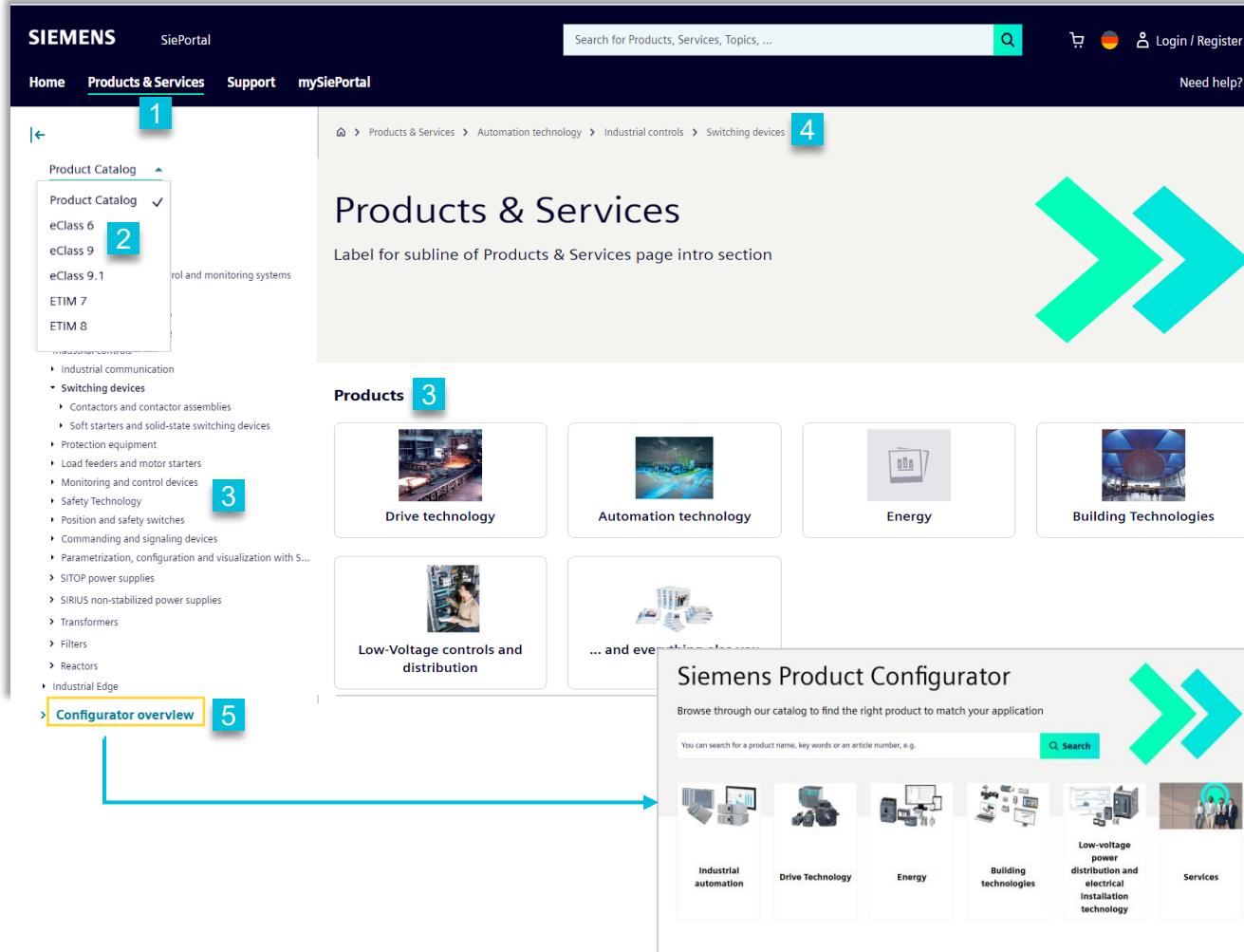
You can easily compare the products of your search result.

1. Mark all products you want to compare.
2. Click 'Please select' and 'Compare products'.
3. Click 'Apply'. The results will be displayed in a new window.

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Find products & services on SiePortal

Access the product catalog / configurators



Access all Siemens products through the SiePortal Catalog at your fingertips.

1. Regardless of which page you are on, you can always find the product catalog in the central menu bar under the 'Products & Services' tab.
2. Adjust here the classification scheme for the Product tree to enhance navigation.
3. Navigate through the cascading product catalog or use the drop-down menu to select categories.
4. Use the site index at the top of each page to navigate back through the category tree.
5. Click 'Configurator overview' to view all available configurators. Then select the appropriate configurator. Learn more about the Siemens Product Configurator [here](#).

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Find products & services on SiePortal

Access product detail pages

Search for products Compare products Access the Product Catalog **Access Product Detail Pages**

6RP0000-0AA25-0AA0

SINAMICS DCP 30 kW

Overview Specifications Documents & downloads Support

Share page

Download product images and data for M-CAD and E-CAD (7)

Product lifecycle: Active Product

Product class: C: products manufactured / produced to order, which cannot be reused or re-utilized or be returned against credit.

Packaging dimensions (L x W x H): Not available

Net weight: 38.000 Kg

Repair & Replacement: For this product we offer a fast delivery and if possible an exchange or repair part. For further information please contact your local Spares&Repair Partner.

Specifications

Product related	Article number	6RP0000-0AA25-0AA0
Life cycle status	Active Product	Compact DC-DC Converters
Product Family	RAN	
RAN	887621695504	
UPC	8504019995	
Community Code		
Pricing related	Customer Price	-
Unit Price	-	
Discounts		
Price Group	303	
Surcharge for raw material		
Material Factor	-	
Delivery related	Report Control Registrations	AL : N / ECON : EAN99
Standard delivery time	20 Day(s)	
Packaging dimensions (L x W x H)	Not available	
Net weight	38.000 Kg	
Quantity Unit	1 Piece	
Packaging Quantity	1	
Dangerous goods	No	
Environment related	WEEE 2012/19/EU Take-Back Obligation	Yes
Compliance with the substance restrictions according to RoHS directive	Since: 01.07.2014	
REACH Art. 31 Duty to Inform according to the current list of substances	Reach Information	
SCOP Number	9401038/035/44/479-95/9153099/0/0	
Siemens specific	Product Group	3015
Catalog ID	D21.1LD	
Group Code	R220	
Country of origin	China	
Product class	C: products manufactured / produced to order, which cannot be reused or re-utilized or be returned against credit.	
Classification	4Class	Version: 14, Classification: 27-02-09-01
		Version: 12, Classification: 27-02-09-01
		Version: 9, Classification: 27-02-09-01
		Version: 8, Classification: 27-02-09-01

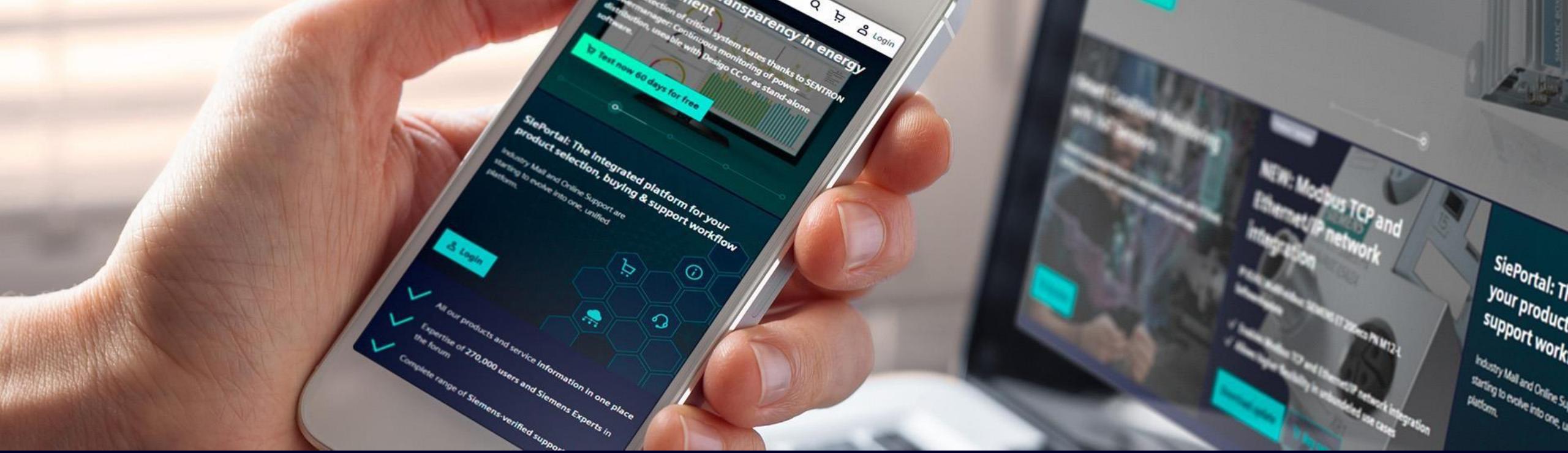
View comprehensive and consistent product and related service information on each product detail page.

Access detailed product-related information by navigating to 'Specifications'. Here, you will find all available information about your selected product.

1. Easily access all comprehensive product-related information by navigating to 'Specifications'.
2. For expert assistance from Siemens specialists, easily create a request by clicking 'Support'.
3. Click on the product image to open the gallery, where you can view and download images in different sizes and resolutions.
4. On the right side of the page, you can select the quantity and add the product directly to the shopping cart. For certain products, a configurator option is available.

Learn more about the new Catalog & Product Detail Pages [here](#)

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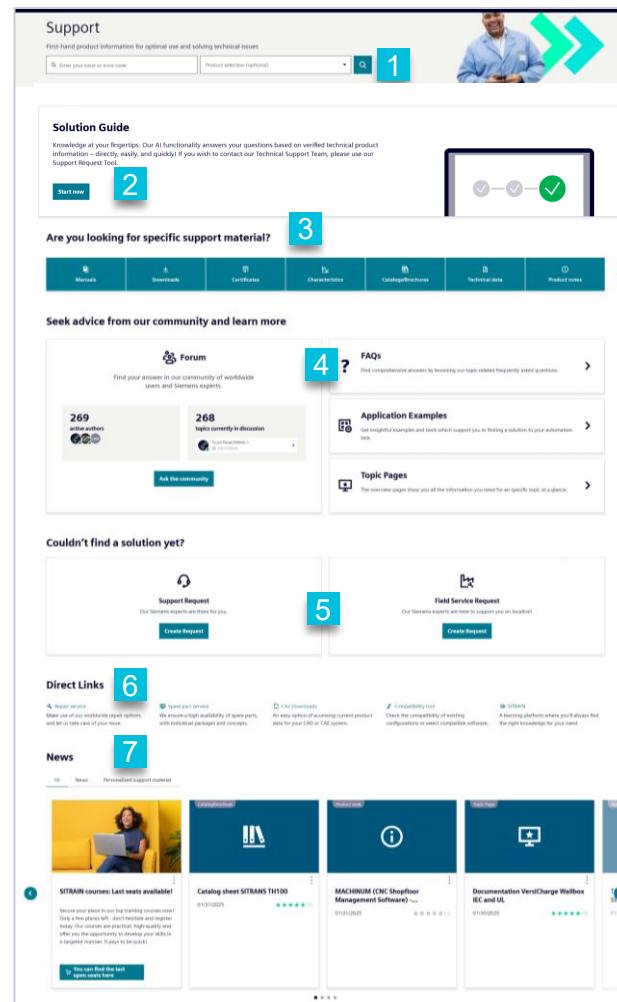
SiePortal Guide

– Utilize products & (self-) services on SiePortal

A comprehensive overview of how to utilize products & services on SiePortal with the available Self-Services

Utilize (Self-) Services on SiePortal

Utilize the support page



Experience product-related support seamlessly on one platform

By clicking on 'Support' in the main navigation menu, you can access the Support Page on SiePortal. It brings our products and services closer together.

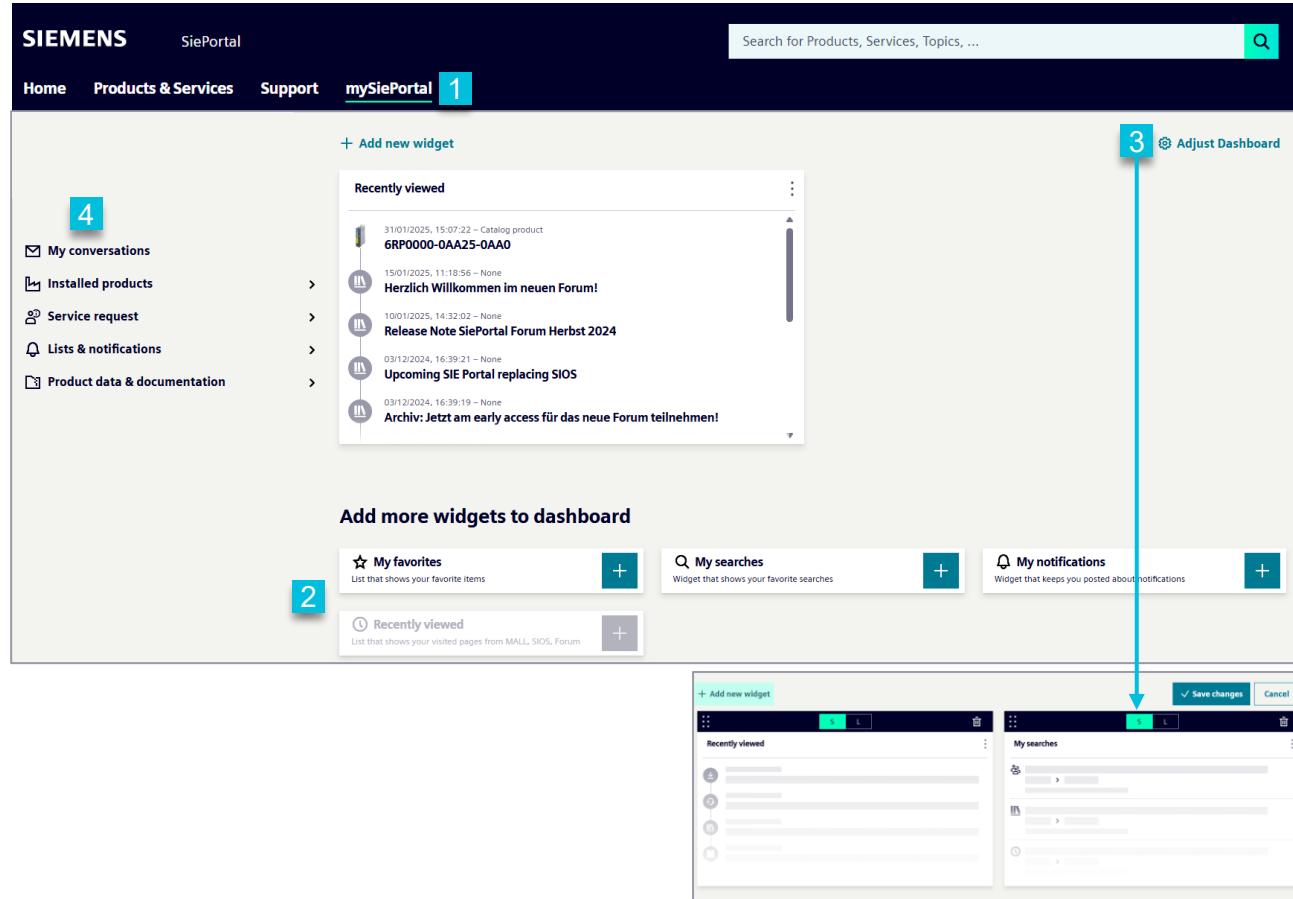
1. Use the search bar to find solutions in the knowledge base. Optionally, specify your product for more precise search results.
2. Use the Solution Guide with an integrated AI assistance to guide you step-by-step from identifying your issue to finding the resolution. Learn more about the Solution Guide [here](#).
3. Access selected support materials.
4. Easily access product-related support options such as the Forum, FAQs, Application Examples, and Topic Pages.
5. Open a Support Request or a Field Service Request (only for logged-in users with permissions).
6. Use the direct links to important areas of SiePortal.
7. Receive news based on your preferences and interests on SiePortal. This is only available if you've accepted cookies.

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Utilize (Self-) Services on SiePortal

Personalize mySiePortal

Utilize the support page & mySiePortal Set up notifications Create self-quote or request an offer Create data downloads Use the guest cart Get in contact



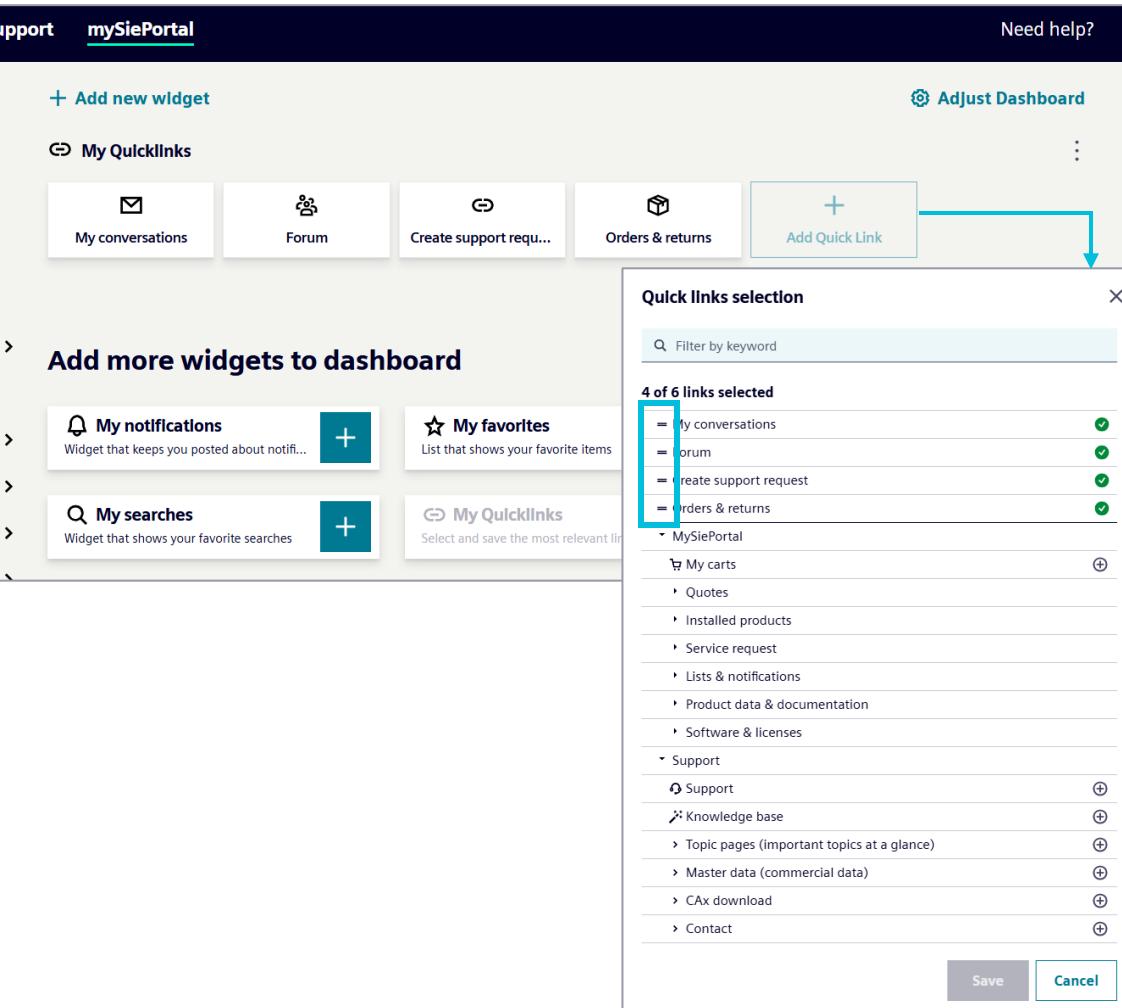
Save time and have your most used information at one place by tailoring your mySiePortal with the available widgets to your specific needs.

1. Access mySiePortal via the main navigation
2. Personalize your dashboard by using the available widgets. Click on 'Add new widget' or select one of the available widgets below.
3. Edit your widgets (e.g., deleting, moving, changing the size) by clicking on 'Adjust dashboard'.
4. Access multiple SiePortal areas such as 'My conversations', 'Installed products', 'Service requests', 'List & notifications' and 'Product data & documentation' via the navigation bar on the left side. *Note:* Depending on your user rights you may have more options for your dashboard.

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Utilize (Self-) Services on SiePortal

Speed up using Quick Links



The screenshot shows the SiePortal dashboard with a dark header. The header includes 'Support' and 'mySiePortal' buttons, a 'Need help?' link, and an 'Adjust Dashboard' button. Below the header, there are several quick links: 'My conversations', 'Forum', 'Create support requ...', 'Orders & returns', and a 'Add Quick Link' button. A blue arrow points from this button to a 'Quick links selection' pop-up window. The pop-up window has a 'Filter by keyword' search bar and a list of '4 of 6 links selected': 'My conversations', 'Forum', 'Create support request', and 'Orders & returns'. The list is organized into sections: 'MySiePortal' (My carts, Quotes, Installed products, Service request, Lists & notifications, Product data & documentation, Software & licenses), 'Support' (Knowledge base, Topic pages (important topics at a glance), Master data (commercial data), CAx download, Contact), and 'SiePortal' (My notifications, My favorites, My searches, My QuickLinks). At the bottom of the pop-up are 'Save' and 'Cancel' buttons.

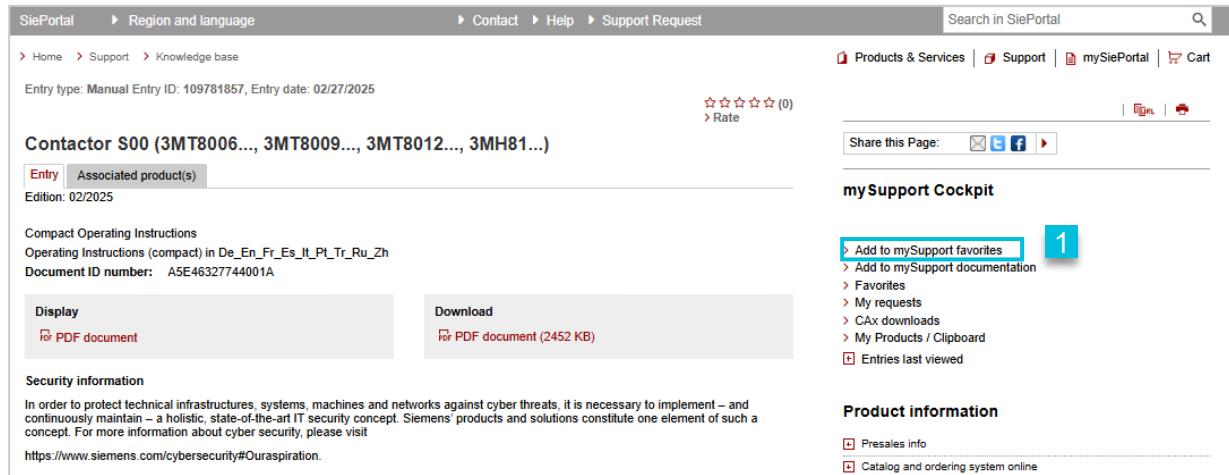
The option 'My Quick links' enables you to personalize the links on your dashboard to focus on the most relevant areas of SiePortal and provides direct access to frequently used areas and functionalities.

