

Siemens Proprietary Limited, Siemens Park, Halfway House,  
300 Janadel Avenue, 1685 Midrand

Name	Ralf Leinen
Department	RC-ZA DI
Mobile	+27 11 652 2800
E-mail	ralfleinen@siemens.com
Our reference	Effect of Corona on delivery times
Date	July 03, 2020

## – The effect of the Corona virus on product delivery times

Dear Valued Customer

The expansion of the Novel Corona Virus (SARS-CoV-2)<sup>1)</sup> globally, and the measures taken as a result by the local authorities and governments continue having an impact on our delivery situation. Partially still restricted production in China/Europe and disruptions in the logistics chain (suppliers, transport, customs etc.) may possibly result in bottlenecks in our supply chains.

To provide a reliable Contract Communication we are forced to implement in all our Offers/Order confirmations following statement:

*“Although we are working hard to meet the delivery and performance dates mentioned above, temporary delays in delivery and service performance concerning us and/or our suppliers/sub-contractors may occur as a result of the Covid-19 Virus. Therefore, the delivery/performance date (mentioned above) is non-binding. The delivery/performance is subject to uninterrupted supply chain, production and logistics and may be postponed. Also, we have to reserve the right to partial delivery/performance of service. If you have questions, please get in touch with your local Siemens contact.”*

Our top priority is to maintain the general ability to deliver to our customers and projects. Our general Taskforce are closely monitoring the situation and take appropriate action at an early stage to minimize the impact as much as possible.

The state of information on this subject is constantly changing, this information is based on current status. We are continuously monitoring the situation and will inform you promptly on any relevant changes.

However, we will adapt the standard delivery times for part of our product portfolio as a precaution.

Mentioned Lead times are for new orders in working days ex warehouse (EC/LZA Nuremberg). Due to potential delay when clearing goods for import/export, additional delivery times may apply depending on the target country.

For the product portfolio of DI/SI EP, the standard lead times currently apply with only few exceptions. These are:

**Siemens Proprietary Limited**  
Digital Industries; Management: Ralf Leinen

Siemens Park, Halfway House  
300 Janadel Avenue  
1685 Midrand  
South Africa

Tel.: +27 (11) 652 2000  
www.siemens.co.za

Company Registration Number: 1923/007514/07; Registered Address: 300 Janadel Avenue, Halfway House 1685; VAT Registration Number: 4790104428  
Chairman: Prof. Dr. R. Thomas\*, Chief Executive Officer: SU Dall'Omo\*, Chief Financial Officer: R. Gerharz\*, Executive Director: R Nkuhlu, C Klaas,  
Non-Executive Directors: J. Apitzsch\*, Dr MI Survé, Alternate Directors: I Amod; MK Becker\*, Company Secretary: M Müller  
\*German

- 1) On January 30, 2020, the World Health Organization (WHO) determined that the current outbreak of the new Corona virus in China is a PHEIC ("Public Health Emergency of International Concern"). 11.03.2020 WHO announced and calcified the expansion of the Corona virus as pandemic.

## Motion Control Products:

Product family	Actual delivery time	Standard lead time
SINAMICS V20	20 WD	5 WD
SINAMICS S210 -1ph	25 WD	5 WD
SINAMICS V90	25 WD	5 WD
1FL6 incl. Cables and Accessories	25 WD	5 WD

Product family	Actual delivery time	Standard lead time
SINUMERIK 828	40 WD	25 WD
SINAMICS S120 booksize	30 WD	25 WD

Product family SIMOTICS	Delta to standard lead time	Standard lead time
1MB**5 flameproof both Factories (MOH/FRE)	+15 WD/+ 10 WD	35 WD

## Factory Automation:

Product family	Actual delivery time	Standard lead time
SIMATIC Panel IPC 277E, 477D/E, 477 D/E PRO, 677D/E	20 WD	15 WD
SIMATIC Rack IPC 547G, 647D/E, 847D/E	20 WD	15 WD

## Process Automation:

Product family	MLFB	Actual delivery time	Standard lead time
PCS 7 Box PC 627D	6ES76504B*	20 WD	15 WD
PCS 7 Rack PC 547G	6ES76607*	20 WD	15 WD
PCS 7 Rack PC 647D	6ES76605*	20 WD	15 WD
PCS 7 Rack PC 847D	6ES76606*	20 WD	15 WD
PCS 7 Rack PC 647E / PCS neo	6ES76500*	20 WD	15 WD
PCS 7 Rack PC 847E / PCS neo	6ES76500*	20 WD	15 WD
PCS 7 Embedded 4x7E	IPC427E/ IPC477E	20 WD	15 WD

Detailed information about products affected, the status of open orders, temporarily extended lead times and services provided by the Customer Support Center is available through your Siemens representative.

**General comment:**

Please **immediately** get into contact with your local Siemens Partner, if you - due to a governmental order or any other reason - cannot receive deliveries of goods anymore.

**Spare Parts and their necessity for performing services incl. mode of performing services:**

In principle, we have an inventory of spare parts in stock and can therefore provide the related service, but the delivery times for repeat orders depend on the standard delivery time and availability of the products. This can therefore also (occasionally) affect service delivery. We ask you to clarify the extent of the impact with your Siemens representative in individual cases.

In order to protect both your as well as our personnel from unnecessary exposure to health risks, we further reserve the right to arrange virtual meetings for the performance of our services instead of meetings in person.

We want to thank you for your patience during this very challenging situation and regret any inconvenience that this situation may cause you. We are assuring you that we will do everything in our power to get our products back to you as soon as possible with the usual fast delivery times.

Sincerely yours,

Siemens Proprietary Limited



---

**Ralf Leinen**  
Senior Vice President: Digital Industries  
Southern and Eastern Africa



---

**Lloyd Naidoo**  
Vice President Finance: Digital Industries  
Southern and Eastern Africa