

Siemens Proprietary Limited, Siemens Park, Halfway House,
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Our reference
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Siemens South Africa Smart Infrastructure

Dear Siemens Customer

During our product observation, we have found that the holding force for the pluggable relays of the 3RQ3118* coupling relays has decreased slightly in individual cases.

- Due to that this condition does not meet our quality requirements, we stopped the delivery for these devices 3RQ3118* (coupler with interchangeable relays) until the cause is found and is corrected. Since the cause has not been definitively clarified yet, statements on the termination of the cause, including the production of the delivery capability, are not possible and reliable. We expect a 12-week delivery stop from 21.10.2019. We are still investigating the exact cause, as soon as we found out new information, we will communicate it. During this time, you can alternatively use the products from the "MLFB and Alternatives" overview (see Appendix or Default Type List).

MLFB	Alternative MLB
3RQ3118-1AF00	3RQ3018-1AF00
3RQ3118-1AF01	/
3RQ3118-1AM00	3RQ3018-1AB00
3RQ3118-1AM01	3RQ3018-1AB01
3RQ3118-2AB00	3RQ3018-2AB00
3RQ3118-2AB01	3RQ3018-2AB01
3RQ3118-2AE00	3RQ3018-2AE00
3RQ3118-2AE01	/
3RQ3118-2AF00	3RQ3018-2AF00
3RQ3118-2AF01	/
3RQ3118-2AM00	3RQ3018-2AM08-0AA0
3RQ3118-2AM01	3RQ3018-2AB01

Yours faithfully
SIEMENS (PROPRIETY) LIMITED
With kind regards

Kruben Bennie
Vice President SI CP - Southern and Eastern Africa

Geoffery Mazibuko
Head of Finance SI CP - Southern and Eastern Africa

Siemens Proprietary Limited
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Company Registration Number: 1923/007514/07; Registered Address: 300 Janadel Avenue, Halfway House 1685; VAT Registration Number: 4790104428
Chairperson: L Davis*, Chief Executive Officer: SU Dall'Omo**, Chief Financial Officer: R. Gerharz**, Executive Directors: R Nkuhlu, C Klaas,
Non-Executive Directors: J. Apitzsch**, Dr MI Survé, Alternate Directors: I Amod; MK Becker**, Company Secretary: M. Müller
* USA **German