1. Click on 'Add Quick links' on mySiePortal.
2. Select one of the available options from the Pop-Up window
3. Drag and drop the selected quick links to change their order.
4. Click 'Save'. Your quick links will be saved on mySiePortal.

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Utilize (Self-) Services on SiePortal

Set up favorites



SiePortal > Region and language > Contact > Help > Support Request

Search in SiePortal

Products & Services | Support | mySiePortal | Cart

Rate (0)

Share this Page: [Email](#) [Facebook](#) [Twitter](#)

mySupport Cockpit

- Add to mySupport favorites **1**
- Add to mySupport documentation
- Favorites
- My requests
- CAx downloads
- My Products / Clipboard
- Entries last viewed

Contactor S00 (3MT8006..., 3MT8009..., 3MT8012..., 3MH81...)

Entry: Manual Entry ID: 109781857, Entry date: 02/27/2025

Associated product(s)

Edition: 02/2025

Compact Operating Instructions

Operating Instructions (compact) in De_En_Fr_Es_It_Pt_Tr_Ru_Zh

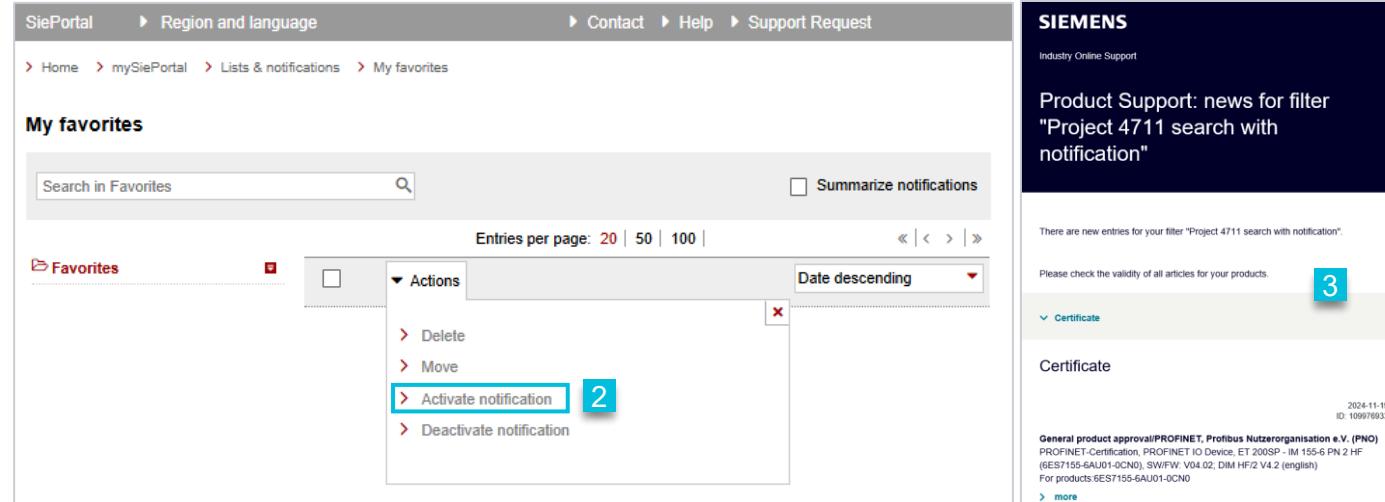
Document ID number: A5E46327744001A

Display [PDF document](#)

Download [PDF document \(2452 KB\)](#)

Security information

In order to protect technical infrastructures, systems, machines and networks against cyber threats, it is necessary to implement – and continuously maintain – a holistic, state-of-the-art IT security concept. Siemens' products and solutions constitute one element of such a concept. For more information about cyber security, please visit <https://www.siemens.com/cybersecurity#Our aspiration>.



SiePortal > Region and language > Contact > Help > Support Request

mySiePortal > Lists & notifications > My favorites

My favorites

Search in Favorites

Entries per page: 20 | 50 | 100

Summarize notifications

Actions

- Delete
- Move
- Activate notification **2**
- Deactivate notification

Date descending

SIEMENS

Industry Online Support

Product Support: news for filter "Project 4711 search with notification"

There are new entries for your filter "Project 4711 search with notification".

Please check the validity of all articles for your products.

Certificate

Certificate

2024-11-19

ID: 109978633

General product approval PROFINET, Profibus Nutzerorganisation e.V. (PNO)

PROFINET-Certification, PROFINET IO Device, ET 200SP - IM 155-6 PN 2 HF (6ES7155-6AU01-0CN0), SW/FW: V04.02, DIM HF/2 V4.2 (english)

For products: 6ES7155-6AU01-0CN0

[more](#)

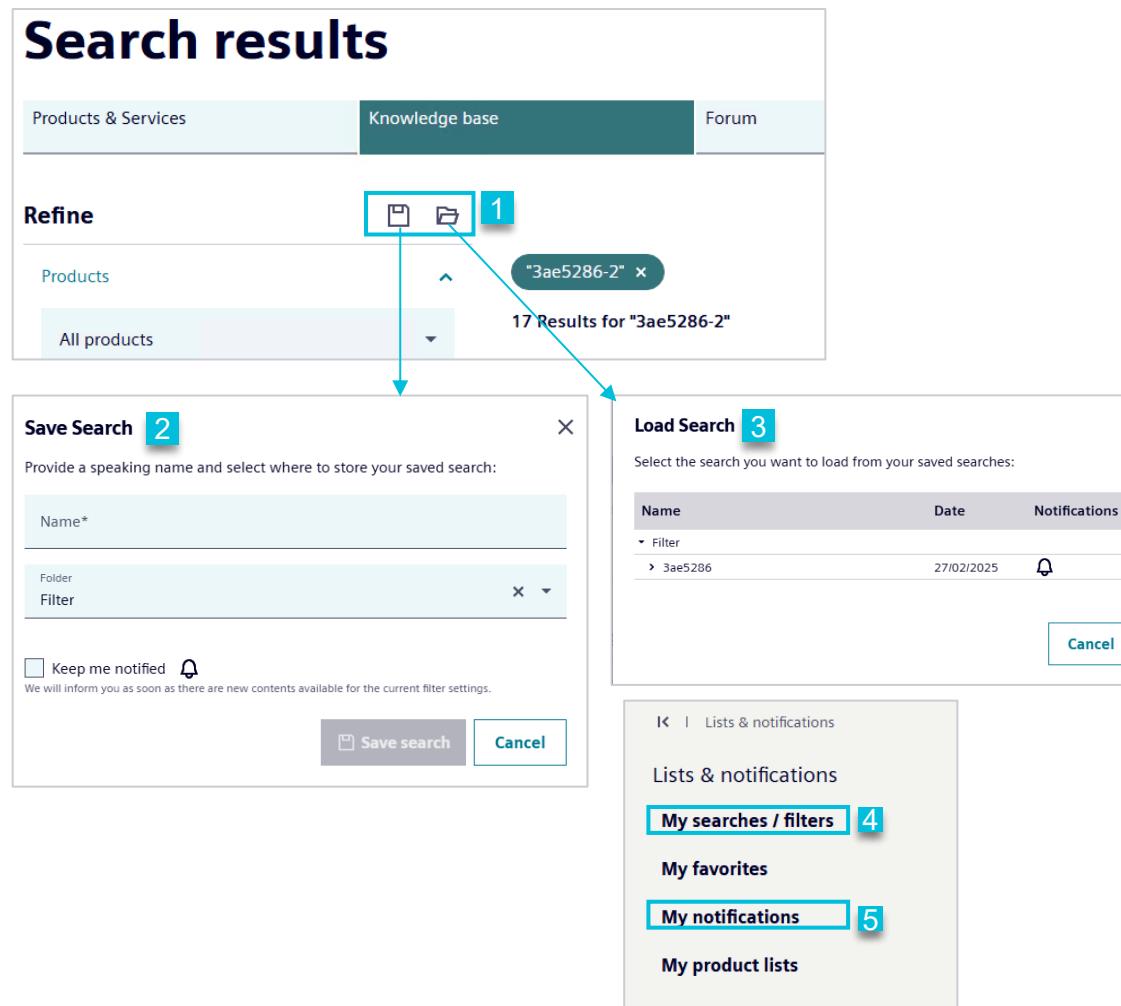
Add individual support posts from the Knowledge Base to your 'Lists & notifications' section on mySiePortal to stay updated in case of news.

1. Click on 'Add to mySupport favorites'.
2. Activate the notifications under mySiePortal > Lists & Notifications > My favorites.
3. You will receive an e-mail in case of updates to your saved posts.

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Utilize (Self-) Services on SiePortal

Set up notifications for searches



1. You can save or load your searches in the Knowledge Base by clicking on the respective button.
2. Clicking on 'save' will open a pop-up window. Enter a name for your search, select the folder in which your search should be saved, and mark the 'Keep me notified' box if you want to receive notifications. Click on 'Save search'.
3. Clicking on the 'folder' button will open a pop-up window, showing a list of your folders. Select a search you want to load.
4. Under 'My search / filters' you will find all saved search queries where you have not activated notifications.
5. Under 'My notifications' you can manage your activated notifications or share them with other people.

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Utilize (Self-) Services on SiePortal

Set up notifications for product lists

The screenshot illustrates the process of creating and searching for product lists in the SiePortal interface. It is divided into five numbered sections:

- 1** Lists & notifications
- 2** My product lists
- 3** Product list a
- 4** Add product list
- 5** Search results

1 Lists & notifications: Shows the navigation menu with 'Lists & notifications' selected.

2 My product lists: Shows the 'Products' section with a context menu open. The 'New product list' option is highlighted.

3 Product list a: Shows a list titled 'Product list a' with a search bar and a table. The table has columns for 'Product Name', 'Article Number in OS', and 'Status'. A context menu is open over the table, with the 'Add' option highlighted.

4 Add: Shows a modal dialog for adding products. It has sections for 'Single product', 'Multiple products' (containing a list of part numbers), and 'Multiple products from file'. The 'Multiple products' section is highlighted.

5 Search results: Shows the search results page with a title 'Search results'. It includes filters for 'Products & Services', 'Knowledge base', and 'Forum'. A search term 'Products of project 4711' is entered. The results table shows 765 results, with a highlighted row for 'Safety for Buildings with LOGO! 8 and LOGO! CMR (Set 12)'.

1. Select 'My products lists' on mySiePortal.
2. Right-click on 'Products' and select the option 'New product list'.
3. You can now add products to the newly created product list by clicking on 'Actions' and 'Add'.
4. Enter single products or multiple products.
5. You can now find your product list in the search filters and select a specific product list.

Additionally, you can set up notifications for your specific product list by clicking the 'save' button.

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Utilize (Self-) Services on SiePortal

Create a self-quote



SiePortal

Cart: (no items)

Cart Management

Generate Quote

Save Shopping Cart

2

Generate Quote

Checkout now >

Add Item(s)

Copy & Paste Enter Upload File

Delivery Address

Requ. delivery date

Currency

Total Price

Total weight (kg)

Line items (invalid items, items with 0 weight)

Redeeming conditions

Generate Quote

SiePortal

Quotes Overview

3

4

Actions

Note: A Self-Quote can only be generated if all products in the shopping cart have a price. As a rule, no price can be determined for unknown products or spare parts. If such items are contained in the shopping cart, automatic generation of a Self Quote is not possible. A Self Quote is also not possible for shopping baskets with a value > €100,000. In this case, please use the function described to request the offer from us separately or contact your sales representative directly.

1. The 'Self Quote' function allows you to create an official Siemens quote. Add products to your cart.
2. Click on 'Generate Quote'.
3. The quote will be created within a few seconds. You have the option of downloading this offer as a PDF, forwarding it to other SiePortal users in your company, or converting the offer directly into an order.
4. Open the 'Quotes Overview' in mySiePortal to see all quotations generated for your company.

There are several options to choose from in the Actions column:

- Call up quote details with direct ordering option
- Call up quote details for quotes whose validity has expired or if you do not have the right to order
- The quote can be downloaded as a PDF file
- Display information regarding the creation of the quote
- If attachments have been attached to the quotation, these can be downloaded using the bracket symbol

If the validity period has expired, you can reactivate a Self Quote.

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SIEMENS

Utilize (Self-) Services on SiePortal

Request an offer



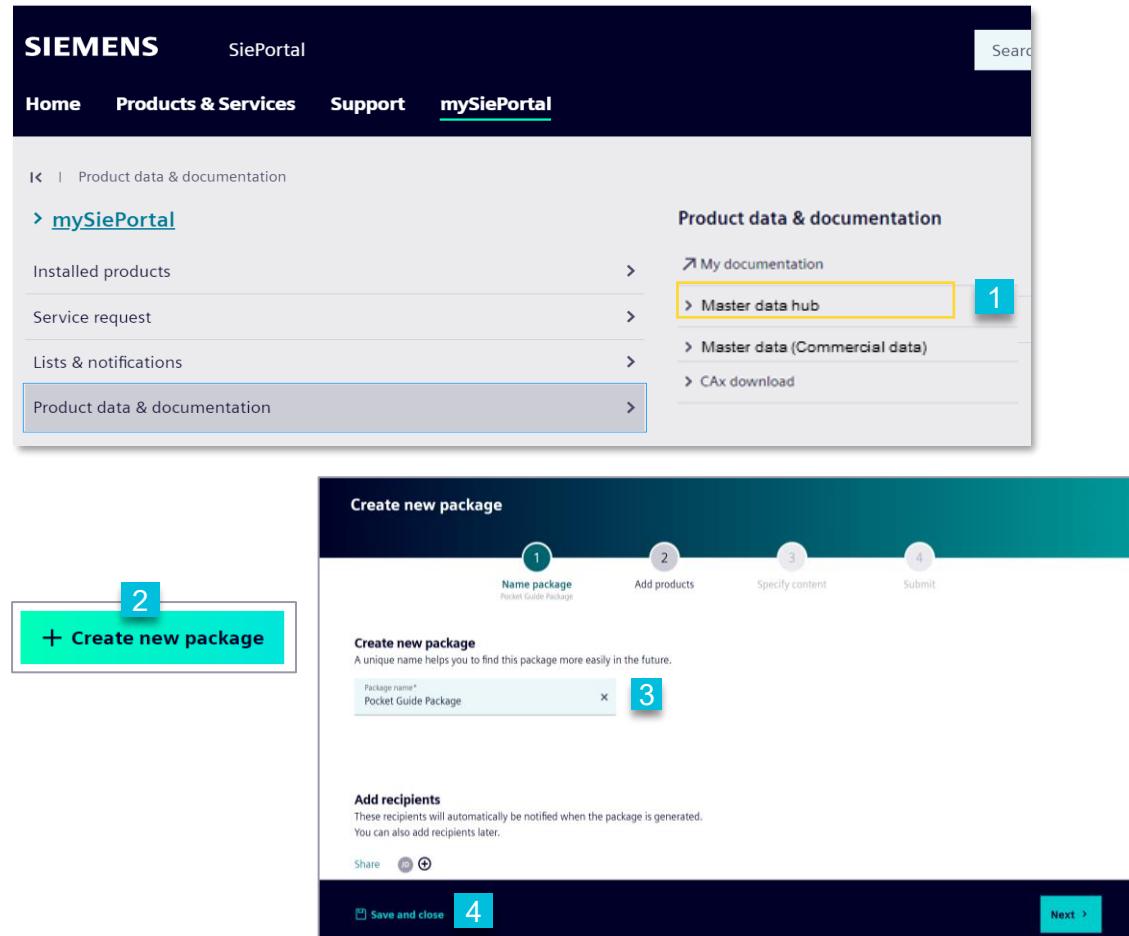
The screenshot shows the SiePortal navigation bar with the SIEMENS logo, SiePortal, Home, Products & Services, Support, and mySiePortal (underlined). Below the navigation bar is a sidebar with links: Quotes, mySiePortal (underlined), My conversations, My carts, Quotes (highlighted with a blue box labeled 1), Orders & returns, Installed products, Service request, Lists & notifications, and Product data & documentation. The main content area shows the 'Quotes' section with links: Quotes overview and Request for quote (highlighted with a blue box labeled 2).

1. If you need a separate offer for your active shopping cart, please click on 'mySiePortal' in the main navigation and select 'Offers'.
2. Select 'Request a quote'.
3. Check the box if you want your shopping cart to be deleted after placing your order. Then click 'Next'.
4. You have the option to specify other recipients for the offer. Then click 'Next'.
5. Click 'Finish'.

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Utilize (Self-) Services on SiePortal

Create product data download



Note: This feature is only available for business account users.

1. Request product data for a specific product range. Find the feature in the main navigation *menu > mySiePortal > Product data & documentation > Master data hub*.
Please note: You can access your old packages via the button 'Master data (Commercial data)'.
2. To generate a product data download, click 'Create new package'. If you have access to multiple companies, select the appropriate one from the dropdown menu before creating a new package.
3. Keep the default name or change the name of your package.
4. Click 'Save and close' to save your package as a draft. You can continue later from where you left off. Learn more about the product data download [here](#).

Note: For larger requests and depending on the workload, the processing time may vary.

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Utilize (Self-) Services on SiePortal

Create product master download



The screenshot shows the SiePortal interface. In the top navigation bar, 'Support' is highlighted with a red box and a number '1'. In the sidebar, 'Master data download' is also highlighted with a red box and a number '1'. The main content area shows a 'Fields' selection dialog with 'Field' selected, indicated by a red box and a number '2'. At the bottom, the 'Request Download' button is highlighted with a red box and a number '3'.

Request product master data for a specific product range.

1. Find the feature on SiePortal via the main navigation menu: mySiePortal > Master data (commercial data) OR, if you are in Industry Mall, via Support > Master data download.
2. In step 4, 'Data fields', you can select which fields should be included in the master data request by clicking on 'Add fields.'
3. After filling in all required fields, click on 'Request Download.'

Note: For larger requests and depending on the workload, the processing time may vary.

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Utilize (Self-) Services on SiePortal

Use guest cart



Cart: ()

2

No.	Article number	Quantity	Description	Price	Requ.delivery date
1	6AV2128-3QB06-0AX1	1	SIMATIC HMI MTP1500, Unified Comfort Panel, Touchbedienung, 15,6" Widescreen-TFT-Display, 16 MIO Farben, PROFINET Schnittstelle, projektierbar ab WinCC Unified Comfort V16, enthalt Open Source SW, die unentgeltlich überlassen wird siehe beiliegende DVD	Price On Request	05.07.2023
2	6AV2128-3QB36-0AX1	1	SIMATIC HMI MTP1500, Unified Comfort Panel, Neutral, Touchbedienung, 15,6" Widescreen-TFT-Display, 16 MIO Farben, PROFINET Schnittstelle, projektierbar ab WinCC Unified Comfort V16, enthalt Open Source SW, die unentgeltlich überlassen wird siehe beiliegende DVD	Price On Request	05.07.2023

3

Add item(s)

Search

Cart-Options

Log in

Copy & Paste

Enter

Enlarge

Submit

Currency EUR

Total Price

Price On Request

plus the regulatory VAT, Freight, Packaging and financing costs (if applicable)

** 9,470 kg

Total weight (kg)

Line items (invalid items, items with hint)

** not including line items with no weight information

2 (0, 0)

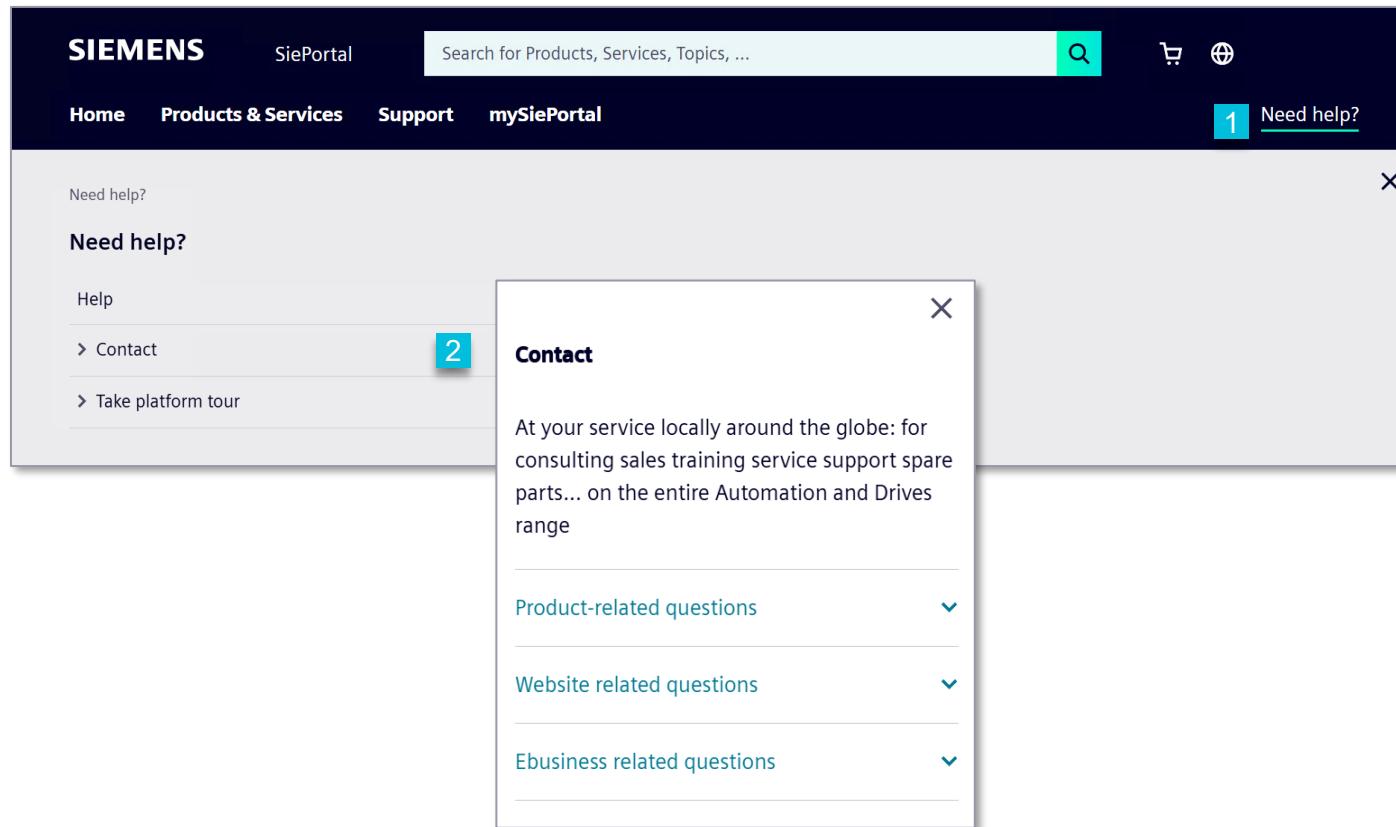
With SiePortal's 'Guest Cart', you can quickly create, compare, or export lists of products without needing to be signed in with an account.

1. Add products to the Guest Cart from the Search, Catalog, Product Detail Page, or via the quick entry function within the Cart
2. Export/print product lists or compare products.
3. Log in with your Commercial account to either 'Merge' your Guest Cart with an existing cart or create a new cart

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Utilize (Self-) Services on SiePortal

Get in touch with Siemens



1. If you still need support, you can use the 'Need help?' button in the top navigation bar to:

- Get answers to any additional questions
- Resolve an issue personally
- Receive sales or technical support
- Get information regarding eBusiness in your region

2. Click on 'Contact' and select whether you have:

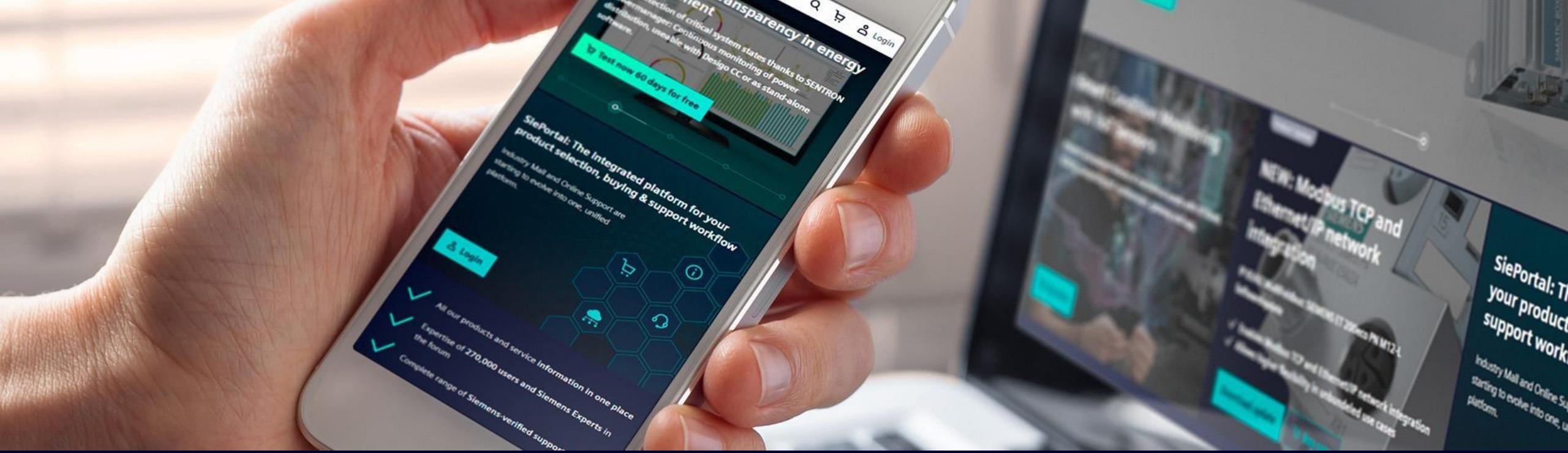
- Product-related questions
- Platform-related questions
- eBusiness-related questions

Join the conversation in the SiePortal Forum

Connect with other members and share experiences and technical knowledge about Siemens products and services on SiePortal.

[Learn more here.](#)

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SiePortal Guide

– Ordering/buying products & related services

A comprehensive overview of the ordering process on SiePortal

Order on SiePortal

Add products to cart

The screenshot shows the SiePortal interface with a navigation bar at the top. The 'Cart management' tab is active, indicated by a blue arrow. Below the navigation, there are six steps: 'Customize cart', 'Place an order', 'Access order overview', 'Order status & Delivery tracking', 'Request a return', and 'Request repair or replacement'. The main content area is divided into four sections, each with a numbered callout (1, 2, 3, 4) pointing to specific UI elements:

- Section 1:** Shows a product detail page for '6ES7138-6BA01-0BA0'. It includes a thumbnail, product number, description, quantity selector (set to 1), and a shopping cart icon.
- Section 2:** Shows a search results page for 'S79220-C2372-F888'. It includes a search bar, a 'Select all' checkbox, a sort dropdown, and a quantity selector (set to 1).
- Section 3:** Shows the 'Add item(s)' dialog with a 'Copy & Paste' tab selected. It contains a text input field with the value '3SB30004LD01-ZY01+Y02, 1, Y01:Opt1#Y02:Opt2#', an 'Enter' button, and a 'Submit' button.
- Section 4:** Shows the 'Add item(s)' dialog with the 'Enter' tab selected. It includes fields for 'Material ID' (3SB3000-4LD01-Z), 'Options' (Y01+Y02+Y03), 'Option Text (in form Y11:#Y52:...)' (Y01:Option1#Y02:Option2#Y03:Option3#), 'Quantity' (1), and an 'Add to Cart' button.

There are several ways to add an item to your shopping cart:

1. From the catalog

Search the product catalog for your desired products, enter the quantity, and add the product to the cart.

2. From a search

Select products from your search results, enter the desired quantity, and add them to your cart.

3. Copy & Paste

On the right side of the cart, you'll find an area to add items. Select the 'Copy & Paste' tab and copy your parts line by line into the input window.

4. Enter single product

Enter a part number. For materials with additional options, more input fields will automatically appear.

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Order on SiePortal

Cart management

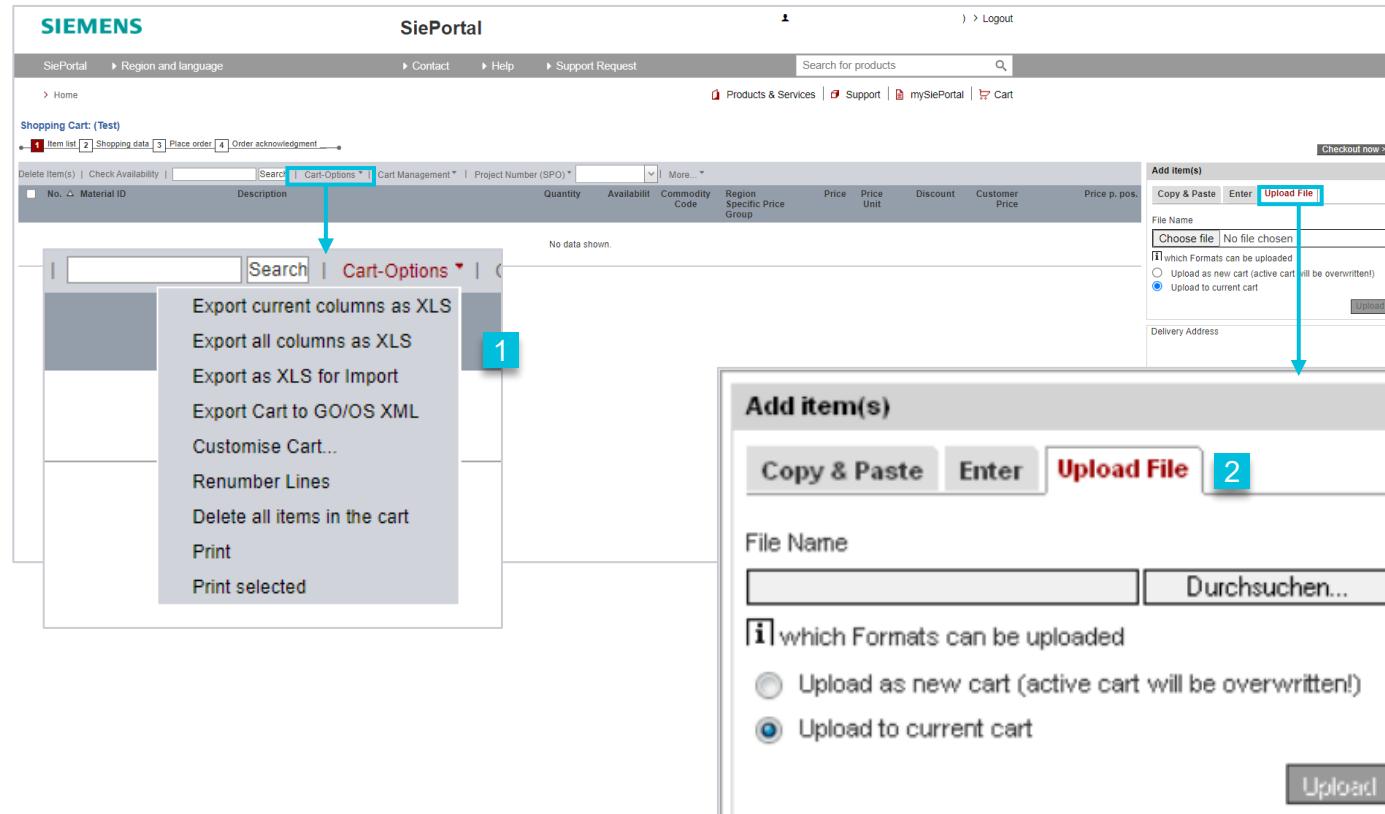
The screenshot shows the SiePortal Cart Management interface. Step 1 highlights the 'Cart' icon in the top right corner. Step 2 highlights the 'Save Shopping Cart' button in the 'Cart Management' section. Step 3 highlights the 'Project Number' dropdown menu, which is set to 'Project1'.

1. In the top right corner of SiePortal, you'll find the 'Cart' icon. Clicking on it will take you to your active cart.
2. Within the cart, under the 'Shopping Cart Management' menu item, you'll find the 'Save Shopping Cart' function. This allows you to save multiple shopping carts for recurring orders and reactivate them at any time.
3. Assign a project code to the entire cart or to individual items by clicking on 'Project Number'. Select the desired option and enter the code.

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Order on SiePortal

Upload product lists to cart



The upload function allows you to easily import many items into the shopping cart at once.

1. Download template examples in Excel or XML format from the shopping cart under 'Cart-Options' (export function).
2. You can upload a [Mall Excel file](#), a [Mall-XML file](#). Newly uploaded items can be forwarded to a new cart or added to the current cart.

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Order on SiePortal

Forward shopping cart to other users

Cart management

Customize cart

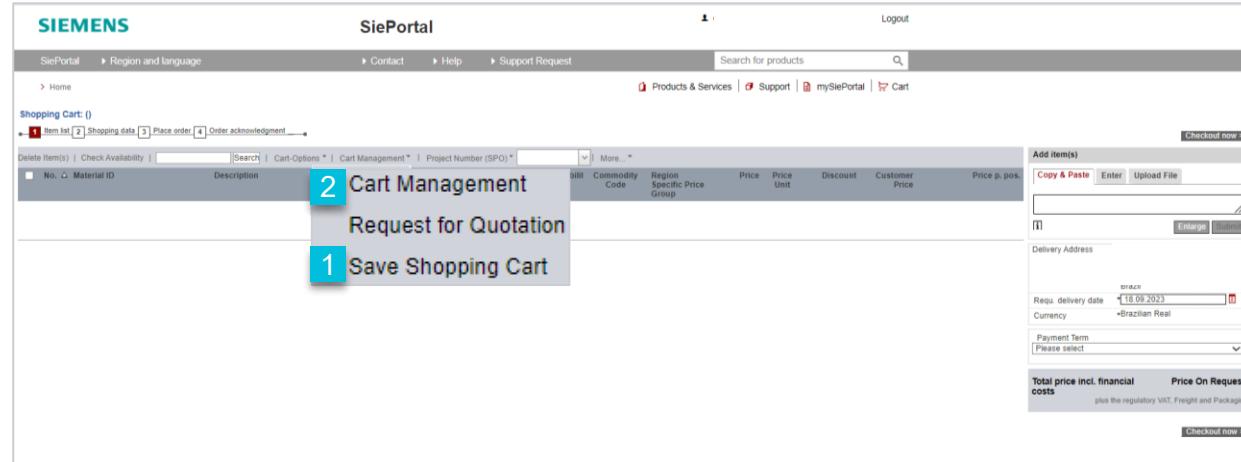
Place an order

Access order overview

Order status & Delivery tracking

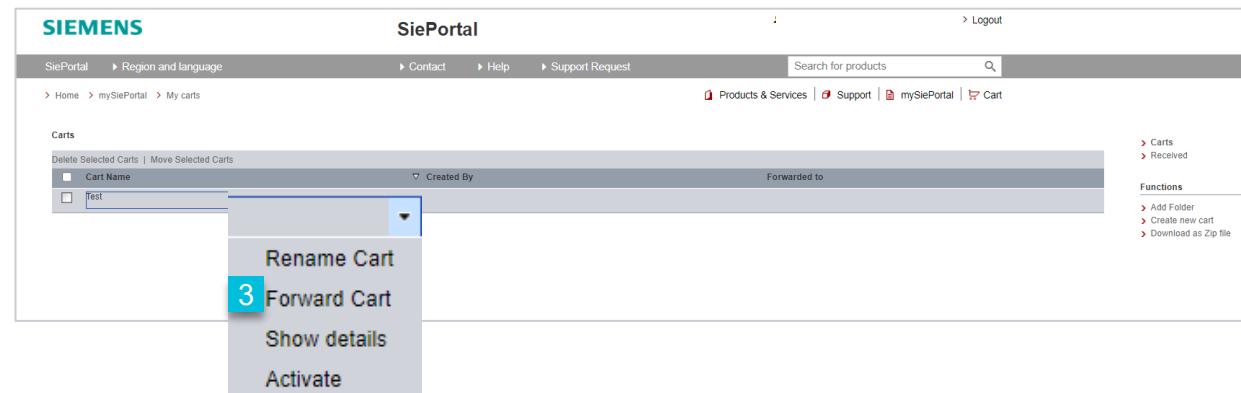
Request a return

Request repair or replacement



The screenshot shows the SiePortal Cart Management page. A shopping cart is displayed with several items. A dropdown menu is open, showing three options: 1. Save Shopping Cart, 2. Cart Management, and 3. Request for Quotation. The 'Cart Management' option is highlighted with a blue box.

1. To forward your shopping cart, it must be saved.
2. Go to the shopping cart management to view all saved shopping carts.
3. From the drop-down menu of the respective shopping cart, select 'Forward'. Choose the user within your company to whom you want to send the cart. They will receive an email notification.



The screenshot shows the SiePortal My carts page. A list of carts is displayed, with one cart named 'Test' selected. A dropdown menu is open for this cart, showing three options: 1. Rename Cart, 2. Forward Cart, 3. Show details, and 4. Activate. The 'Forward Cart' option is highlighted with a blue box.

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Order on SiePortal

Delete products from your shopping cart

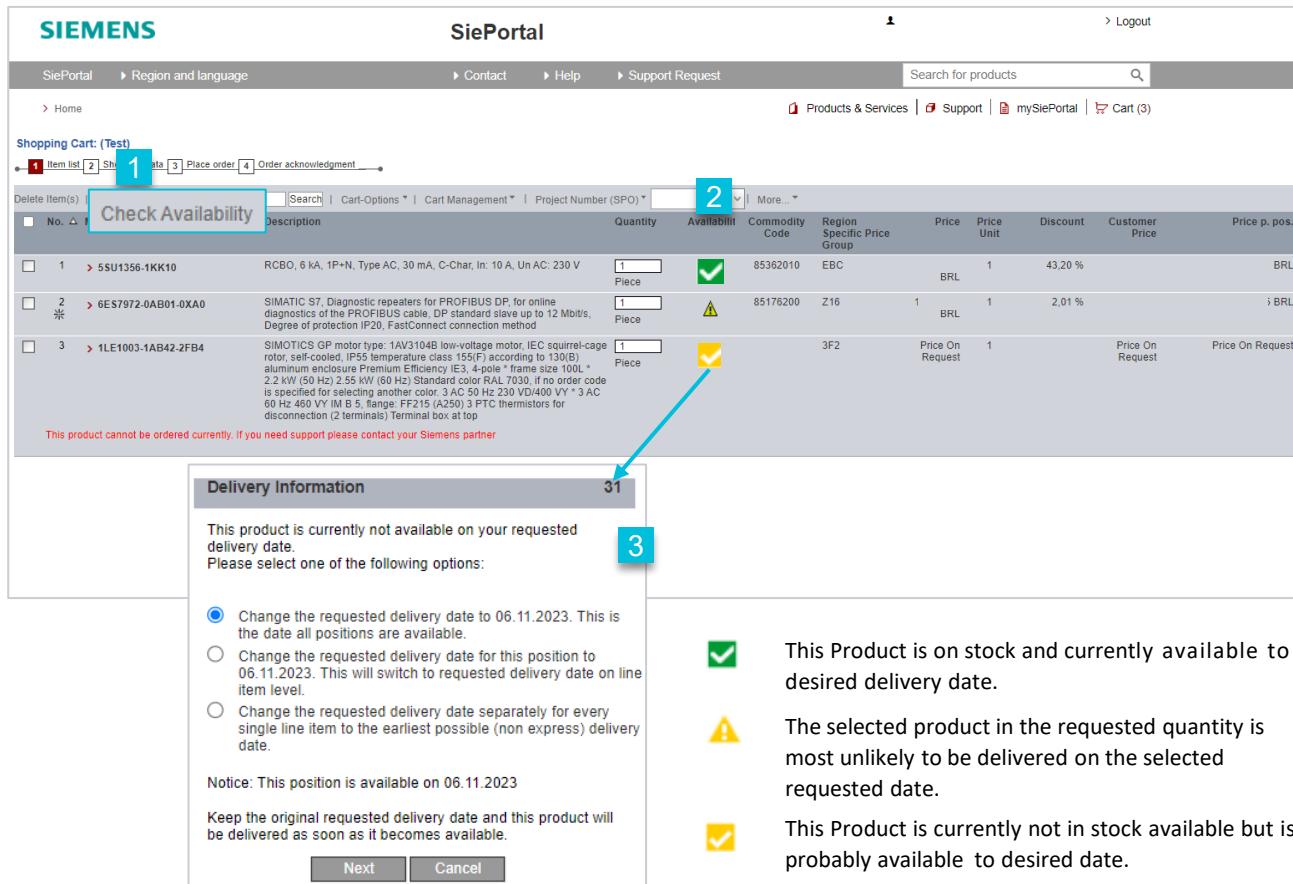
The screenshot shows the SiePortal shopping cart interface. At the top, there is a navigation bar with the following steps: Cart management (highlighted in blue), Customize cart, Place an order, Access order overview, Order status & Delivery tracking, Request a return, and Request repair or replacement. Below the navigation bar, the main content area is titled 'Cart: (00Test)'. It shows a list of items in the cart. Step 1 is indicated by a blue box around the 'Item list' button. Step 2 is indicated by a blue box around the 'Edit / Reconfigure product' link for an item with article number 3TX7004-1BB10. Step 3 is indicated by a blue box around the 'View/Edit additional order text' link for the same item. A pop-up window titled 'View/Edit additional order text' is shown at the bottom, containing fields for 'Customer Article Number' (8651427) and 'Note Text' (Project 123 and SAG), with 'OK' and 'Cancel' buttons.

1. Delete products from the shopping cart. Mark the boxes of the products you want to delete and click on 'Delete items(s)'. A pop-up window will open. Confirm the deletion by clicking OK.
2. Edit products by clicking on the article number. Select 'Edit / Reconfigure product' to change the product accordingly. Once edited, your cart will be updated.
3. Enter a customer article number or additional notes to a specific product by clicking on 'View / Edit additional order text'.

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Order on SiePortal

Check product availability



The screenshot shows the SiePortal shopping cart interface. At the top, there are navigation links: Cart management (highlighted in blue), Customize cart, Place an order, Access order overview, Order status & Delivery tracking, Request a return, and Request repair or replacement. The main area shows a shopping cart with three items. Item 1 (5SU1356-1KK10) is available (green checkmark). Item 2 (6ES7972-0AB01-0XA0) is partially available (yellow warning symbol). Item 3 (1LE1003-1AB42-2FB4) is not available (red X). A 'Check Availability' button is highlighted with a blue box and numbered 1. A 'More...' button is highlighted with a blue box and numbered 2. A 'Delivery Information' box is highlighted with a blue box and numbered 3, containing options for changing delivery dates.

No.	Description	Quantity	Availability	Commodity Code	Region Specific Price Group	Price	Price Unit	Discount	Customer Price	Price p. pos.
1	5SU1356-1KK10	1 Piece	Available (Green Checkmark)	85362010	EBC	BR	1	43.20 %	BR	
2	6ES7972-0AB01-0XA0	1 Piece	Partially Available (Yellow Warning)	85176200	Z16	BR	1	2.01 %	BR	
3	1LE1003-1AB42-2FB4	1 Piece	Not Available (Red X)		3F2	Price On Request	1	Price On Request	Price On Request	

Delivery Information
31
This product is currently not available on your requested delivery date.
Please select one of the following options:

Change the requested delivery date to 06.11.2023. This is the date all positions are available.
 Change the requested delivery date for this position to 06.11.2023. This will switch to requested delivery date on line item level.
 Change the requested delivery date separately for every single line item to the earliest possible (non express) delivery date.

Notice: This position is available on 06.11.2023
Keep the original requested delivery date and this product will be delivered as soon as it becomes available.

Next **Cancel**

1. Select the products for which you want to check the availability and click 'Check Availability'. The process may take some time, depending on the number of products requested.
2. The availability results are displayed in the cart's 'Availability' column. Hover over the symbols to view detailed information.
3. You have several options to proceed with your order. Choose one option and click 'Next'.

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Order on SiePortal

Check delivery date

The screenshot shows a shopping cart summary and a detailed product list. The cart summary includes fields for 'Requ. delivery date' (02.10.12), 'Per Cart' (EUR), and 'Per Item' (EUR). The total is 100,09 EUR. The product list shows three items with their respective prices and delivery dates: 45,30 EUR (02.10.12), 20,33 EUR (09.10.12), and 24,46 EUR (16.10.12). A dropdown menu is open over the cart summary, with 'Per Item' selected. Three numbered callouts (1, 2, 3) point to the 'Requ. delivery date' field in the cart summary, the 'Per Item' option in the dropdown, and the 'Requ. delivery date' field in the first product row respectively.

Price	Discount	Unit	Price p. pos.	Requ.delivery date
45,30 EUR		1		02.10.12
20,33 EUR		1		09.10.12
24,46 EUR		1		16.10.12

Delivery Date

Your shopping cart already specifies the earliest possible desired delivery date. But you have a few options to change it as needed – for all or only certain items.

Requested Delivery Date

When ordering you can enter a requested delivery date. You have the option to enter a requested delivery date per cart or per item.

1. Complete delivery: Enter your preferred delivery date in the 'Requ. delivery date' field.
2. Partial delivery: Click 'Requ. delivery date' to open the drop-down menu. Select 'Per Item'.
3. A new column 'Requ. delivery date' will be added to the cart. Specify the delivery date for each individual item in this column.

Ordering Tip

After entering your requested date, [check the availability](#) of your ordered products again.

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Changing and managing delivery addresses

The image contains two screenshots of the SiePortal cart management interface. Both screenshots show a cart summary on the left with 'Price On Request' and a total of '0 % 34,20 EUR'. The right side of the interface is a configuration panel for delivery addresses.

Screenshot 1: The 'Delivery Address' dropdown is open, showing 'Testfirma' as the selected option. A blue box labeled '1' is placed over the dropdown icon. The address details below are: '2', '3', 'Musterstr. 101', '00000 Nürnberg-M', 'Germany'. There are 'Enlarge' and 'Submit' buttons at the top of this panel.

Screenshot 2: The 'Delivery Address' dropdown is open, showing 'Testfirma' as the selected option. A blue box labeled '2' is placed over the dropdown icon. Below the dropdown, there are two buttons: 'Add new Address' (with a blue box labeled '3' over it) and 'Choose from existing Addresses'. The address details below are: '2', '3', 'Musterstr. 101', '00000 Nürnberg-M', 'Germany'. There are 'Enlarge' and 'Submit' buttons at the top of this panel.

1. On the right side of your cart, you will find the delivery address for your company.

Add a new delivery address

1. Click 'Delivery Address' to open the drop-down menu.
2. Select 'Add new address'.
3. Enter a new delivery address and click 'Save'.

Choose an existing delivery address

1. Click 'Delivery Address' to open the drop-down menu.
2. Select 'Choose from existing addresses'. A list of your delivery addresses will be displayed. Click on a column to sort all addresses by this parameter (by zip code, alphabetically, etc.)
3. Select the required delivery address and click 'Save'.

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Order on SiePortal

Check successor products

The screenshot shows the SiePortal shopping cart interface. The cart contains three items:

- 1. 6AG6003-1CF00-0CA0: SIPLUS RIC library for SIMATIC S7-3xx consisting of: runtime license on SIMATIC MMC 512kB. Quantity: 1. Price: Price On Request.
- 2. 5SB211: DIAZED fuse link 500 V for cable and line protection gG, Size 6.2. Quantity: 2. A message indicates: "The quantity has to be changed due to the minimum order quantity. Please check the specified quantity."
- 3. 1MB1553-2BB04-0AB-Z: This product cannot be ordered currently. If you need support please contact your Siemens partner. This article number is not part of the catalogue. If you need assistance please contact our local Siemens office.

A modal window is open for item 2, showing the successor product 6AG6003-1CF01-0DA0. The modal includes fields for Requ. delivery date (18.09.2023), Currency (Brazilian Real), and Payment Term (Please select). It also displays the total price including financial costs (BRL) and a note about VAT, Freight and Packaging.

Hint:

Blue texts are for information purposes only.

Red texts prevent orders and require further action.

1. When an article is added to the shopping cart, an automatic indicator will display if there is a newer version of the product or if the product requires configuration.
2. Clicking on the part number of the new product will show all the relevant details of the updated version, allowing you to decide if it is suitable. If you require the older version, you can order it as before, provided that the product is still available.

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Order on SiePortal

Customize the shopping cart

SIEMENS SiePortal

Shopping Cart: (Test)

1

2

- Once you have created a shopping cart, you can export it to receive all the information in a single .XLS file.
- Under 'Customize Shopping Cart', you can add columns, remove existing columns, and change the order using drag and drop.

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Order on SiePortal

Place an order

The screenshot shows the SiePortal 'Place an order' page. At the top right, there is a 'Checkout now >' button with a blue '2' icon above it, indicating two items in the cart. The page is divided into several sections:

- Add item(s):** Contains 'Copy & Paste', 'Enter', and 'Upload File' buttons, and a text input field with an 'i' icon, 'Enlarge' button, and 'Submit' button.
- Delivery Address:** Contains a 'Requested delivery date' field with the value '05.03.26' and a 'Currency' field set to 'EUR'.
- Cart Summary:** Shows a single item '45TABLET' with a quantity of '1'. There is a 'Remove promo code' button and a 'Redemption conditions' link.
- Total Price:** Shows the total price as 'plus the regulatory VAT, Freight, Packaging and financing costs (if applicable)'.
- Total weight (kg):** Shows the total weight as '** 1,506 kg'.
- Line Items:** Shows '3 (0, 1)' line items, with a note '** not including line items with no weight information'.
- Bottom:** A 'Checkout now >' button.

1. If you have an agreed promo code, you can enter it here.
2. To place an order, click 'Checkout now'.

Conditions for redeeming voucher codes (only available in Germany):

1. Voucher codes apply only to orders sent via SiePortal.
2. Restrictions may apply to voucher codes regarding validity period, product range, multiple use, and customers.
3. Only one voucher code can be used per shopping cart.
4. Voucher codes are not applicable for reseller or within the Siemens internal group.
5. Voucher codes do not apply to direct offers.
6. Sharing and publication of the voucher codes is prohibited.
7. Voucher codes generally expire upon order refusal. Siemens reserves the right to apply the code at a later date.

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Order on SiePortal

Complete order and choose payment method

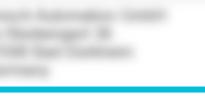
1 Item list 2 Shopping data 3 Payment options 4 Place order 5 Order acknowledgment

Checkout & Options
* Mandatory field

Currency EUR

Delivery Address *

The goods recipient. The address where the goods will be delivered.

1 

» Add or Modify Shipping Address

End Customer *

(for customs and export control purposes)
End customer is the last known recipient / user of the goods. Please select one of the options below:

Take over delivery address as end customer

Take over buyer address as end customer

Manual entry of the end customer address

End customer is unknown or information cannot be provided

Customer Order Number *

Quotation No.

If this order is based on a quotation from Siemens, please enter the quotation number here in the format 2***** or DEQ*****.

Additional Header Texts 

2 Item list 2 Shopping data 3 Payment options 4 Place order 5 Order acknowledgment

Please select your payment option

By invoice

Invoice, pay up to 180 days later (Siemens EPT)

Total Price
plus the regulatory VAT, Freight, Packaging and financing costs
(if applicable)

Total weight (kg) ** 2,700 kg

Line Items (Invalid Items, Items with hint)
** not including line items with no weight information

1 (0, 0)

< Back to cart 

1. To complete your order, assign a unique 'order number' as a reference. You also have the option to select a different delivery address and transmit end customer information.

Take note: It is not possible to specify a different invoice recipient.

2. After that, you may still be able to choose the 'EPT' (Extended Payment Terms) payment method.

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Order on SiePortal

Complete order and accept Terms & Conditions

The screenshot shows the SiePortal 'Place an order' page. At the top, there are navigation steps: 'Cart management', 'Customize cart', 'Place an order' (highlighted in blue), 'Access order overview', 'Order status & Delivery tracking', 'Request a return', and 'Request repair or replacement'. The main area displays the order summary for two items:

Customer Address: [Redacted]
Delivery Address: [Redacted]

Final Customer:
 End Customer Name: [Redacted]
 Final Customer Street: [Redacted]
 Final Customer City: [Redacted]
 Final Customer Country: [Redacted]

Order Data:
 Customer No.: 03132210
 Customer Order Number: 444
 Recipient E-mail-Address for Online Software Delivery: info@tressch-automation.de

Product 1: Siemens AG Digital Industries (DI) (2 Positions)

No.	Article ID / Description	Requ.delivery date	03.03.2025					
			Export Control Regulations	Price p. item	Price Group	Customer Price	Quantity	Total Price
2	6AG1542-5FX10-7XE0 SIPLUS S7-1500 CP 1542-5 based on 6GK7542-5FX10-0XE0 with conformal coating, -40..+70 °C, startup -25 °C communications processor for connection of S7-1500 to PROFIBUS DP, DP-V1 master or slave, S7- and PG/OP communication, time synchronization, diagnostics, reduced quantity structure							
	Country of Origin: DE EAN: 68176200 Commodity Code: 0.382 Weight (kg): 0.382 Requested delivery date: 03.03.2025							

Hint: By using the function 'Place Order' you are accepting the below mentioned terms on behalf of your company. Please ensure for your own interests that you have full rights.

For technological reasons a secure and confidential data transmission by standard email cannot be guaranteed. You should establish IT-security-measures for receiving and downloading data securely.
 You will find more details at:
 ➤ Industrial Security

The recipient email address for Online Software is corresponding to the delivery address. The export control clause for distribution contracts is accepted.
 ➤ Export control clause

I accept the SiePortal T&C. ➤ SiePortal T&C

Delete Shopping Cart after placing order

[Place Order >](#)

Product 2: Siemens AG Smart Infrastructure (SI) - Protection & Automation (1 Position)

No.	Article ID / Description	Requ.delivery date	03.03.2025					
			Export Control Regulations	Price p. item	Price Group	Customer Price	Quantity	Total Price
5	TSJ6611-5EB90-1FA0 L000 MULTIFUNCTION PROTECTIVE RELAY CASE 1/3 19" X 4 U, 4 X 1, 16 BI, 780 1 LIVE-STATUS CONTACT MEASURING INPUTS: IPH = 1A, IN = 1A (MIN = 0.05A) SUPPLY VOLTAGE: 110 TO 250V DC, 115 TO 230V AC TRIGG LEVEL BINARY INPUT DC 69V FLUSH MOUNTING CASE, SPRING TYPE TERMINALS LANGUAGE: ENGLISH, 50/60HZ SYSTEM PORT: IEC 61850, 100 MBIT ETHERNET, ELECTRICAL, DOUBLE, RJ45-CONNECTOR WITHOUT SERVICE PORT MEASURING: FAULT RECORDING FUNCTIONALITY: BASIC VERSION WITHOUT AUTO-RECLOSURE WITHOUT FAULT LOCATOR WITHOUT SYNCHRONIZATION							
	Country of Origin: DE EAN: 4047622148013 Commodity Code: 0.001 Weight (kg): 0.001 Requested delivery date: 03.03.2025							

This product is downloadable only.
 This item can only be purchased on account. Please remove the product if you wish to use the payment option "Invoice, pay up to 180 days later (Siemens EPT)".

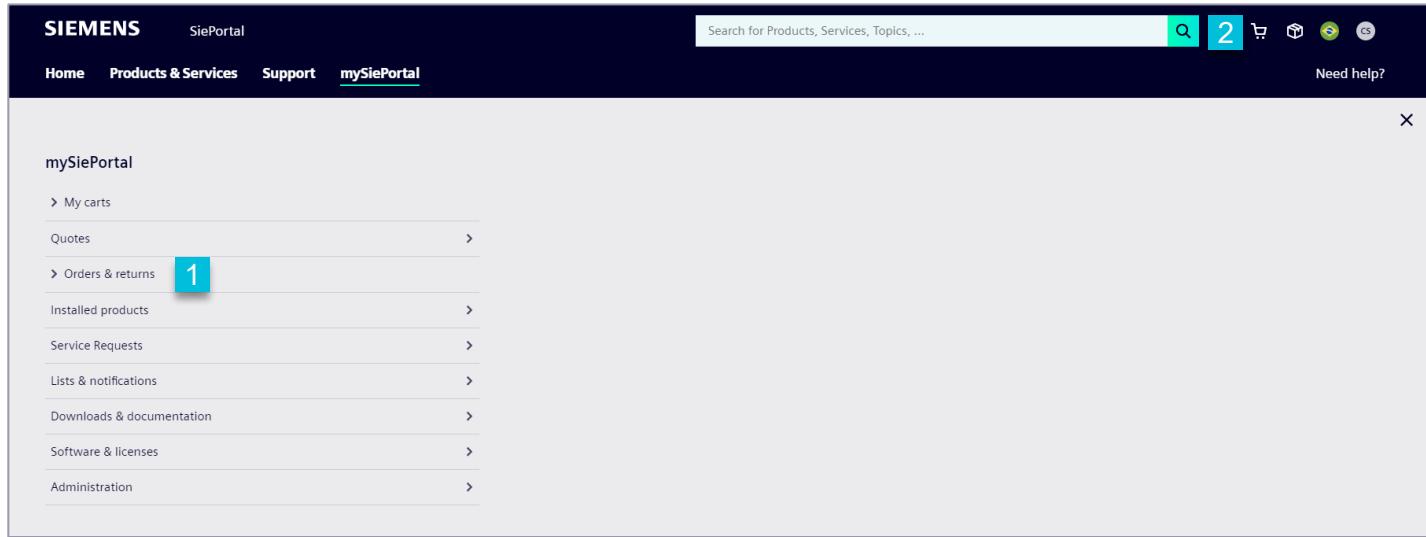
The order summary shows all relevant order information before you complete your order.

1. It is possible that an order contains products from different Siemens suppliers, which are processed, shipped and invoiced separately.
2. Before you submit your order, it is necessary to accept the applicable SiePortal Terms & Conditions. Additionally, you may need to observe or accept further information depending on the product selection.

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Order on SiePortal

Access order overview



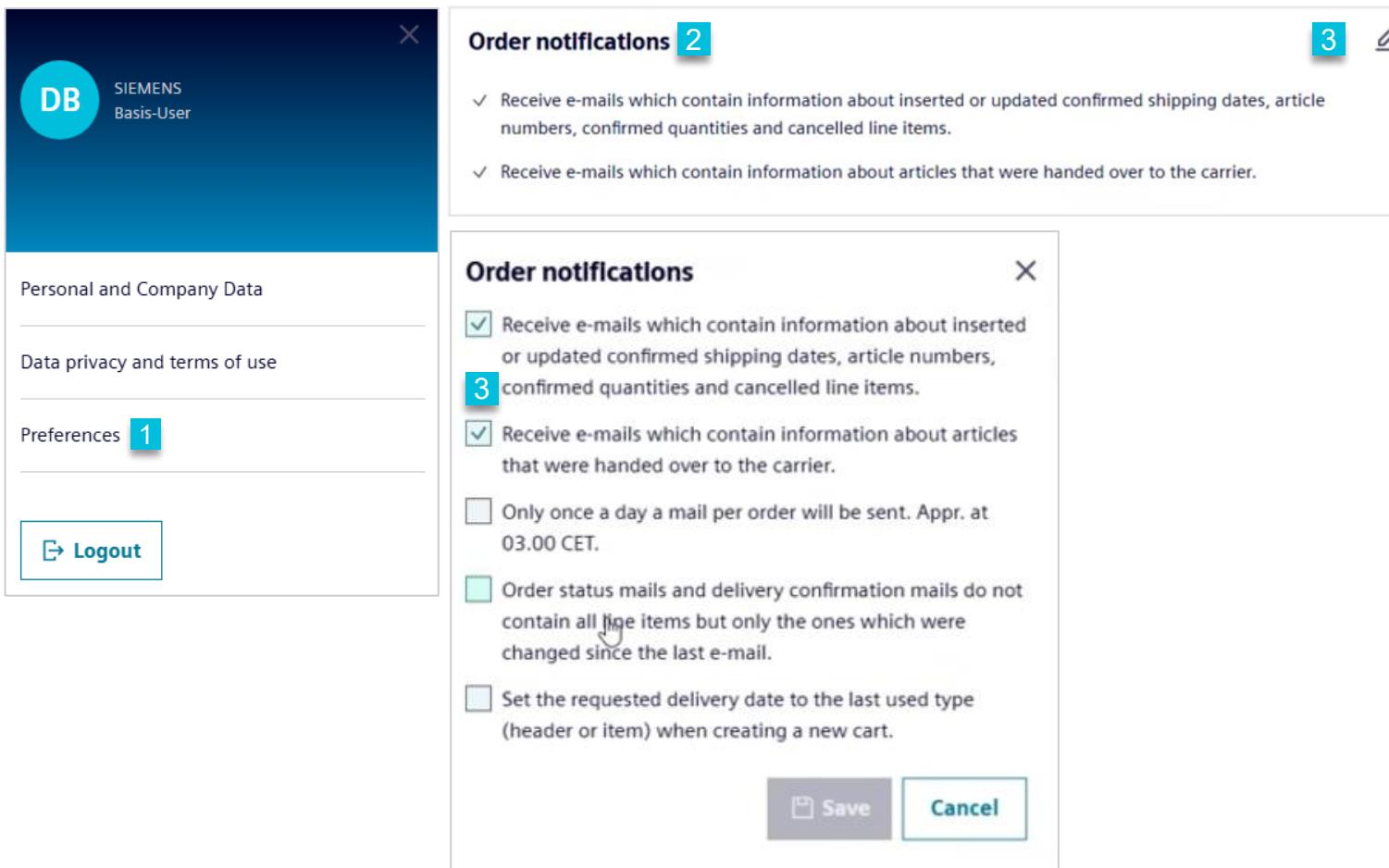
To access the order overview

1. Navigate to 'mySiePortal' and click on 'Orders & Returns'.
2. Alternatively, click on the 'cart' icon in the top right corner to go directly to the order overview.

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Order on SiePortal

Request order notifications



Order notifications **2**

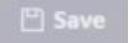
3 

- ✓ Receive e-mails which contain information about inserted or updated confirmed shipping dates, article numbers, confirmed quantities and cancelled line items.
- ✓ Receive e-mails which contain information about articles that were handed over to the carrier.

Order notifications

3 

- Receive e-mails which contain information about inserted or updated confirmed shipping dates, article numbers, confirmed quantities and cancelled line items.
- Receive e-mails which contain information about articles that were handed over to the carrier.
- Only once a day a mail per order will be sent. Appr. at 03.00 CET.
- Order status mails and delivery confirmation mails do not contain all line items but only the ones which were changed since the last e-mail.
- Set the requested delivery date to the last used type (header or item) when creating a new cart.

1. To view order notifications as a user, go to your profile and select 'Preferences'.
2. Here you can view your current order notifications.
3. To request more notifications, click the pen icon, check the required boxes, and click 'Save'.

Your Company Manager will receive an email and can set up the necessary notifications for you.

[See here](#) on how Company Managers assign order notifications.

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Order on SiePortal

View order summary

The screenshot shows the SiePortal interface for viewing order summaries. At the top, there is a navigation bar with links: Cart management, Customize cart, Place an order, Access order overview (which is highlighted in blue), Order status & Delivery tracking, Request a return, and Request repair or replacement. The main content area has a header 'SiePortal' and a search bar 'Search for products'. Below this is a 'Search for orders' section with fields for Customer Order, Status, and an 'Extended Search' checkbox. To the right is a detailed search form with fields for Sales Order, Order Date Range, Product ID, Order Origin, and SPA / Project No. Below these are buttons for 'Search for orders', 'Search for items', and 'Reset all filters'. The main list area displays 904 search results for Customer Orders, showing columns for Order ID, Order Date, Status, and Total Price. The results are as follows:

Order ID	Order Date	Status	Total Price
7162	13.07.23	Completed	
71622	13.07.23	Completed	
71619	12.07.23	Order confirmed (Open)	
71621	12.07.23	Completed	
71613	11.07.23	Completed	
71608	10.07.23	Completed	
71608	10.07.23	Order confirmed (Open)	

At the bottom of the results, there is a legend for order status icons: a yellow circle with a checkmark for 'Open', a green checkmark for 'Completed', and a red circle with a cross for 'Cancelled'. A note below the legend states: 'The order results give further differentiations of open orders.'

1. You can search for orders using various criteria e.g., according to your order number, order date, status, total price or Siemens order number.
2. The 'Extended search' offers additional selection criteria. After clicking 'Search for orders' or 'Search for items', the matching results will be displayed. Click 'Reset all filters' to clear all filter criteria.
3. Click on a specific order number or the Siemens order number to view more information about the respective order.
4. Check the status of your order.

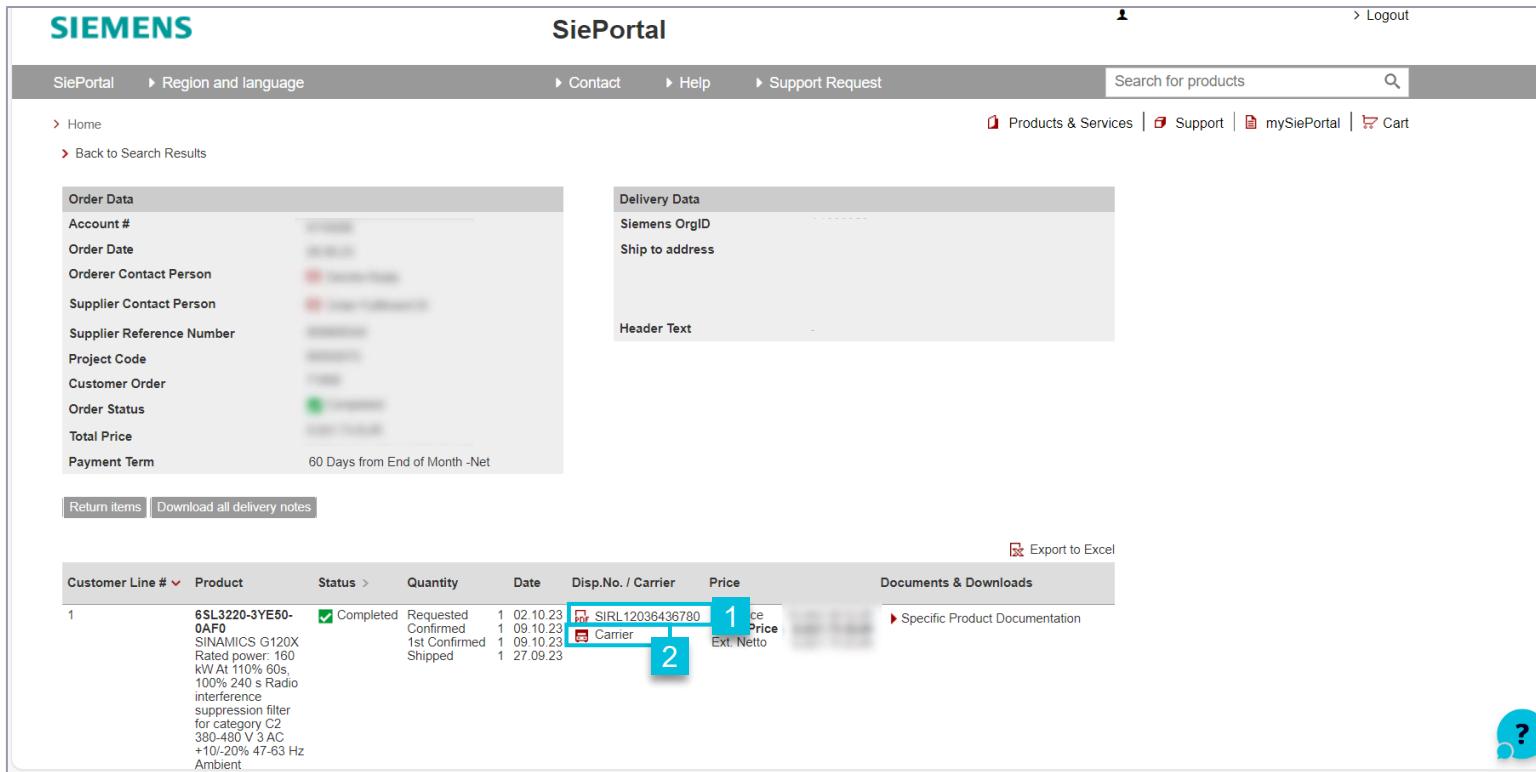
- Open
- ✓ Completed
- ✗ Cancelled

The order results give further differentiations of open orders.

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Order on SiePortal

Check order & delivery tracking



The screenshot shows the SiePortal Order Status & Delivery tracking page. The top navigation bar includes links for Cart management, Customize cart, Place an order, Access order overview, Order Status & Delivery tracking (which is highlighted in blue), Request a return, and Request repair or replacement. The main content area is divided into sections: Order Data (Account #, Order Date, Orderer Contact Person, Supplier Contact Person, Supplier Reference Number, Project Code, Customer Order, Order Status, Total Price, Payment Term), Delivery Data (Siemens OrgID, Ship to address), and Header Text. Below these is a table of order items with columns for Customer Line #, Product, Status, Quantity, Date, Disp.No. / Carrier, and Price. The 'Disp.No. / Carrier' column is highlighted with a blue box and a callout '1'. The 'Carrier' link within this column is also highlighted with a blue box and a callout '2'. A 'Return items' and 'Download all delivery notes' button are at the bottom left. A 'Documents & Downloads' section with a 'Export to Excel' button is at the bottom right. A question mark icon is in the bottom right corner of the page.

Customer Line #	Product	Status	Quantity	Date	Disp.No. / Carrier	Price
1	6SL3220-3YE50-0A00 SIMATIC G120X Rated power: 160 kW/At 110% 60s; 100% 240 s Radio interference suppression filter for category C2 380-480 V 3 AC +10/-20% 47-63 Hz Ambient	Completed Requested Confirmed 1st Confirmed Shipped	1	02.10.23 09.10.23 09.10.23 27.09.23	1 SIRL12036436780 Carrier	1 Price Ext. Netto

1. By clicking on the delivery note number, you can open, save, and/or print the delivery bill for the corresponding position. Alternatively, for multiple positions you can use the 'Download all delivery notes' option.
2. In the column 'Disp.No. / Carrier', you will find information about tracking services or tracking details. Clicking on this will redirect you to the website of the forwarder, where you can find shipment details.

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Order on SiePortal

Request a return for a previous order

1 Order details page showing a single item with a 'Return items' button.

2 'Return items' form. The 'Reason for return' dropdown is open, showing options: 'Please select', 'Incorrectly ordered', 'Incorrectly supplied', 'Transport damage', and 'Incorrect quantity'.

3 Confirmation message: 'Return Request: 3359' and 'Your return request has successfully been sent'.

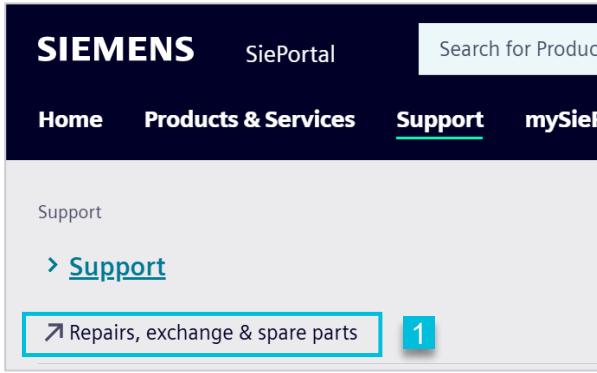
1. In some regions, it is possible to generate a return request from the order details page. If this option is available, the 'Return items' button will be visible.
2. Clicking on 'Return items' will open a new window where you can specify the reasons for the return.
3. Your input will be summarized in the returns overview, confirmed by a message on the screen, and you will also receive an email.

Hint: Please note that further handling of the data and the returns processing itself is conducted outside SiePortal. You will receive further information and updates from separate tools.

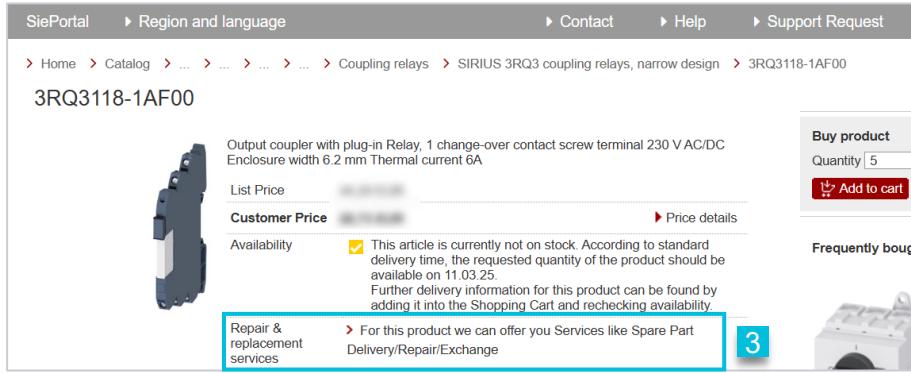
[Return to Table of Contents](#)

Order on SiePortal

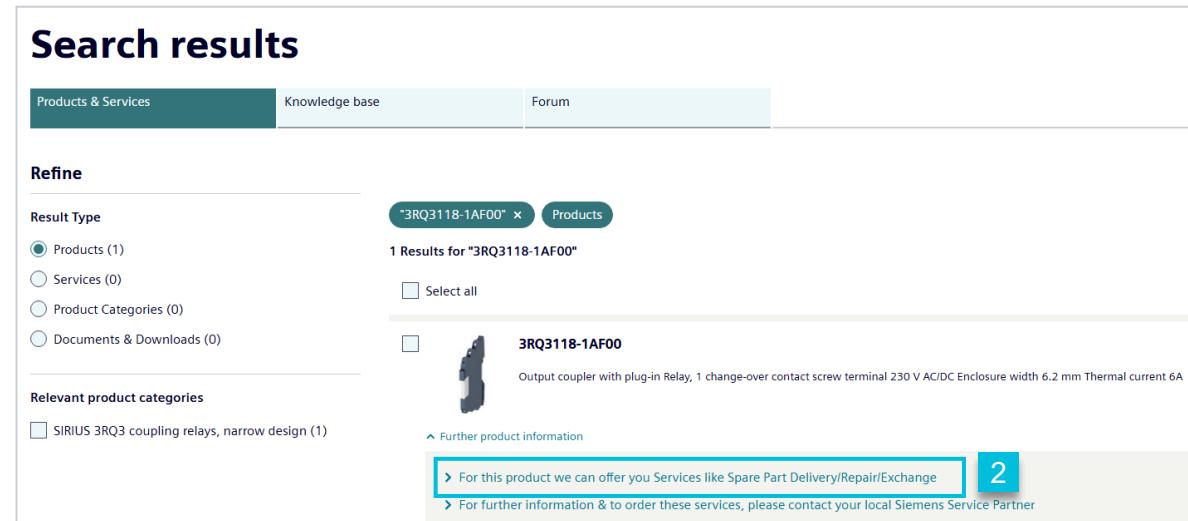
Access repair & replacement services



The screenshot shows the SiePortal main menu with the 'Support' section highlighted. The menu includes links for 'Home', 'Products & Services', 'Support', and 'mySiePortal'. A 'Search for Products' bar is at the top. The 'Support' section is expanded, showing 'Repair, exchange & spare parts' (marked with a blue box and the number 1).



The screenshot shows the product detail page for 3RQ3118-1AF00. It includes the product image, description, list price, customer price, availability information (not in stock, expected delivery 11.03.25), and a 'Repair & replacement services' section (marked with a blue box and the number 3). A sidebar on the right shows a shopping cart icon and a frequently bought products section.



The screenshot shows the search results page for the query '3RQ3118-1AF00'. It lists one result: '3RQ3118-1AF00' with a product image, description, and a 'Repair & replacement services' section (marked with a blue box and the number 2).

There are three ways to access 'Repair & Return' services.

1. Main Menu: Hover over 'Support' in the main menu and click on 'Repairs, exchange & spare parts'.
2. Product Search: Use the Product search to find your product. If 'Repair & Returns' are available, this will be shown in the section 'Further product information'.
3. Product Detail Page: If 'Repair & Returns' are available, this will be shown in the section 'Repair & replacement services'

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Services outside the Siemens warranty period*	Estimated dispatch time *if Available*	List Price	Discount	Price
Repair article	95 days	...		
Exchange article	6 days	...		
Order article as an exchange article but with an express delivery due to production stop (an additional charge will apply per item).	4 days	...		
<p>*If you have a faulty item in a still repairable condition available to return, we can offer an exchange part for a great price but the same quick leadtime. If you prefer to have your item repaired, please contact the office to discuss this option on 0808 234 2244</p>				
Services within the Siemens warranty period*	Estimated dispatch time *if Available*	Discount	Price	
Repair article within warranty period	95 days		free of charge service	
Exchange article within warranty period	6 days		free of charge service	
Exchange article within warranty period with priority „plant standstill“ (additional service)	4 days		free of charge service plus 99,00 GBP	

Depending on the product, up to 8 options are available:

1. Replace items
2. Replace items with the priority 'Plant downtime'
3. Repair items
4. Upgrade exchange
5. Upgrade exchange with the priority 'Plant downtime'
6. Exchange items within the defect liability period
7. Exchange items within the defect liability period with the priority 'Plant downtime'
8. Repair items within the defect liability period

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Order on SiePortal

Options for repairs & replacements

SIEMENS Services & Spares

Industry Mall Services Language Help Contact

› Home › Shopping cart

1 Item list 2 Shopping data 3 Place order 4 Order acknowledgment

Delete item | **Check Availability** | Export to XLS | Print | Project Number (SPO) | More... |

No.	Material ID	Description	Availability	Price	Discount
<input type="checkbox"/>	1 6SL3120-1TE15-0AD0	SINAMICS S120 SINGLE MOTOR MODULE INPUT: DC 600V OUTPUT: 3-PH 400V, 5A FRAME SIZE: BOOKSIZE D- TYPE INTERNAL AIR COOLING OPTIMIZED PULSE SAMPLE AND SUPPORT OF THE EXTENDED SAFETY INTEGRATED FUNCTIONS INCL. DRIVE-CLIQ CABLE			

Service options 1

Please enter the service options

Exchange article

After adding desired options to the shopping cart, you will be required to provide additional information for the replacement or repair.

1. You can enter these after clicking on 'Service options'.

Exchange

Service case - Return

Position: 1

Service: Exchange article

Article number: 6SL3120-1TE15-0AD0

Price p. position: 1.050,24 €

Quantity: 1

Description: SINAMICS S120 SINGLE MOTOR MODULE
INPUT: DC 600V OUTPUT: 3-PH 400V, 5A
FRAME SIZE: BOOKSIZE D-TYPE INTERNAL
AIR COOLING OPTIMIZED PULSE SAMPLE
AND SUPPORT OF THE EXTENDED SAFETY
INTEGRATED FUNCTIONS INCL. DRIVE-CLIQ
CABLE

Information about error *select an option*

Additional description

Serial number

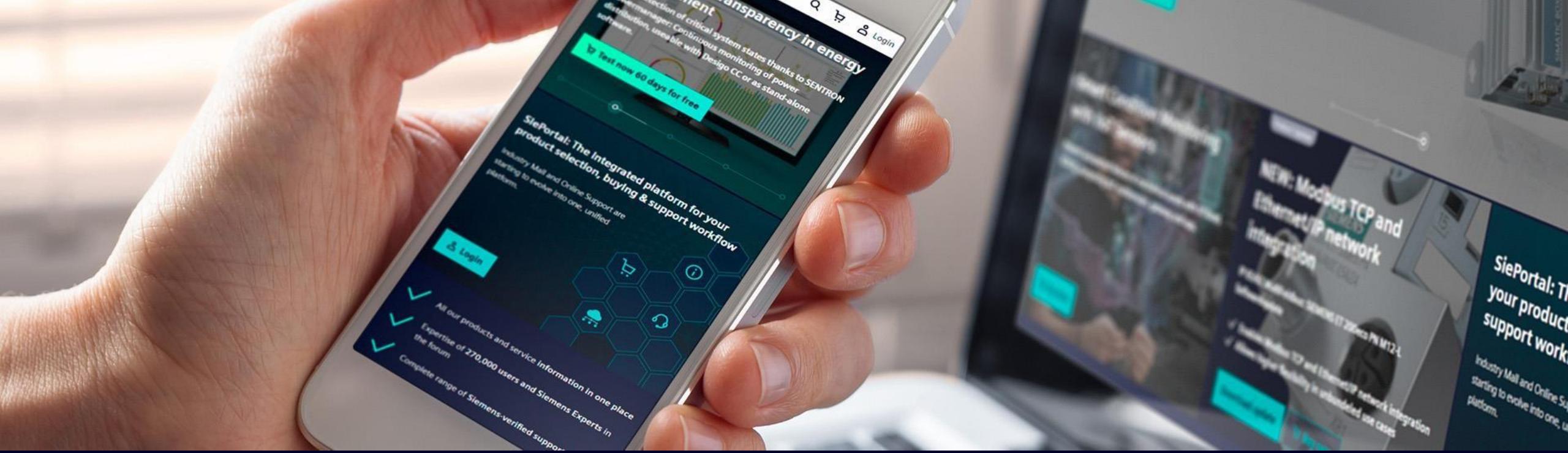
Inspection mark

Manufacturer of machine / plant

Final customer/operator of the plant/machine

Submit Cancel

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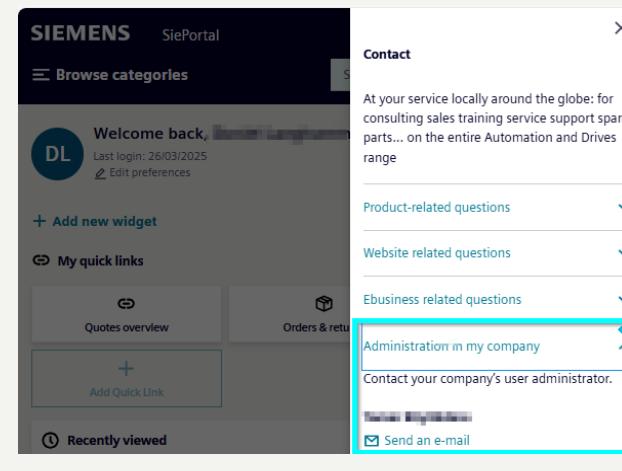
SiePortal Guide – Administration as a Company Manager

A comprehensive overview of the most relevant SiePortal administration topics for Company Managers

Administration on SiePortal as a Company Manager

Introduction

In this chapter, we equip **Company Managers (CM)** with the knowledge to autonomously handle their own user and company administration on SiePortal, providing **ease and independence**.



What is a Customer Manager (CM)?

Each company should have a designated Customer Manager responsible for managing specific settings within their organization. The Customer Manager ensures that only authorized users from their company have access, while also overseeing the completeness and quality of the company's data.

These settings include:

- Managing their company's primary delivery address and all additional delivery addresses
- Managing or adding customer-specific article numbers
- Managing existing users or creating new users for their company

Take note:

Customer Managers can **only manage and view user rights that are identical to their own rights**.

What are the responsibilities of a Company Manager?

- Please review your company's data base, roles, and rights annually to keep them up-to-date
- Please remember to update or remove users that have changed positions or left your company

How to find your Company Manager in SiePortal

- As a logged-in SiePortal user open the 'Need Help' Link on SiePortal top right side and find in the Contact Drawer the Email-Address of your Company Manager

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Administration on SiePortal

Access user management



The screenshot shows the SiePortal navigation menu. The top bar includes the SIEMENS logo, SiePortal, a search bar, and a navigation menu with Home, Products & Services, Support, and mySiePortal. The mySiePortal menu is expanded, showing options like My carts, Quotes, Orders & returns, Installed products, Service Requests, Lists & notifications, Downloads & documentation, and Software & licenses. The Administration option under mySiePortal is highlighted with a blue box and the number 1. The Administration menu is expanded, showing Companies and Users. The Users option is highlighted with a blue box and the number 3.

As a Company Manager you can efficiently manage the users of your company directly on SiePortal:

- Create new users or delete existing users
- Assign specific rights to specific users (such as order rights, display of conditions, order overview, etc.)
- Set up/change order notifications for other users in your company

To access user management

1. hover over 'mySiePortal'
2. click on 'Administration'
3. click on 'Users'

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Administration on SiePortal

Manage user rights



SIEMENS SiePortal

Region and language Contact Help Support Request Search for products

Home mySiePortal Administration Users Products & Services Support mySiePortal

Users Overview

Users 2 Add User Delete User More 5

State	Name	Company	Customer Number	Role	Allowed To Order	Show Customer Prices	E-mail	Login	Switch Account
<input checked="" type="checkbox"/>	John Doe			CM 1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	@gmail.com	@gmail.com	<input type="checkbox"/>

User Details

Calebe Barreira Dos Santos User Details Rights Details 3

Administration

Right Manage company data (address, contact person, customer article numbers) Is Allowed

not in use - Change customer manager	<input checked="" type="checkbox"/>
Deny to delete delivery address	<input checked="" type="checkbox"/>

Order Order overview Product availability Various functions Software Download Master data download Services & Spares Roles Quote

Compare to user 4

1. CM is the abbreviation for Customer Manager.
2. As a Customer Manager, you can create new users for your company by clicking 'Add User' or delete users by marking the user in the list and clicking on 'Delete user'.
3. You can assign specific functions (such as order rights, display of conditions, order overview, etc.) to users.
4. To simplify the assignment of rights, you can compare users with each other.
5. Print or save (in Excel) the overview of all your company users by clicking on 'More' and then on 'Export'.

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Administration on SiePortal

Set up order notifications for other users

The screenshot shows the SiePortal interface. In the 'Users Overview' section (step 1), a user named 'John Doe' is selected (step 2). In the 'User Details' section (step 3), the 'Order Handling' tab is selected. Under 'Order Handling' (step 4), several notification options are listed with checkboxes. The 'Subscribe to order status mails' checkbox is checked.

State	Name	Company	Customer Number	Role	Allowed To Order	Show Customer Prices	E-mail	Login	Switch Account
<input checked="" type="checkbox"/>	John Doe	CM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	@gmail.com	@gmail.com	<input type="checkbox"/>

User Details

User Details **Rights Details**

Access to the System

Profile Data/Address

Person

Order Handling **3**

4

Subscribe to order status mails
Receive e-mails which contain information about inserted or updated confirmed shipping dates, article numbers, confirmed quantities and cancelled line items

Subscribe to delivery confirmation mails
Receive e-mails which contain information about articles that were handed over to the carrier

Aggregate order status and delivery confirmation mails.
Only once a day a mail per order will be send. Aprox. at 03.00 CET.

Send only changed line item information in order status mails
Order status mails and delivery confirmation mails do not contain all line items but only the ones which were changed since the last e-mail.

As company administrator, you can easily configure the notification options for other users:

1. Hover over 'mySiePortal', click on 'Administration', then select 'Users'.
2. Choose a user and scroll down to view 'User Details'.
3. Open the 'Order Handling' tab.
4. Check the box of the notification you would like to activate and click 'Save' to complete the process.

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Administration on SiePortal

View company details



SIEMENS SiePortal

Home Products & Services Support mySiePortal 1

Search for Products, Services, Topics, ...

Administration

mySiePortal

- My carts
- Quotes
- Orders & returns
- Installed products
- Service Requests
- Lists & notifications
- Downloads & documentation
- Software & licenses

Administration

- Companies 3
- Users

2

Administration

As a Company Manager you can efficiently manage the following topics for your company directly on SiePortal:

- Add/change delivery address(es) for your company
- Add/manage your company's article numbers for Siemens products

To access the company details

1. hover over 'mySiePortal'
2. click on 'Administration'
3. Click on 'Companies'

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Administration on SiePortal

Enter delivery address on company level

The screenshot shows the SiePortal 'Company Details' page. At the top, there are tabs for 'BasicSettings', 'Addresses' (which is highlighted in red), 'Customer Article Number', and 'Customer article group ID'. Below the tabs, there is a table with columns: #, Company Name, Company Name, Address line 2, Street, Postal Code, City, State, and Country. The first row shows '1' in a red box, 'Siemens' in a red box, and 'SERRA' in the City column. To the left of the table, there is a sidebar with a list of company addresses: Siemens, Siemens 1, Siemens 10, Siemens 11, and Siemens 8. The 'Siemens' entry is highlighted with a red box and has a red icon next to it. A red box labeled '3' is placed over the sidebar. A red box labeled '1' is placed over the first row of the table. A red box labeled '2' is placed over the second column of the table.

1. As a Customer Manager, you can create a list of delivery addresses, allowing you to select one of the saved delivery address in the shopping cart.
2. Delivery addresses that have been created and saved in the shopping cart will also be shown in this list.
3. The address with the red icon is the 'main company address' and should not be changed or only in case your company name has changed.

Hint: The delivery address is valid for the entire company. If an address is changed, it will impact the addresses in other users' carts.

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Administration on SiePortal

Manage customer article numbers

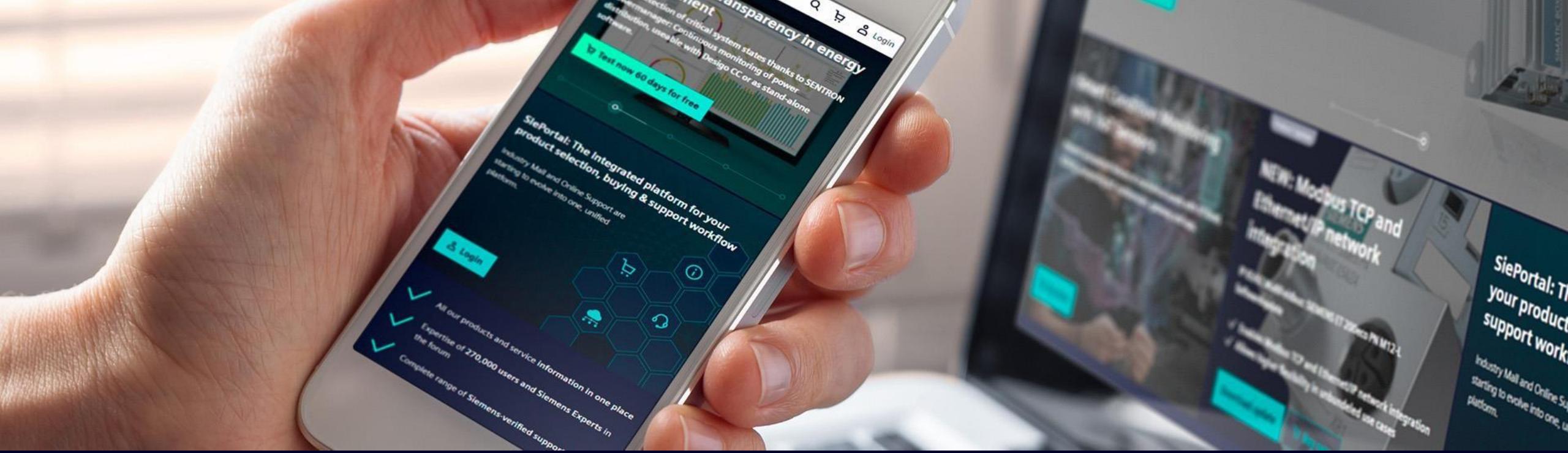
The screenshot shows the SiePortal interface for managing customer article numbers. At the top, there are navigation links: SiePortal, Region and language, Contact, Help, and Support Request. Below that is a breadcrumb trail: Home. The main content area is titled 'Customer Article Number' (marked with a blue box 1). It features a table with three columns: Customer Article Number, Siemens Part Number, and Description. A single row is listed: 123456, 5ST3010, and a description. At the top of the table area are buttons for 'Add row' (marked with a blue box 2), 'Delete row', 'Delete all rows', 'Upload List', and 'Export as Excel'. Below the table is a search bar (marked with a blue box 3) and a page navigation bar showing 'Page 1 of 1'.

Find easily Siemens products with your own product numbers by assigning each Siemens product your customer article number.

1. As a Customer Manager, you can assign customer-specific article numbers (CAN) to Siemens products, allowing you to search for and order products with your own article numbers in SiePortal.
2. Click 'Add row' to add your customer article number to any Siemens product. Optionally, you can add your own product description.
3. For mass changes, we recommend using the 'Upload List' feature. The list needs to contain the three columns: *Customer part number*, *Siemens part number* and *Description*. You can easily use an exported list as a template.

This feature can be found at:
'Administration/Companies/CompanyDetails/CustomerItemNumber.'

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SiePortal Guide

– Get more information about Catalog interface

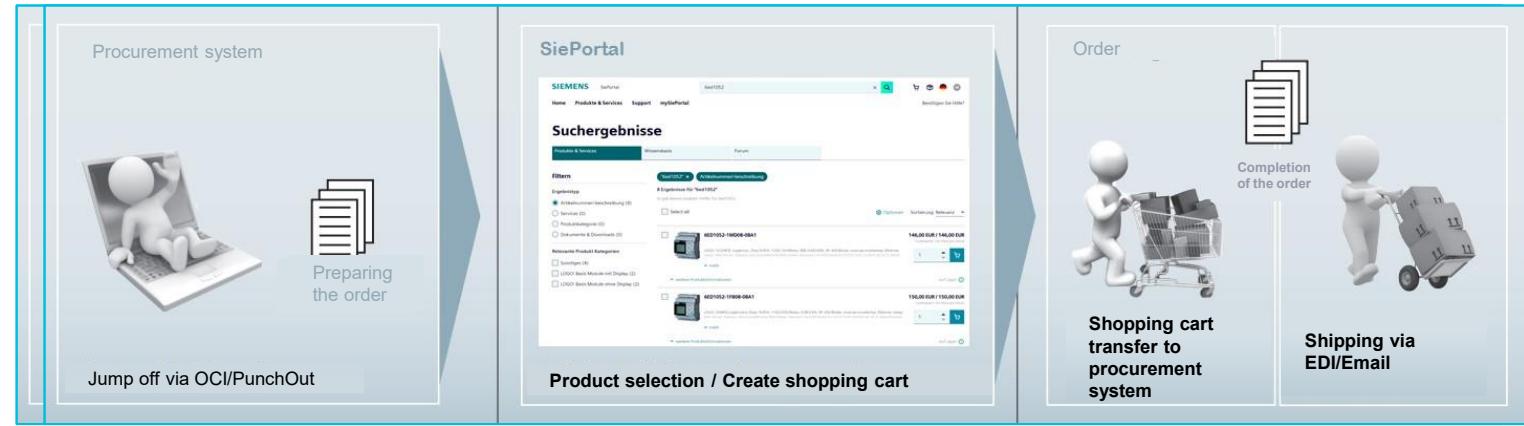
Information about OCI & cXML

OCI

OCI refers to: **Open Catalog Interface**, a standard interface of SAP and enables the connection between open catalogs (e.g., SiePortal) and ERP systems (e.g., SAP).

The registration takes place in the background without manual effort.

Product data can be accessed from SiePortal in the shopping cart of your ERP system.



OCI is available in versions 4 and 5

In version 4, the 'Checkout' function is implemented: The checkout button in the shopping cart is replaced by a 'Send shopping cart to ERP system' button. This allows you to conveniently transfer product data from the selected shopping cart to your ERP system

Version 5 provides the functions 'Checkout', 'Validate', 'Background_Search' and 'Detailed'

- **Checkout:** Analogous to version 4
- **Validate:** Background query in MLFBs portal and quantity. The result is transferred to your system without calling the SiePortal pages
- **Background_Search:** Background request to SiePortal with a search term. The result for all MLFBs where the search term was found in the description is transmitted to your system.
- **Detail add:** Request to SiePortal with MLFB included. You will be redirected to the product detail page of the desired product on the SiePortal pages. The rest of the process corresponds to the checkout function.

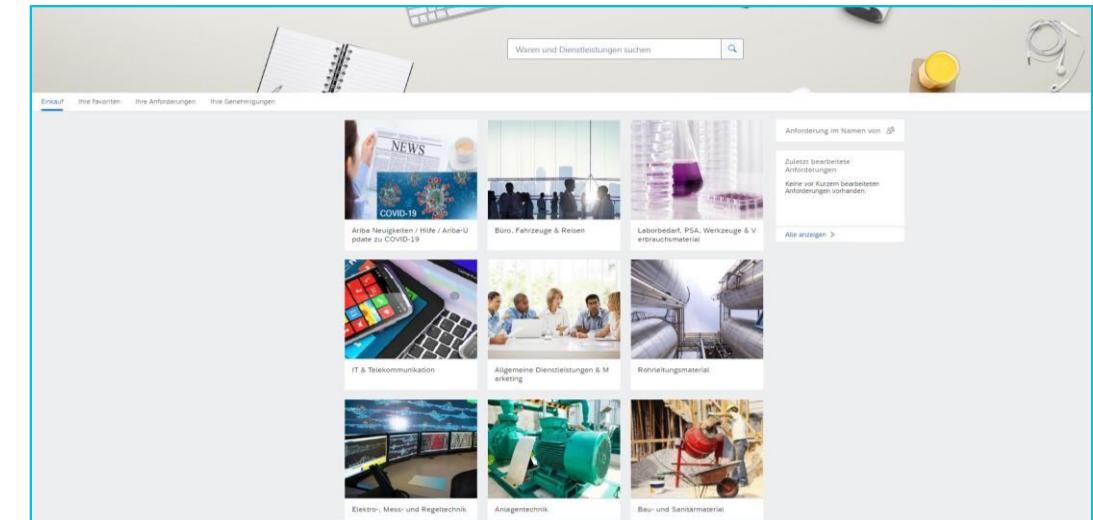
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cXML

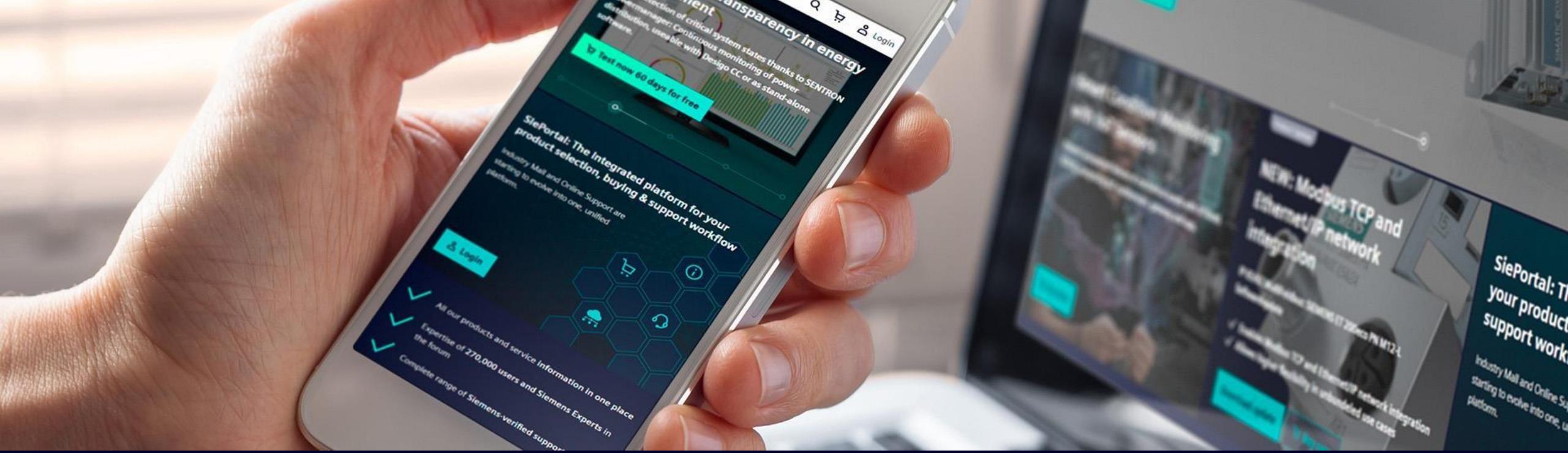
cXML may refer to: commerce eXtensible Markup Language, a standard for transferring data between applications. The documents contain data in the form of tag/value pairs, similar to HTML.

cXML enables the connection between our open catalog (SiePortal) and an external platform (e.g., SAP Ariba or Coupa)

- You access SiePortal directly via the external platform
- The login is based on a 'by ID' (customer), 'by ID' (Siemens) and a 'Shared Secret' (password)
- Product data can be transferred from SiePortal to the shopping cart of the external platform
- The result is a Base64 code that is encrypted in your platform



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SiePortal Guide

– New content

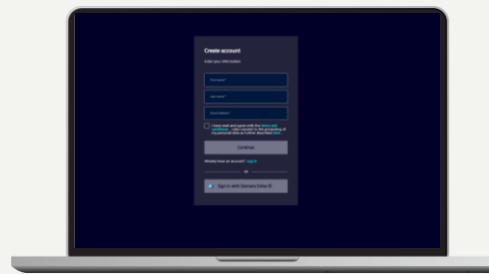
SiePortal – Experience the next level of eBusiness with ease by creating an account today!

SiePortal makes it easy to get things done digitally and efficiently – whether you're browsing product info or purchasing Siemens products or services.

You can explore SiePortal without an account – but to get the most out of it start with a [Basic Account](#).

Need more?

Unlock additional features like individual pricing or purchase rights with a [Business Account](#).



Find step-by-step guidance on the following pages.

	No Account	Basic Account	Business* Account
View personalized content & recommendations	✓	✓	✓
Use product configurators	✓	✓	✓
Personalize dashboard		✓	✓
Access to Forum		✓	✓
Submit support requests		✓	✓
View individual prices & conditions			✓
Check product availability			✓
Create and receive offers			✓
Order products online			✓
Submit prioritization requests for delivery dates			✓
Track order status			✓
Request master data & CAx data			✓

Accept performance cookies and set your preferences to customize your experience right from the start.



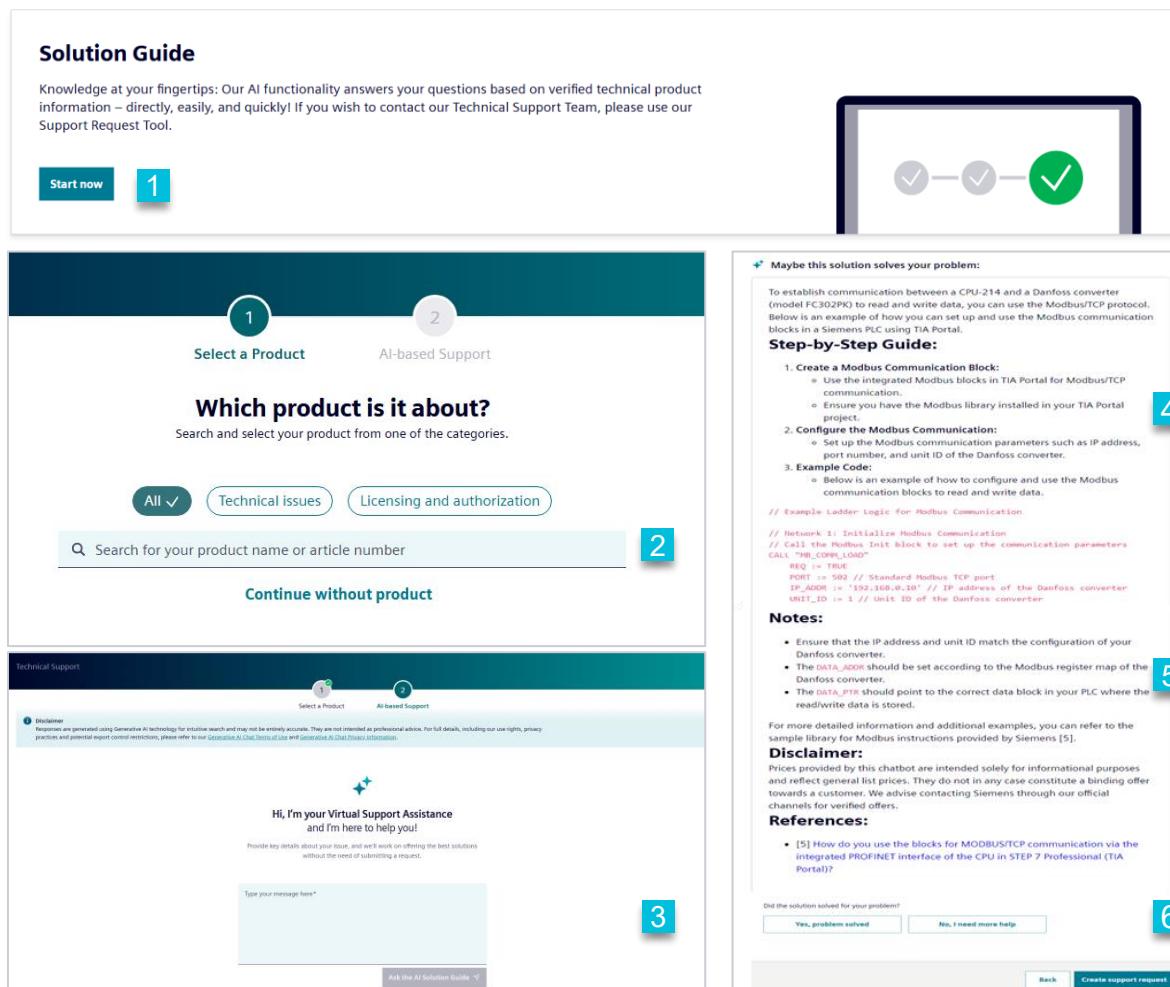
*Note:

- Please note that private individuals cannot apply for a Business Account.
- Access to business features may vary depending on your permissions.

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Utilize (Self-) Services on SiePortal

Utilize the Solution Guide get answers to your questions



The screenshot shows the SiePortal Solution Guide interface. It includes a 'Start now' button (1), a 'Select a Product' section (2) with 'All' and 'Technical issues' buttons, a search bar (2), and a 'Continue without product' button (2). Below this is a 'Technical Support' section (3) with a 'Disclaimer' and a 'Virtual Support Assistance' chatbot window (3). The main content area (4) displays a 'Step-by-Step Guide' for Modbus communication, including sections for creating a Modbus communication block, configuring Modbus communication, and example code. It also includes a note (5) and a disclaimer (5). At the bottom (6) is a feedback section with 'Did the solution solve for your problem?' buttons ('Yes, problem solved' and 'No, I need more help') and a 'Create support request' button.

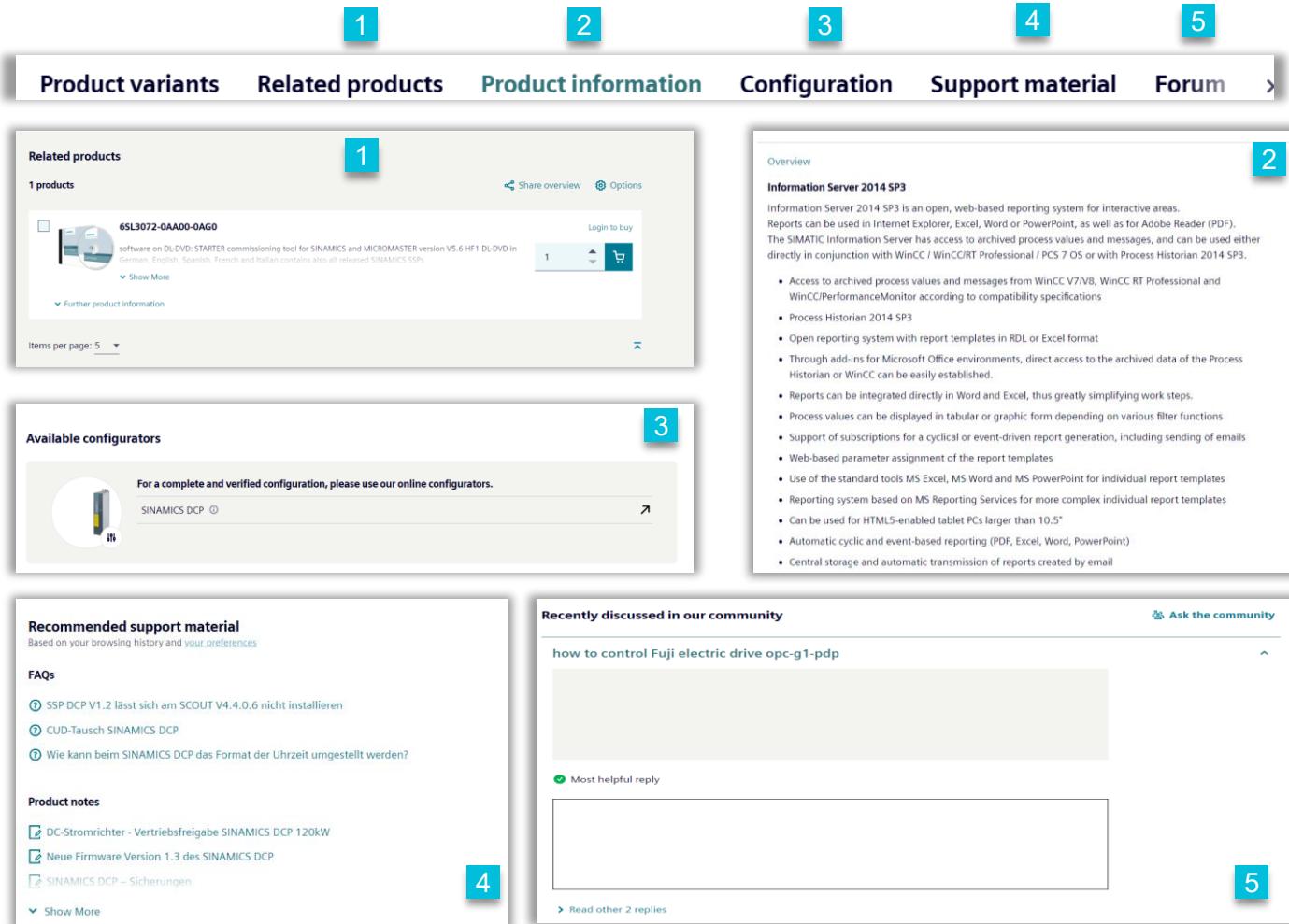
The new AI assistant is now available to provide quick and easy answers whenever you need them.

1. Access the Solution Guide via the Support page by clicking 'Start now'.
2. Specify your question by entering a product for a more accurate response. You can also skip this step.
3. Type your question in your preferred language and click 'Ask the AI.'
4. The AI assistant is trained on the Knowledge Base and can provide all support-related content, eliminating the need to browse manually.
5. You'll also receive direct links to relevant Knowledge Base documents for further reference.
6. Help us improve the AI by letting us know if the answer was helpful.

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Find products & services on SiePortal

Navigate through product list pages



The screenshot shows a navigation bar with five tabs: Product variants, Related products, Product information, Configuration, Support material, Forum, and a right arrow. Below the navigation bar are five product list pages, each with a numbered callout (1 through 5) indicating the corresponding tab.

- 1. Related products:** Shows a list of related products, including a product card for "6SL3072-0AA00-0AG0" and a "Further product information" link.
- 2. Product information:** Shows detailed information for "Information Server 2014 SP3", including its features and compatibility.
- 3. Configuration:** Shows a list of "Available configurators", including "SINAMICS DCP".
- 4. Support material:** Shows "Recommended support material" based on browsing history, including "FAQs" and "Product notes".
- 5. Forum:** Shows "Recently discussed in our community" topics, including a thread about "how to control Fuji electric drive opc-g1-pdp".

Find all relevant commerce and support information for each product category on the product list pages.

Related products: View all products related to the selected category and add products directly to your cart.

- Product information:** Access detailed information about the selected product category.
- Configuration:** View all available configurators for the selected product.
- Support material:** Find recommended support materials (e.g., FAQs, product notes, downloads, certificates) based on your browsing history and preference settings in SiePortal.
- Forum:** Find product-related content in the Forum or ask the community directly.

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Find products & services on SiePortal

Compare products on product list pages

LOGO! basic modules with display

Open configurator

Product variants Related products Product Information Configurators Documents & downloads Forum Support

1

2

3

4

5

Commercial Data			
GTIN (ex EAN)	4034106034443	4034106034498	4034106034436
Price Group	200	200	200
Packaging and dimension	9.30 x 8.10 x 7.00 cm	9.50 x 8.00 x 6.80 cm	9.30 x 8.10 x 7.30 cm
Weight	0.268 Kg	0.228 Kg	0.274 Kg
Country of origin	CN	CN	CN
Technical data			
Work memory programm	150 KB	150 KB	150 KB
Work memory data	1 MB	1 MB	1 MB
Load memory	SIMATIC Memory Card	SIMATIC Memory Card	SIMATIC Memory Card
Temperature range	-40...+70 °C	-40...+70 °C	-40...+70 °C
Show more			

EUR ⓘ			
List price / your price per Piece			
545 in stock ⓘ	Not in stock ⓘ	Not in stock ⓘ	Not in stock ⓘ
16.09.24 (Expected delivery)	1	1	1
1	1	1	1
Cart	Cart	Cart	Cart

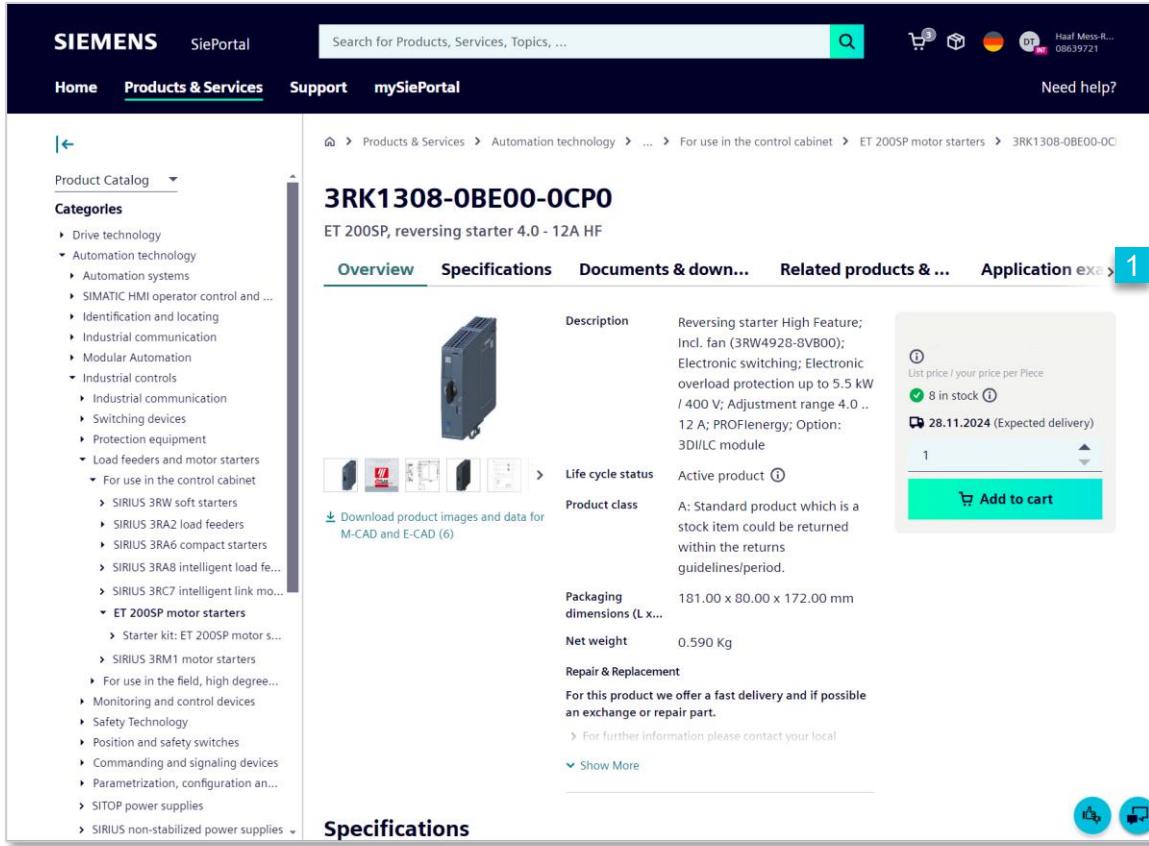
Compare products on product list pages to access comprehensive information.

1. Switch to the new table view under the 'Product variants' tab. All product variants will be displayed in a table for easy comparison.
2. Pin the most relevant products to keep them visible in the table view.
3. Compare the commercial data of various products.
4. Compare the technical data of various products.
5. View price information or add products directly to your cart (available only to logged-in users with a business account).

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Find products & services on SiePortal

Access product detail pages



2

1

3RK1308-0BE00-0CPO

ET 200SP, reversing starter 4.0 - 12A HF

Overview Specifications Documents & down... Related products & ... Application ex... 1

Description

Reversing starter High Feature; Incl. fan (3RW4928-8VB00); Electronic switching; Electronic overload protection up to 5.5 kW / 400 V; Adjustment range 4.0 .. 12 A; PROFlenergy; Option: 3DI/1LC module

Life cycle status

Active product ⓘ

Product class

A: Standard product which is a stock item could be returned within the returns guidelines/period.

Packaging dimensions (L x...

181.00 x 80.00 x 172.00 mm

Net weight

0.590 Kg

Repair & Replacement

For this product we offer a fast delivery and if possible an exchange or repair part.

For further information please contact your local

Show More

Specifications

View comprehensive and consistent product and related service information on each product detail page.

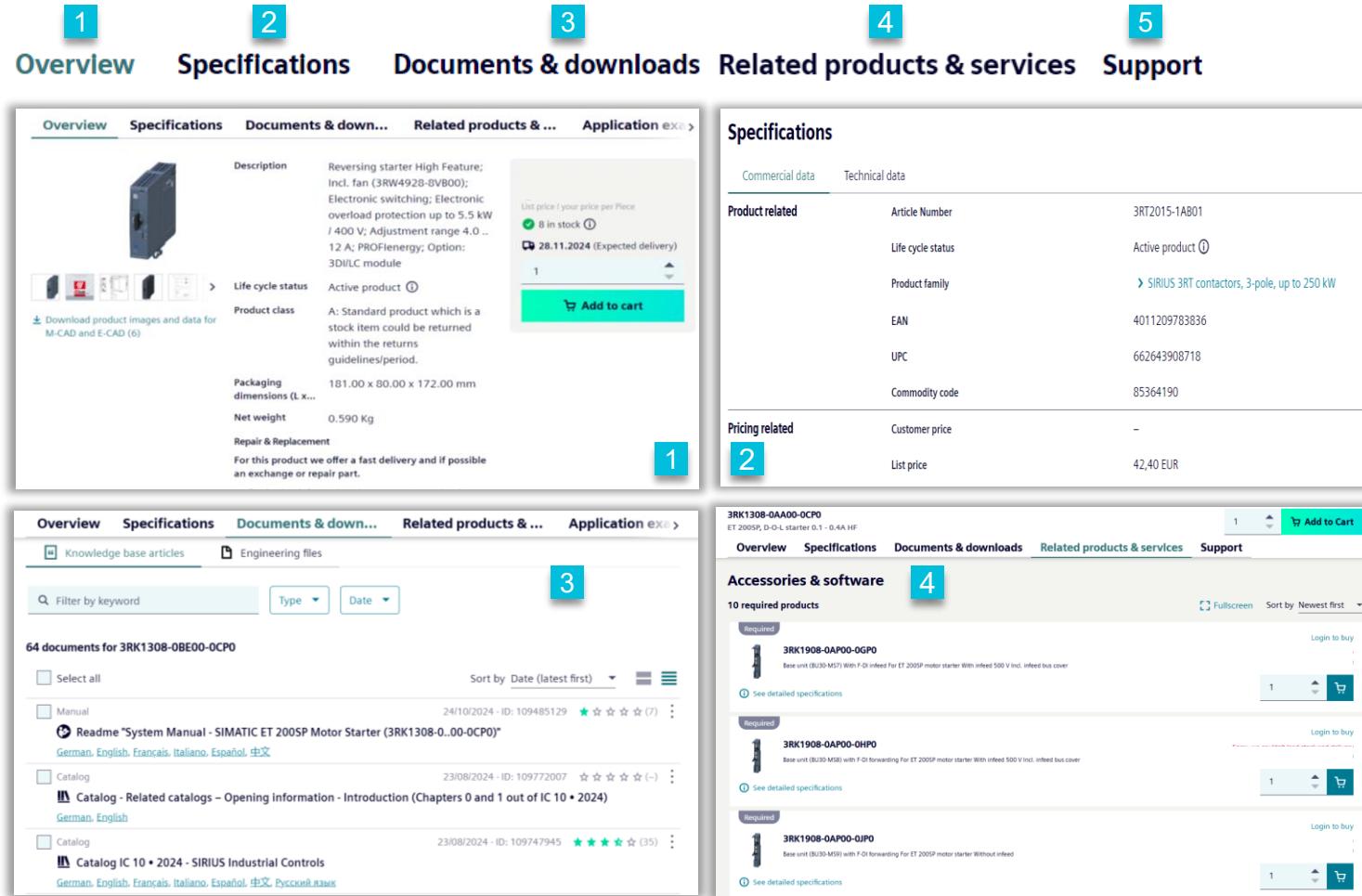
Access product details by selecting individual items from the catalog or search results. You will find all available information about the selected product.

1. After selecting a specific product, you can access the following information:
 - Overview
 - Specifications
 - Documents & Downloads
 - Support
 - Application Examples
 - Forum
2. Click the respective tab or scroll down to the relevant section to view specific information.

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Find products & services on SiePortal

Access product detail pages



The image displays five screenshots of SiePortal product detail pages, each with a numbered callout (1 through 5) indicating a specific feature or section:

- 1 Overview:** Shows a product image, description, and key technical specifications like reversing starter High Feature and electronic switching.
- 2 Specifications:** Shows detailed commercial and technical data, including Article Number (3RT2015-1AB01), Life cycle status (Active product), and Pricing related to a list price of 42,40 EUR.
- 3 Documents & downloads:** Shows a list of 64 documents for the product, including manuals, catalogs, and system manuals, with filters for keyword, type, and date.
- 4 Related products & services:** Shows a list of required products for the selected item, such as 3RK1908-0AP00-0GP0 and 3RK1908-0AP00-OHP0, each with a "See detailed specifications" link and a "Login to buy" button.
- 5 Support:** Shows a list of support materials including knowledge base articles and engineering files.

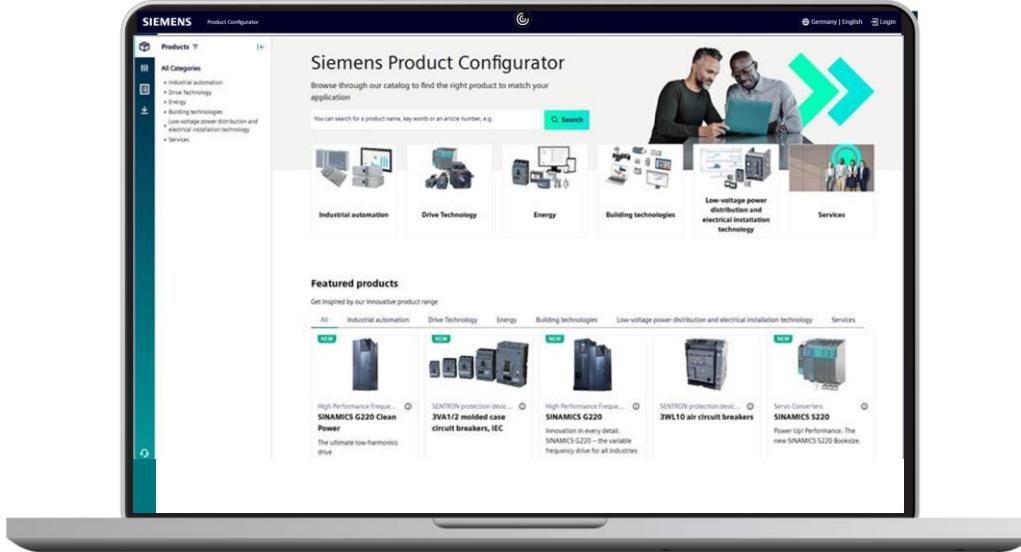
View comprehensive and consistent product and related service information on each product detail page.

- 1. Overview:** Get a quick overview of general product information and add the product to your shopping cart.
- 2. Specifications:** Review detailed commercial and technical data.
- 3. Documents & Downloads:** Search and filter knowledge base articles and engineering files.
- 4. Related products & services:** View products that are required or optional for the selected product. You can directly add them to the shopping cart.
- 5. Support:** Find recommended support materials such as FAQs, downloads, and certificates.

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Find products & services on SiePortal

Tailor products with the Siemens Product Configurator



SiePortal offers greater convenience and flexibility than ever.

With the Siemens Product Configurator, you can easily configure Siemens products to fit your organization's specific needs.

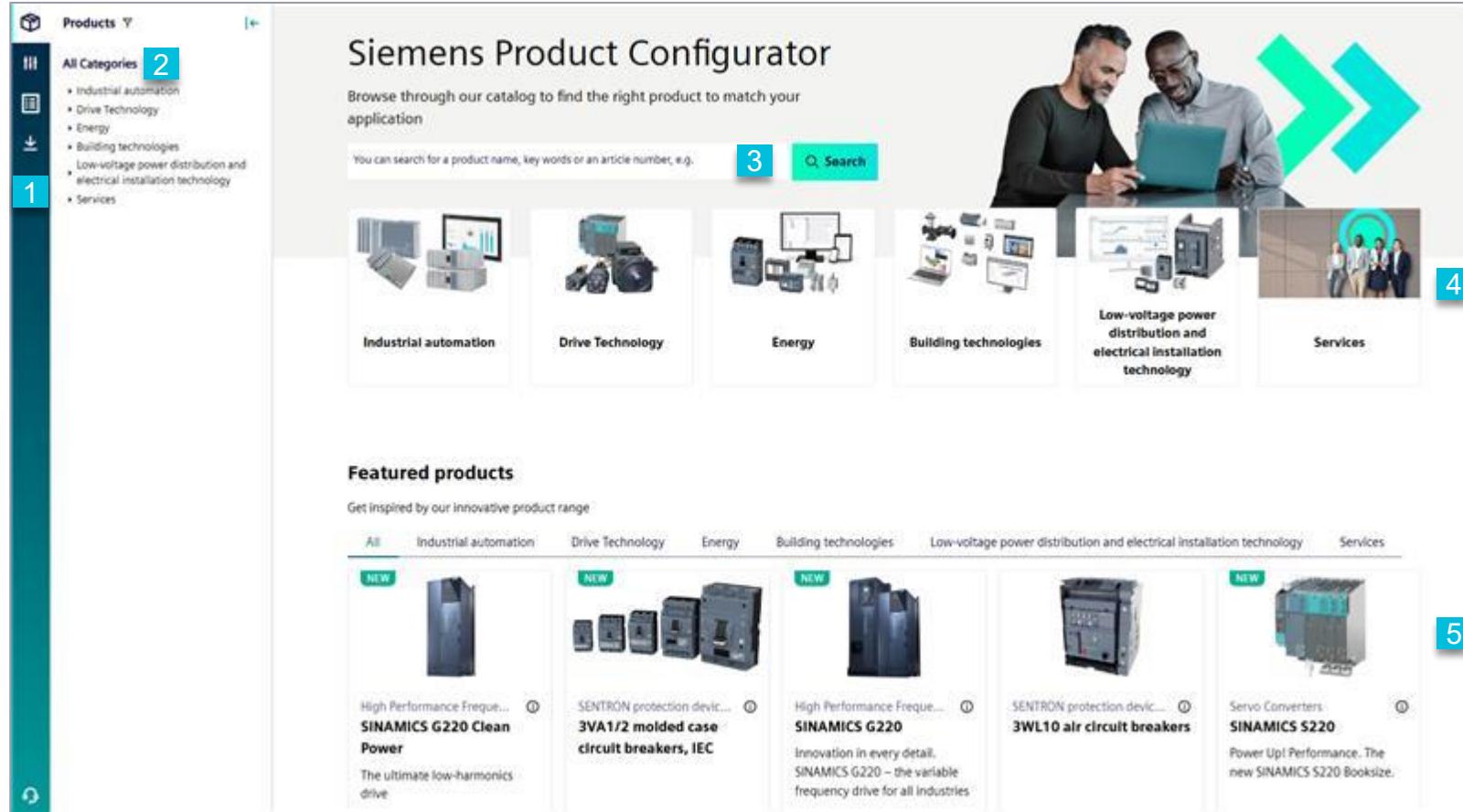
Your Benefits:

- ✓ **Easily configure Siemens products** to your organization's specifications using a wide range of options.
- ✓ **Create dynamic product data sheets** for your customized products within SPC, ready for download.
- ✓ **Pause your product configuration anytime and resume later**, with all your preferences saved.

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Find products & services on SiePortal

Tailor products with the Siemens Product Configurator



The screenshot shows the Siemens Product Configurator homepage. On the left, a sidebar lists 'Products' (1), 'All Categories' (2) with sub-options like Industrial automation, Drive Technology, Energy, Building technologies, Low-voltage power distribution and electrical installation technology, and Services. The main content area features a search bar (3) with a 'Search' button, a large image of two men working on a laptop (4), and a grid of product categories: Industrial automation, Drive Technology, Energy, Building technologies, Low-voltage power distribution and electrical installation technology, and Services. Below this is a 'Featured products' section (5) with five items: SINAMICS G220 Clean Power, 3VA1/2 molded case circuit breakers, SINAMICS G220 variable frequency drive, SENTRON protection devices, and SINAMICS S220 servo converters.

1. On the left side of the page, you can navigate between the tabs 'Products', 'Configurator', 'Product Lists', and 'Downloads'.
2. Here, you'll find the product tree to select your desired product.
3. Quickly find a specific product by entering an article number in the search bar.
4. Click a product image to directly access its details.
5. Discover featured products based on your preferences.

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Find products & services on SiePortal

Tailor products with the Siemens Product Configurator

The screenshot shows the Siemens Product Configurator interface for a SINAMICS S210 and SIMOTICS S-1FT2/1FK2 drive system. The interface is divided into several sections:

- Search Bar:** At the top right, there is a search bar with a magnifying glass icon and the word "Search".
- Sidebar:** On the left, there is a sidebar with the following sections:
 - Configuration:** Shows a "Motor" and "Converter" section with dropdown menus for "3AC 230V", "3AC 240V", "3AC 400V", and "3AC 480V".
 - Options:** Shows sections for "Converter", "Power components", "Software options", "Accessory", "Cables", and "Digital offerings".
 - Downloads:** Shows sections for "1ft2" and "7".
- Configuration Steps:** The main area shows a sequence of configuration steps:
 - 1: Search bar.
 - 2: Options sidebar.
 - 3: Motor selection dropdown.
 - 4: Configuration summary dialog.
 - 5: Downloads sidebar.
- Product Summary:** On the right, there is a summary of the configured product:

SINAMICS S210 and SIMOTICS S-1FT2/1FK2 drive system
on request / on request
Your total price / List price
Without VAT and delivery costs

Components:
Natural cooling
Shaft height (from - to): 10 days
Shaft end D x Length*: 5.50 kg
Shaft end*: Plain shaft
Shaft end D x Length*: 1,250 1min s ... s 11,500 1min

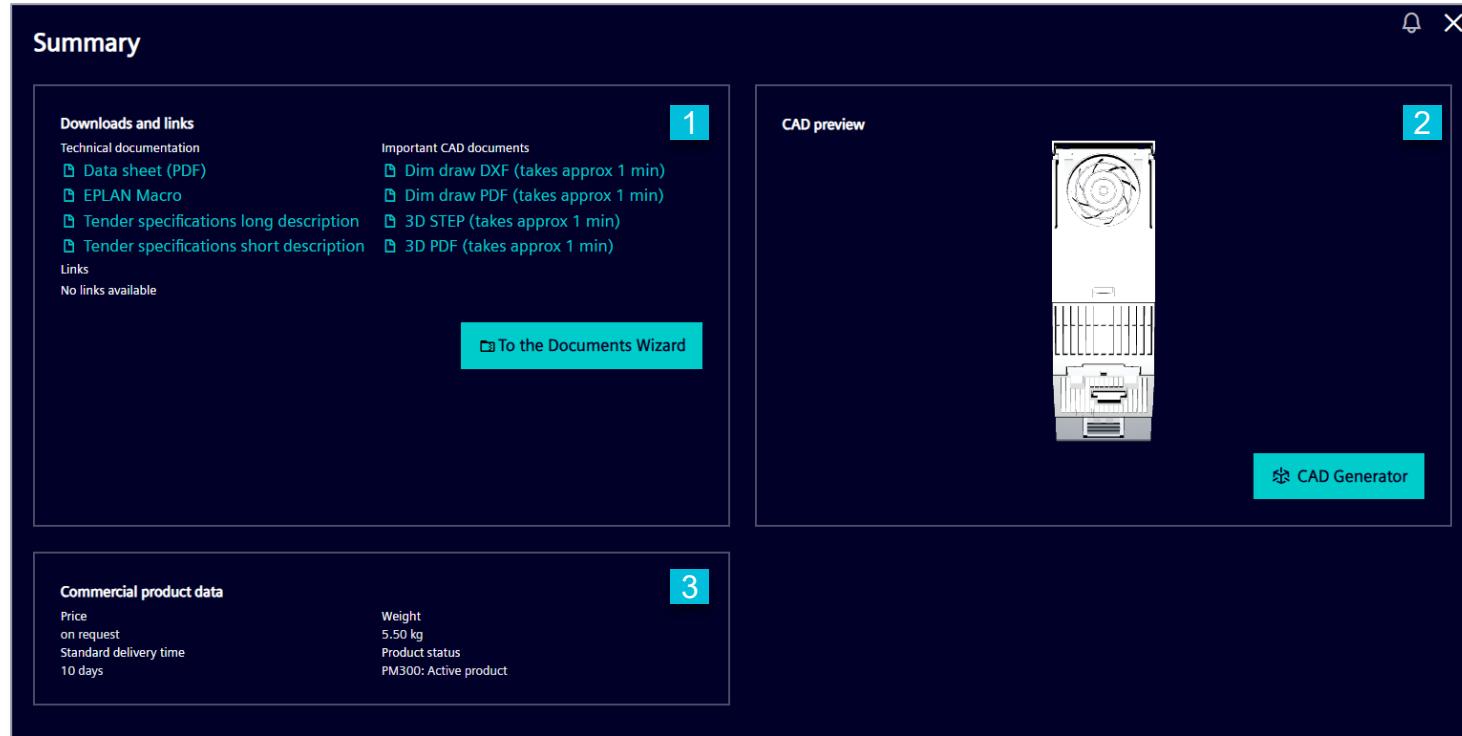
Configuration details:
 - ✓ Motor standard IEC
 - ✓ Number of phases 3AC
 - ✓ Line voltage 200 V

1. To open a configurator directly, use the search field, enter the MLFB, and click the product.
2. After opening the configurator, you can view the configuration options in the left sidebar.
3. This feature lets you complete the selection fields without scrolling through the entire page.
4. After configuring your product, the button turns blue. Clicking it lets you download several documents (see next slide).
5. Add the configured product to your list for future reference or share it using the 'Share' button.
6. Click this icon in the sidebar to display your product list with all products that have been added.
7. Click the downloads icon in the sidebar to easily view previous downloads.

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Find products & services on SiePortal

Tailor products with the Siemens Product Configurator

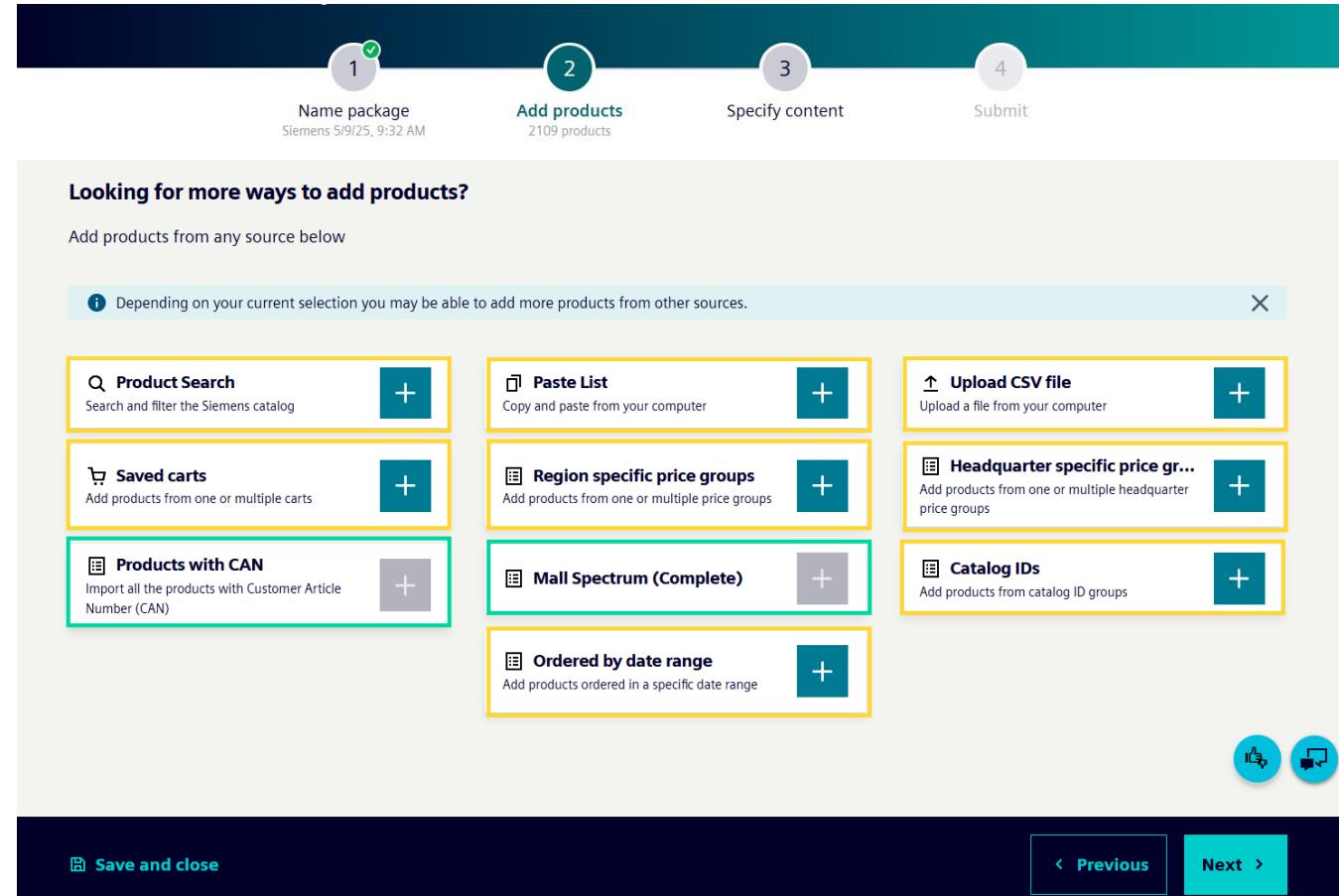


1. Here, you can view an overview of your downloads and links for your configured product. Click the button to download various documents.
2. On the right side of the page, you can generate a CAD file of your configured product.
3. At the bottom of the page, you can view details about commercial product data.

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Utilize (Self-) Services on SiePortal

Create product data download



The screenshot shows the second step of a four-step wizard. The steps are: 1. Name package (done), 2. Add products (2109 products), 3. Specify content, 4. Submit. The main area is titled 'Looking for more ways to add products?' and shows a list of product sources with '+' buttons to add them. The sources are categorized as 'Mix & Match' (highlighted in yellow) and 'Stand-alone' (highlighted in blue). The 'Products with CAN' source is highlighted in blue.

1 Name package
Siemens 5/9/25, 9:32 AM

2 Add products
2109 products

3 Specify content

4 Submit

Looking for more ways to add products?

Add products from any source below

Depending on your current selection you may be able to add more products from other sources.

Mix & Match

- Product Search
- Saved carts
- Products with CAN
- Paste List
- Region specific price groups
- Mall Spectrum (Complete)
- Ordered by date range
- Upload CSV file
- Headquarter specific price gr...
- Catalog IDs

Stand-alone

Save and close

Previous

Next

You can create packages using:

- Up to 11 sources, including the newly added 'Product Search' and 'Country Portfolio Segmentation'.
- 8 'mix & match' sources (highlighted yellow).
- 2 'Stand-alone' sources cannot be combined with other sources (highlighted blue).

Please note:

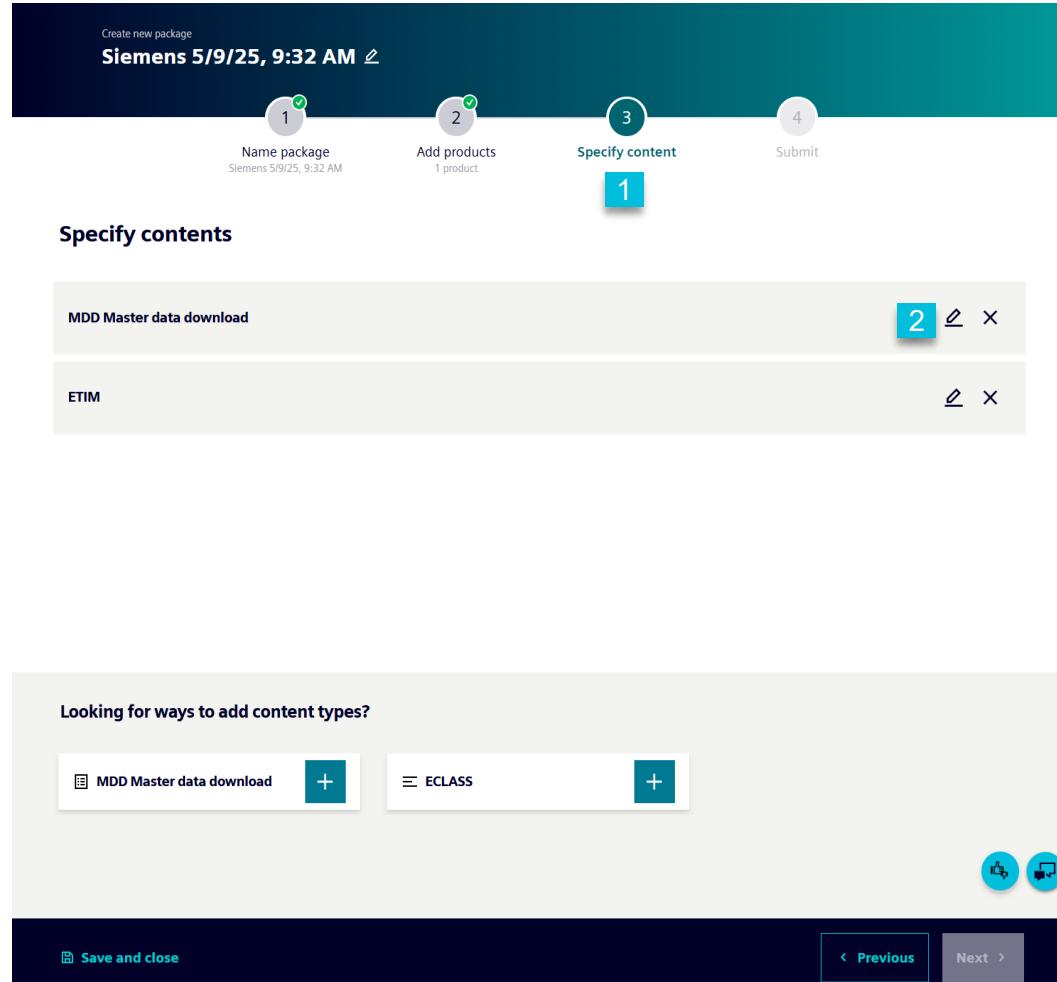
Available sources may depend on your current pricing access rights.

 **Mix & Match**  **Stand-alone**

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Utilize (Self-) Services on SiePortal

Create product data download

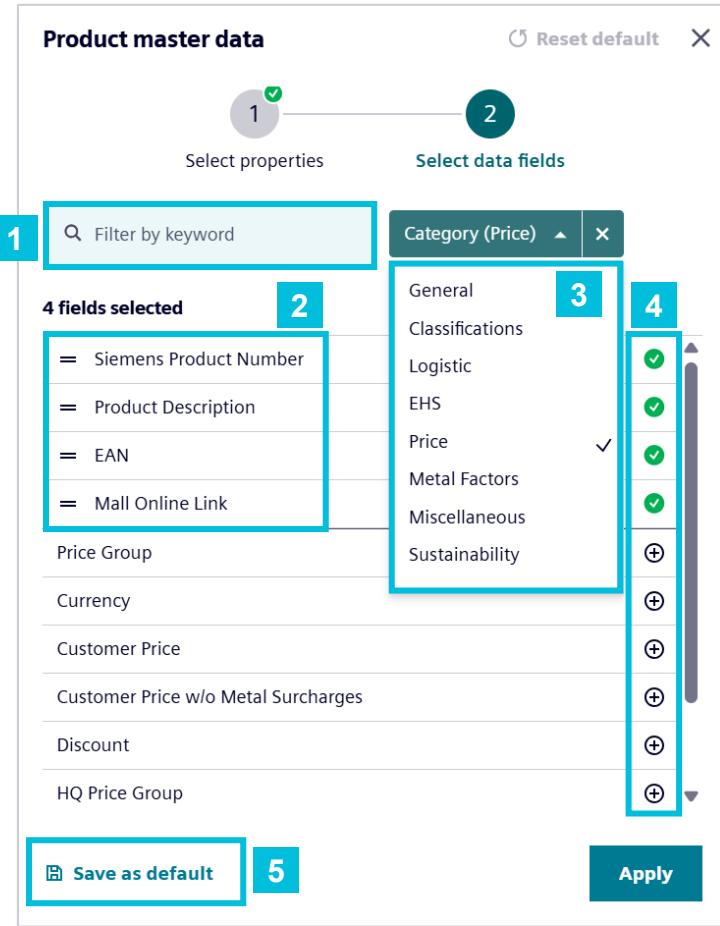


1. In Step 3, you can refine your package content.
2. Click the 'pen' icon to edit your package details (see the next page).
3. **Please note:** The selection of sources may restrict the content types available in Step 3 (Specify content). For example, selecting 'Products with CAN' or 'Mall Spectrum (Complete)' in Step 2 disables the 'ECLASS' option in Step 3. In this case, only 'MDD Master Data Download' can be selected.

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Utilize (Self-) Services on SiePortal

Create product data download



Depending on your selection, you may need to provide additional information to create the package.

Improved filter options make it easier to navigate and select data fields for your master data download:

1. Filter data fields by keywords
2. Arrange selected fields using drag-and-drop
3. Filter data fields by categories
4. Select or deselect data fields by clicking the plus icon
5. Save your selection as the default for future searches

Please note: You can view list prices only if you have the appropriate access rights.

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Utilize (Self-) Services on SiePortal

Create product data download

The screenshot shows the SiePortal Master data hub interface. In the 'Drafts' section, there are two packages in progress: 'Siemens 5/9/25, 9:44 AM' and 'Siemens 5/9/25, 9:15 AM'. Each package has a 'Continue' button. In the 'Packages' section, there are three completed packages: 'Release 2', 'Greece', and 'Reference file'. The 'Release 2' package is highlighted with a blue box labeled '1'. A dropdown menu for 'Release 2' is open, showing options: 'Details' (highlighted with a blue box labeled '2'), 'Clone', and 'Delete'. A blue arrow points from this menu to the 'Release 2' package in the list below. The 'Release 2' package details show it was created on 5/9/25 and contains products with MDD Master data download and ETIM.

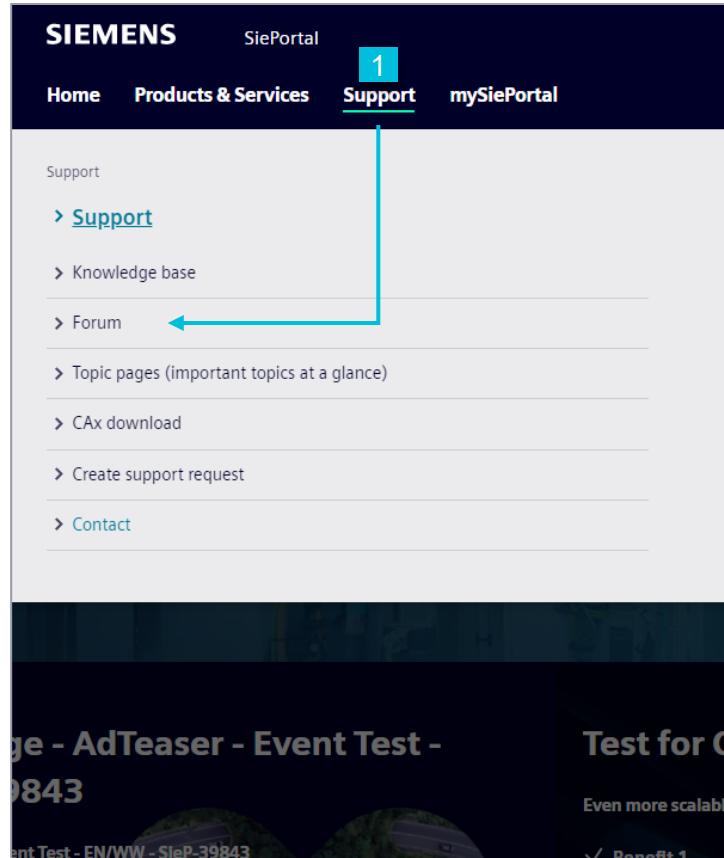
The screenshot shows the 'Release 2' package details page. It lists '2109 products from 4 sources' and provides download links for 'IndustrialPackage - CAx' and 'IndustrialPackage - MDD'. A blue box labeled '3' highlights the 'Export CSV' button. A blue arrow points from this button to a table below, which displays a list of products with columns: 'No.', 'MLP/B Import', '2-Option Import', 'Source', 'MLP/B Prod.', '2-Option Prod.', 'Double Entry', 'Valid', and 'Source details'. The table shows 23 rows of data.

1. Find your 'Drafts' here. Resume package creation whenever needed.
2. Manage MDD and CAX downloads by clicking the three dots and selecting 'Details'. You can download individual content even before the package is fully completed.
3. Download a validated portfolio list (CSV) for editing outside the Master Data Hub application.

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Utilize (Self-) Services on SiePortal

Join the conversation in the SiePortal Forum



Connect with other members and share experiences and technical knowledge about Siemens products and services on SiePortal.

Your benefits of using the SiePortal Forum:

- ✓ Obtain technical responses from knowledgeable users.
- ✓ Get information anytime, anywhere – available 24/7 on all devices.
- ✓ Share your expertise with other users and deepen your knowledge.
- ✓ Be part of a collaborative community and increase your reputation through the ranking and badge system.

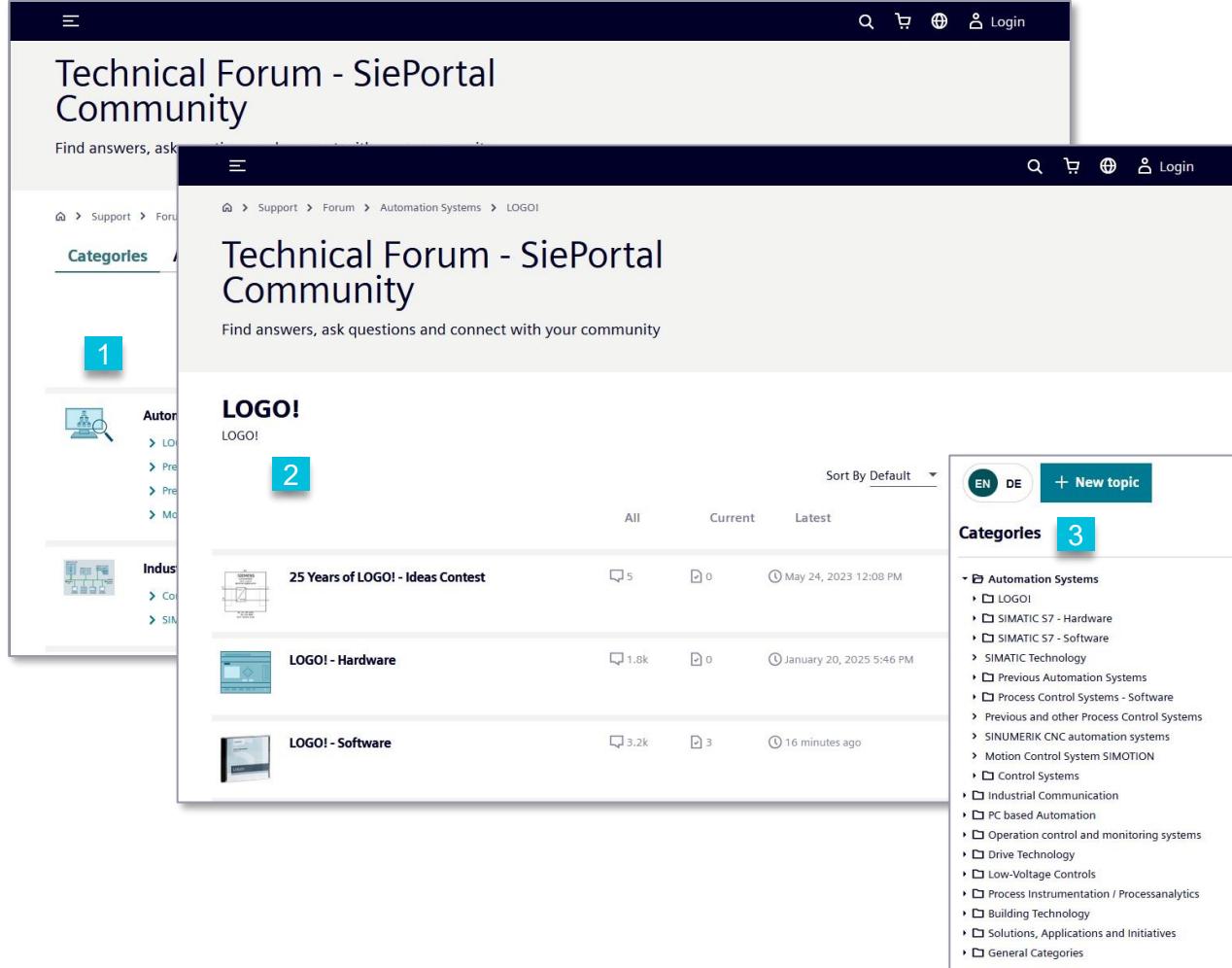
Hover over the 'Support' tab in the main menu and click 'Forum' in the selection menu. You can also access the Forum from various pages on SiePortal.

Note: Forum discussions may also appear in search results within support content or services.

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Utilize (Self-) Services on SiePortal

Join the conversation in the SiePortal Forum



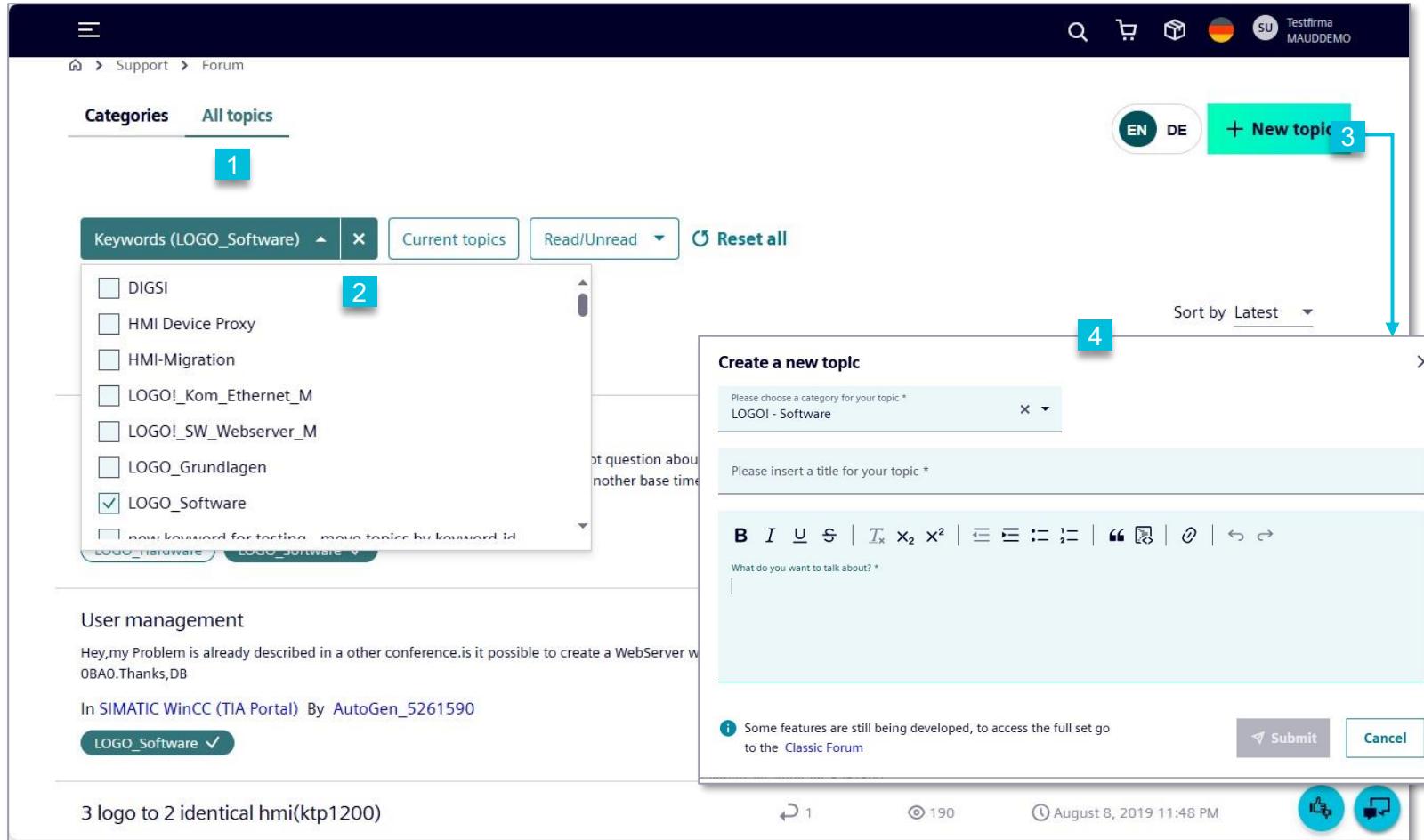
The screenshot shows the SiePortal Forum interface. On the left, a sidebar titled 'Categories' lists 'Automation Systems' (selected), 'Industrials', and 'Process'. The main content area displays a list of forum topics under the 'LOGO!' category. The first topic is '25 Years of LOGO! - Ideas Contest' (5 posts, May 24, 2023). The second is 'LOGO! - Hardware' (1.8k posts, January 20, 2025). The third is 'LOGO! - Software' (3.2k posts, 16 minutes ago). At the top right of the content area, there are language buttons (EN, DE) and a 'New topic' button. On the far right, a vertical category tree shows the hierarchy: Automation Systems > LOGO! > SIMATIC S7 - Hardware, SIMATIC S7 - Software, SIMATIC Technology, Previous Automation Systems, Process Control Systems - Software, Previous and other Process Control Systems, SINUMERIK CNC Automation systems, Motion Control System SIMOTION, Control Systems, Industrial Communication, PC based Automation, Operation control and monitoring systems, Drive Technology, Low-Voltage Controls, Process Instrumentation / Processanalytics, Building Technology, Solutions, Applications and Initiatives, General Categories.

1. Filter the Forum content by selecting 'Categories' or 'All topics'.
2. Use the Forum's cascading menu to navigate from categories to subcategories and specific discussions.
3. On the right-hand side of each page, you will see the category tree showing your current position. This allows you to navigate between categories easily.

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Utilize (Self-) Services on SiePortal

Join the conversation in the SiePortal Forum



The screenshot shows the SiePortal Forum interface. At the top, there is a navigation bar with a search icon, a shopping cart icon, a user icon, and the text 'Testfirma MAUDDEMO'. Below the navigation bar, the page title is 'Support > Forum'. The main content area has a 'Categories' tab (highlighted with a blue box and the number 1) and an 'All topics' tab. A search bar contains the text 'Keywords (LOGO_Software)' with a dropdown arrow and an 'X' button. To the right of the search bar are buttons for 'Current topics', 'Read/Unread', and 'Reset all'. A list of keywords is shown, with 'LOGO_Software' checked (highlighted with a blue box and the number 2). On the right side of the page, there is a 'Create a new topic' dialog box (highlighted with a blue box and the number 4). The dialog box has fields for 'Please choose a category for your topic' (set to 'LOGO! - Software'), 'Please insert a title for your topic', and a rich text editor with various formatting options. At the bottom of the dialog box, there is a note: 'Some features are still being developed, to access the full set go to the Classic Forum'. Below the dialog box are 'Submit' and 'Cancel' buttons. At the bottom of the page, there is a footer with the text '3 logo to 2 identical hmi(ktp1200)', a refresh icon, a '190' icon, a timestamp 'August 8, 2019 11:48 PM', and two blue circular icons for 'Like' and 'Share'.

1. The section 'All topics' will display all Forum discussions.
2. Use filters to find specific content. Click 'Reset all' to clear the selected filters.
3. Click 'New topic' to create a new Forum entry (available only to logged-in users).
4. Use the editor to create your own content with options such as emojis, GIFs, and file uploads to enrich your post.

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Utilize (Self-) Services on SiePortal

Join the conversation in the SiePortal Forum

The screenshot shows a discussion thread on the SiePortal forum. The thread title is "Display Dword from LOGO to hour format" (1). The post was made by Ale.Bon.ITA (2) on April 21, 2016, at 12:21 PM. The post has 594 views (3) and 2 replies (4). The content of the post asks how to display the parameter "OT" of a Hours counter SF from a LOGO! program in a format hh:mm instead of decimal. A helpful reply (5) from Moderator-Test is shown, explaining that this is not possible as the logo sends timebase minutes. It suggests preparing hours and minutes separately in the logo program. The reply has 2 likes (6) and is marked as the most helpful (7). The right side of the screen shows the forum's categories (8), including Automation Systems, Industrial Communication, PC based Automation, Operator control and monitoring systems, Visualization general, WinCC Unified Systems, SIMATIC WinCC (TIA Portal), SIMATIC WinCC, Energy Management with SIMATIC, SIMATIC WINCC flexible, SIMATIC ProTool / ProTool/Pro, SIMATIC Panel, Drive Technology, Low-Voltage Controls, Processinstrumentation / Processanalytics, Building Technology, Solutions, Applications and Initiatives, General Conferences, and Special Conferences.

1. Opening a Forum discussion takes you to the respective discussion page.
2. View the category of this entry on the right side of the page.
3. Click 'Reply' to respond to this entry. The editor will open.
4. Click the three-dot menu to quote or report a reply.
5. View the most helpful replies first.
6. Like a specific entry to show appreciation.
7. Bookmark it to get notified when the discussion is updated.

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